











# Applying Joint Development Strategies to Meet Unique Community Needs: The Pacific Island Experience

### Amanda Bryant, MPH

Public Health Analyst

National Center for Immunization and Respiratory Diseases

Immunization Services Division

Immunization Information Systems Support Branch

### Augustus Elias

**IIS**Coordinator

Department of Health & Social Affairs
Federated States of Micronesia National Government



# Applying Joint Development Strategies to Meet Unique Community Needs: The Pacific Island Experience

#### □ Part 1:

- The Pacific Island region
- Unique attributes and challenges in the Pacific Island programs
- History of IIS development and the unified Maintenance/Support agreement
- User Group formation, governance, values
- Development cycle

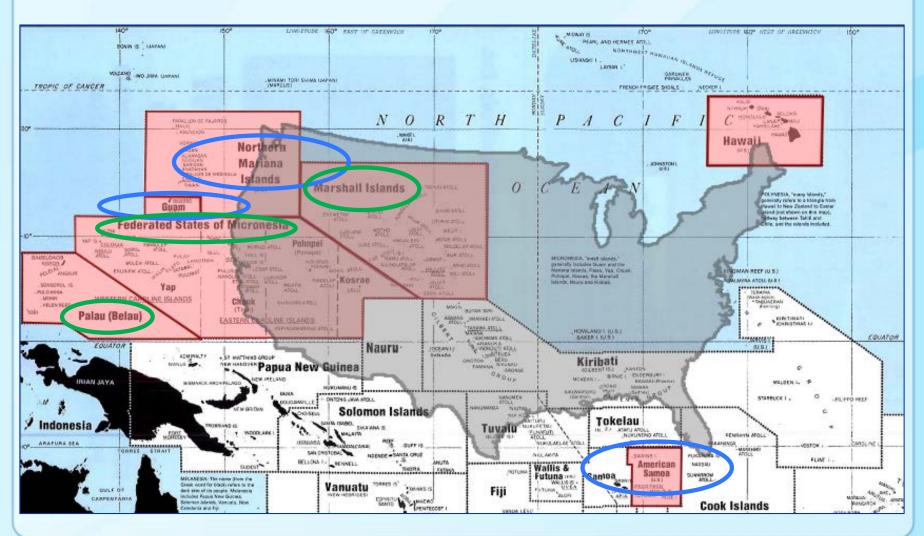
#### Part 2:

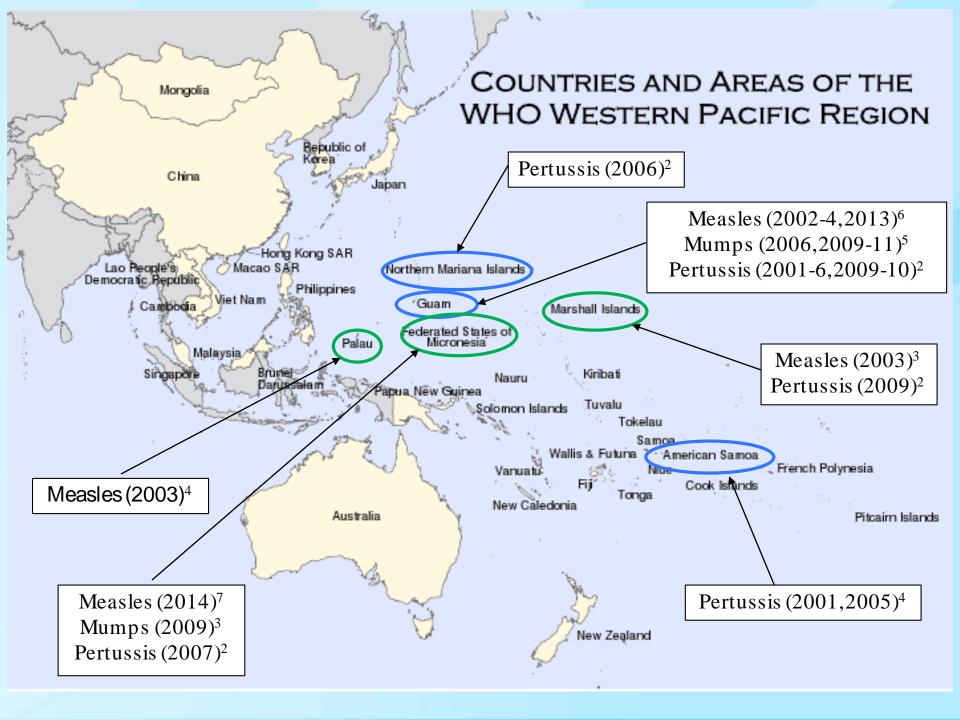
- Impact of joint maintenance/support agreement and joint development activities on PI programs
- Short-term and long-term goals for Pacific Island programs
- Short-term and long-term goals for Pacific Island IIS community

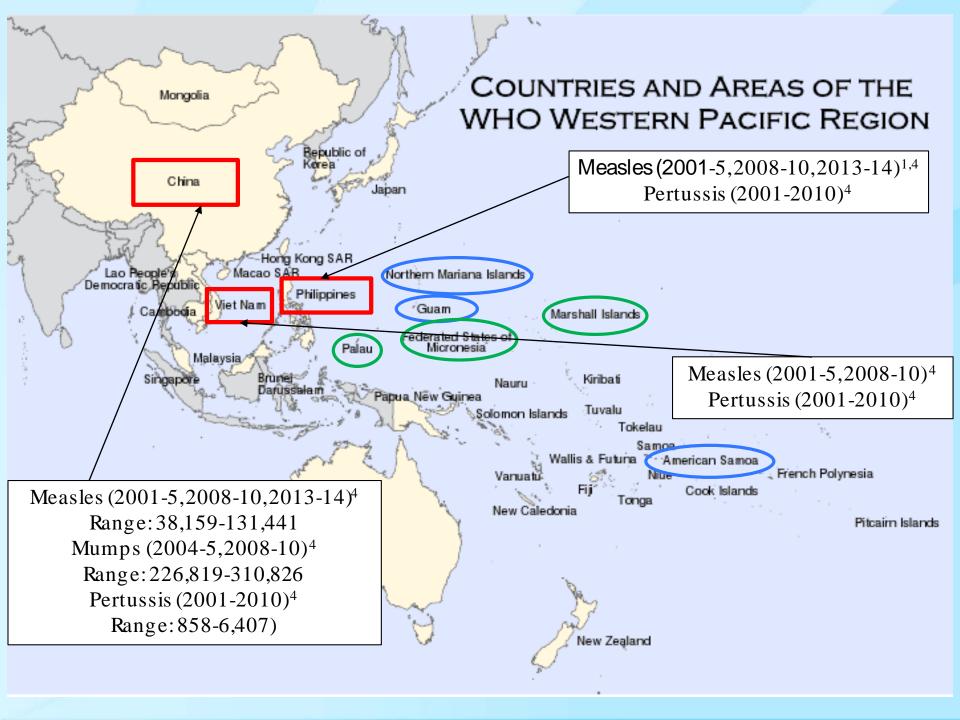
Part I:
Pacific Island Region, Programs,
User Group & Joint Development
Approach



# Pacific Island Region Compared to U.S.







# Pacific Island Immunization Programs

- Public health delivers most of the immunization services in their jurisdictions
- Immunization coverage estimates difficult using customary methods
- Lack of electronic vital records systems
  - Children enrolled in IISby birthing hospital, immunization program staff
- Varying immunization schedules
  - Bacillus Calmette-Guerin (BCG), Varicella, HPV

### Pacific Island Immunization Programs

#### Widespread populations create access issues

Frequency of campaigns targeted to isolated islands/populations is less than ideal













# Pacific Island Immunization Programs

- VFC implemented in 3 of 6 Pacific Island programs
- International partners
  - WHO, UNICEF
- Unique reporting requirements
  - WHO Joint Reporting Form, Compact Impact Report
- Infrastructure & capacity challenges
  - Power, Internet
  - IT support

# History of IIS Development in the Pacific Islands

- Initial deployment in 2007 of Envision's WebIZ product
- Joint M/Sagreement for one year, after which each jurisdiction maintained own M/Sagreement contract
  - Different periods of performance across Islands
  - Less than ideal renewal timelines
- Routine upgrade schedules fell out of synch
- Disparate software versions implemented across the Islands
  - Maintenance and support increasingly difficult to provide
  - Common enhancements difficult to implement
- Unified M/Sagreement implemented September 2014
- Envision's business model supports joint development

# Pacific Islands User Group Charter

- Adopted January 2015
- Mission: improve collective knowledge and expertise of WebIZ and optimize it for each Pacific Island jurisdiction by:
  - Establishing a community forum for open communication and exchange among each Pacific Island jurisdiction and CDC,
  - Implementing the same WebIZ version universally
  - Developing standardized immunization and WebIZ policies and procedures, and
  - Pooling collective resources and leveraging them for WebIZ activities
- "This coordinated approach will support the sharing of best practices and lessons learned, help us achieve data-driven outcomes and consequently improve our immunization services."

# How Will the User Group Measure Success?

- "A fully functioning IIS in each jurisdiction that supports its immunization program activities and provides accurate data for use in program activities, such as targeted immunization interventions"
- Successful implementation of cross-jurisdictional User Access Agreements and data lookup

# Pacific Islands IIS User Group Governance

#### Pacific Islands

Immunization Program & IIS Goals

Identification of system requirements, individual & collective

Voting

**Prioritization** 

#### CDC/ISD

Facilitation

Planning

Consensus Building

Iz Program & IIS Expertise

**Funding** 

GSA Contract Management

#### **Envision**

Maintenance & Technical Support

Product
Development &
Rollout

**Training** 

Usability Best Practices

Transparency

Communication

Collaboration

# Pacific Islands IIS Joint Development Cycle

2016									
	JAN/FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT/NOV/DEC
v16.4	Development					Upgrade & Annual Training		UAT	
v17.4		Propose	Vote	Specs & cost		GSA contract mod	Develop CY2017 CoAg app & budget		Development
2017									
v17.4	Development					Upgrade & Annual Training		UAT	
v18.4		Propose	Vote	Specs	& cost	GSA Contract mod		/2018 CoAg budget	Development

# **Current Development Status**

- □ 1<sup>st</sup> group training March 2015
  - Identification of first list of enhancement requests
- □ 5 of 6 Islands on a common version of WebIZ
- 1st group of enhancements selected by User Group are in development, pending v16.4 release this summer
  - Reporting filters and output
    - Compact Impact Report
  - Security
  - School module enrollment
- Group training v16.4 July 2016

# Translating Challenges Into Requirements

- Coverage analysis
  - Match all local immunization program recommendations
  - Support appropriate population segmentation to evaluate coverage (i.e., outer islands vs. more populated areas)
- Program-specific reports for partners, data quality
- Remote, asynchronous data capture



- Cross-jurisdictional data lookup
- Inter- and intra-jurisdictional interoperability



Part II: Impact of Joint Development Activities, Short & Long Term Goals

# Pacific Island Community Experience – Impact of Joint Development

#### Improved performance

- Supports justification for equipment, upgrades
- Increase in pace of IIS development

### Increased efficiency

- Reduced cost, less waste paying for development of an enhancement that someone else was also doing
- GSA contract provides stability, reduces contract management tasks within program
- Affordsopportunity to perform UAT as a group, reducing time

# Pacific Island Community Experience – Impact of Joint Development

- Increased knowledge of IISdevelopment and operations
  - More regular and frequent contact with IISSB, Envision
  - More current information from IISSB, AIRA workgroups
  - Provides reality checks what is realistic, what is not
  - Joint training in Guam enabled higher number of participants
- Strengthening partnerships
  - Better understanding of needs/status of other jurisdictions and their IIS
  - Finding common ground, developing group identity
  - Building trust across jurisdictions, supports data sharing

# Pacific Island IIS Community Short-Term Goals

- Complete upgrades to common version
- Data quality
- Implement cross-jurisdictional data sharing
  - Pacific Island Health Officer's Association (PIHOA) has charged the User Group to implement
- Use IIS data as source for immunization coverage assessments
- Implement electronic vital records, electronic birth certificates
- Interoperability assessments

# Pacific Island IIS Community Long-Term Goals

- Inter-jurisdictional data exchange
- As User Group matures, take on facilitation, planning, and consensus-building roles
- Local IIS Coordinator
  - Support user group
  - Document requirements
  - Help identify qualified staff for open positions

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#### Thank You!

Amanda Bryant, zmr1@cdc.gov

Augustus Elias, aelias@fsmhealth.fm

For more information please contact Centers for Disease Control and Prevention

1600 Clifton Road NE, Atlanta, GA 30333 Telephone, 1-800-CDC-INFO (232-4636)/TTY: 1-888-232-6348 E-mail:cdcinfo@cdc.gov Web: www.cdc.gov

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