Incremental IIS Roll Out

Delivering Tailored Customer Service for Transitioning Providers

AIRA 2016



Kentucky was awarded the 2014 PPHF ExIS grant funds.

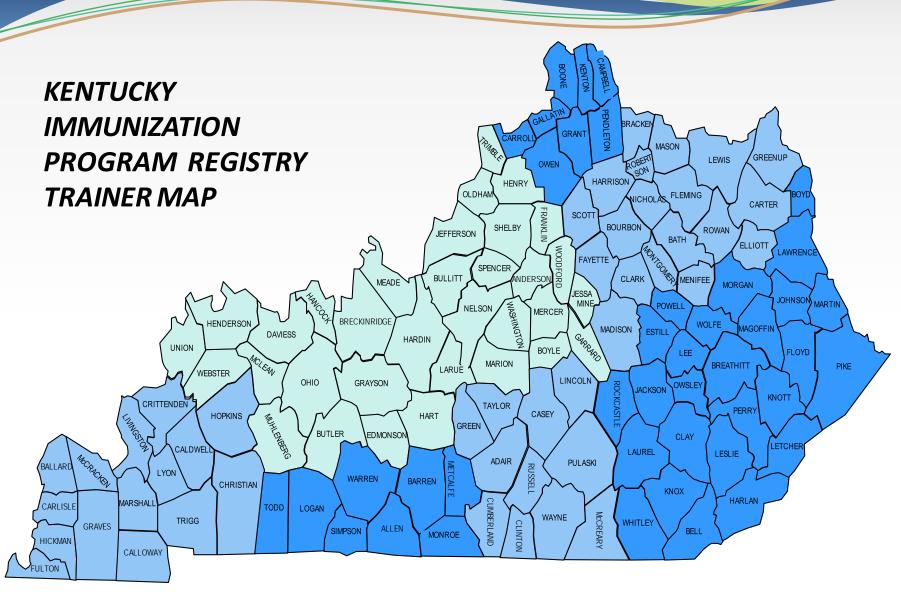
Part of those funds were used to develop a training plan to roll out the new inventory module to providers.

Kentucky Immunization Program Demographics

- The program has a staff of 35.
 - There are 12 VFC field staff.
 - The Vaccine Accountability Section employs three staff members. (They have been hand entering paper orders into VTrcks.)
 - Our registry staff consists of 8 employees.
 - 3 of those staff members are dedicated to training VFC providers.

VFC Program Demographics

- Kentucky has 552 VFC providers.
 - 130 are Local Health Departments
 - 42 are Hospitals
 - 25 are Detention Centers
 - 202 are Private Providers
 - 73 are Federally Qualified Health Centers
 - 60 are Rural Health Centers
 - 19 are Other Public Providers



2015 US Census Bureau Estimated Population of 4,339,349

Kentucky Immunization Registry Demographics

(Data from March 1, 2016)

- 332 Providers Trained 213 do direct data entry into the registry
 - 119 have a viable EMR connection
 - EMRs must be onboarded through our state supported health information exchange in order to connect to our registry.
- 280 providers reported that they have an EMR

Lessons Learned

- Lack of human resources was a stressor to the registry help desk.
- All training methods are useful: printable quick guides, recorded videos, and live webinars.
- Gradual roll out complicated the ExIS processes between IIS and VTrcks.
- On-site inventory module training imperative in obtaining cooperation by VFC provider staff.
- Witnessed less of a learning curve when the clinic was already using an EMR.

Training videos and materials can be found at http://www.chfs.ky.gov/dph/epi/kir.htm

Feel free to contact us with any questions.

Jody Schweitzer, KYIR Manager

Jody.schweitzer@ky.gov

Laura Barrett, KYIR Trainer

Laurae.barrett@ky.gov

Sarah Heimann, KYIR Trainer

Sarah.heimann@ky.gov

Lacheena Carothers, KYIR Trainer

Lacheena.carothers@ky.gov