

Incremental IIS Roll Out

Delivering Tailored Customer Service for
Transitioning Providers

AIRA 2016



Kentucky Public Health
Prevent. Promote. Protect.



Kentucky was awarded the 2014 PPHF ExIS grant funds.

Part of those funds were used to develop a training plan to roll out the new inventory module to providers.

Kentucky Immunization Program Demographics

- The program has a staff of 35.
 - There are 12 VFC field staff.
 - The Vaccine Accountability Section employs three staff members. (They have been hand entering paper orders into VTrcks.)
- Our registry staff consists of 8 employees.
 - 3 of those staff members are dedicated to training VFC providers.

VFC Program Demographics

- Kentucky has 552 VFC providers.
 - 130 are Local Health Departments
 - 42 are Hospitals
 - 25 are Detention Centers
 - 202 are Private Providers
 - 73 are Federally Qualified Health Centers
 - 60 are Rural Health Centers
 - 19 are Other Public Providers

[illegible]

2015 US Census Bureau Estimated Population of 4,339,349

Kentucky Immunization Registry

Demographics

(Data from March 1, 2016)

- 332 Providers Trained 213 do direct data entry into the registry
 - 119 have a viable EMR connection
 - EMRs must be onboarded through our state supported health information exchange in order to connect to our registry.
- 280 providers reported that they have an EMR

Lessons Learned

- Lack of human resources was a stressor to the registry help desk.
- All training methods are useful: printable quick guides, recorded videos, and live webinars.
- Gradual roll out complicated the ExIS processes between IIS and VTrcks.
- On-site inventory module training imperative in obtaining cooperation by VFC provider staff.
- Witnessed less of a learning curve when the clinic was already using an EMR.



Training videos and materials can be found at
<http://www.chfs.ky.gov/dph/epi/kir.htm>

Feel free to contact us with any questions.

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