



Nationwide Interoperability Roadmap: What It Means for IIS

Noam H. Arzt, PhD, FHIMSS
HLN Consulting, LLC

American Immunization Registry Association (AIRA)
2015 National Meeting
New Orleans, LA
April 21, 2015



Table of Contents

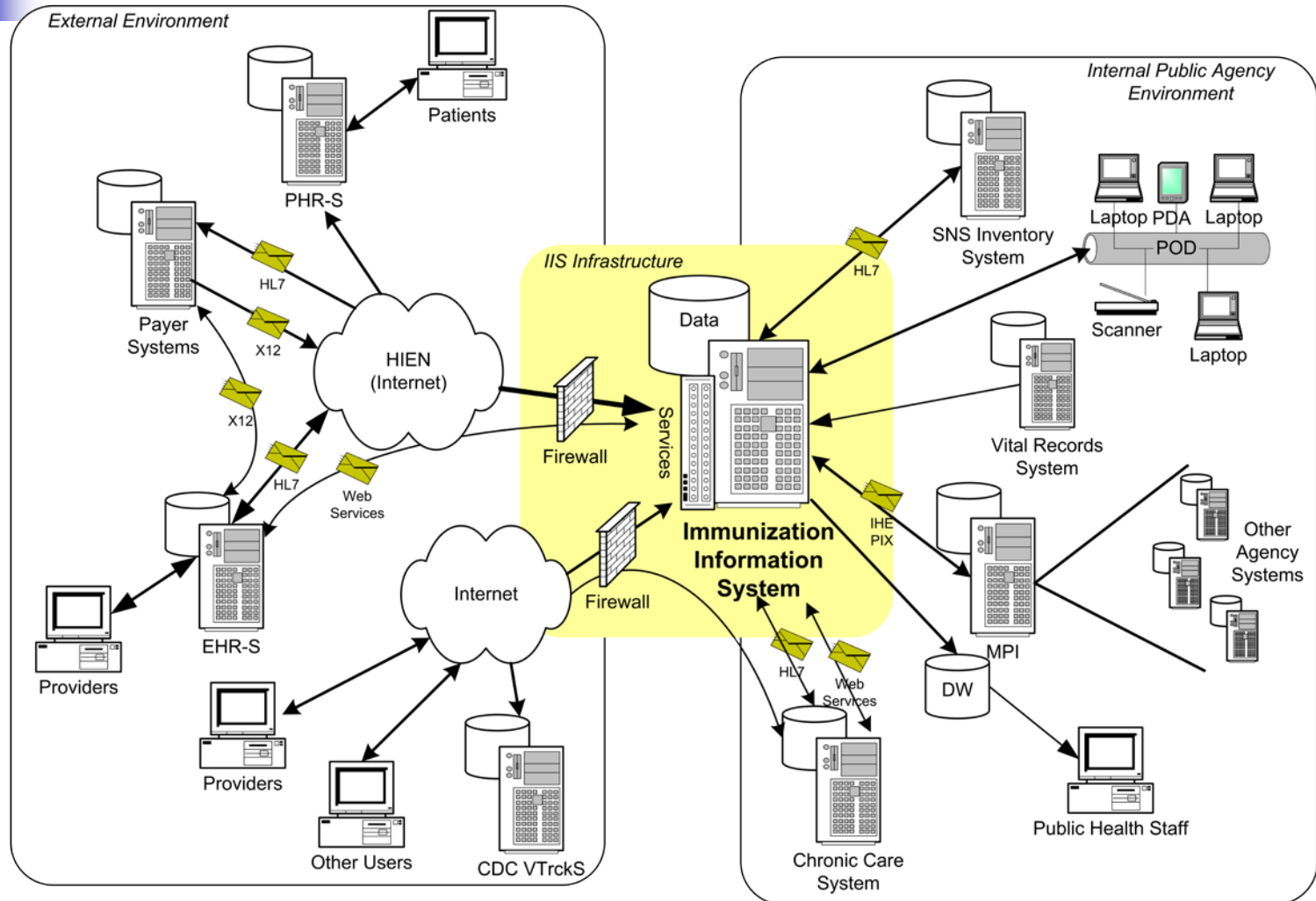
- Background
- Challenges
- Options
- Summary: Compare Options
- Reading the Tea Leaves
- Resources



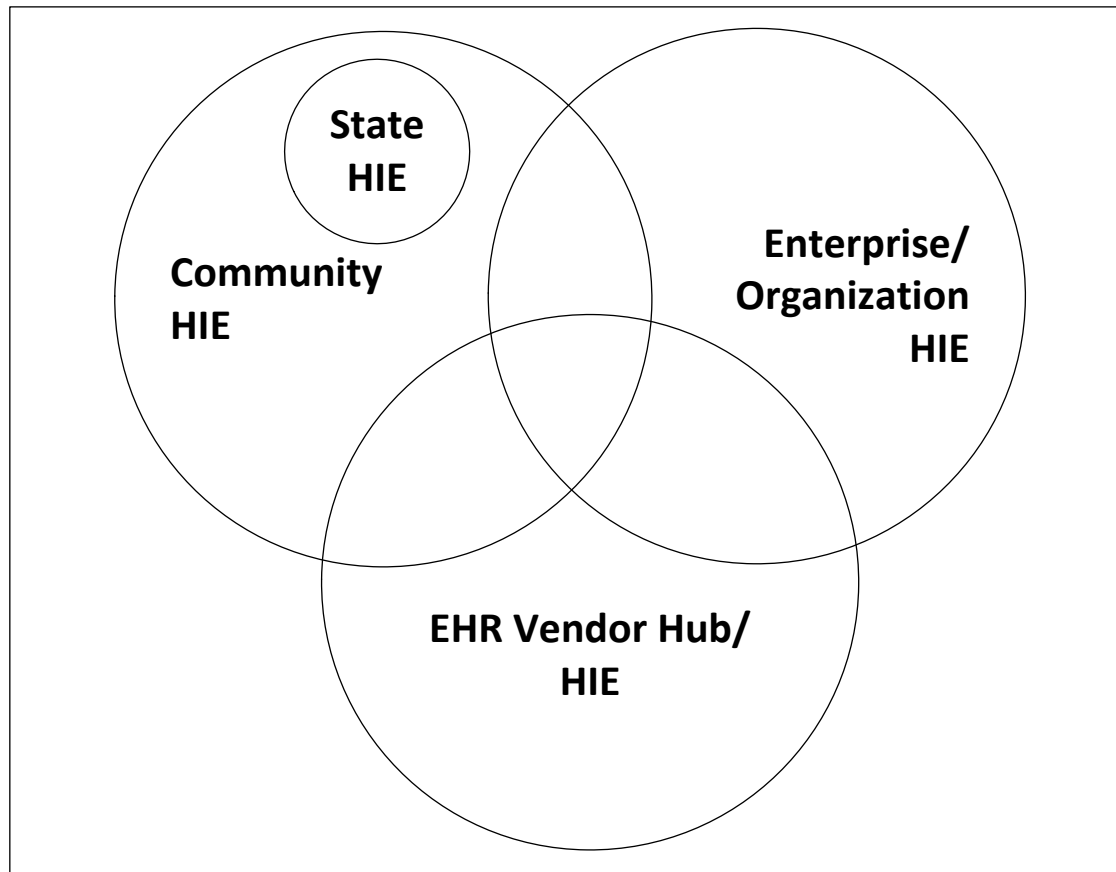
Background

- Terminal→client/server→WWW→HL7
- CMS EHR Incentive Programs
- Provider interaction: paper→web→EHR
- Increased interest in patient access
- ONC Interoperability Roadmap
- **Result:** Increased emphasis on IIS and interoperability

IIS Interoperability Model



Role of HIEs





Challenges with Inter-jurisdictional Information Exchange

- Patient matching
- Privacy/consent for sharing laws
- Governance/data sharing agreements
- Technical differences



Options for a National IIS Architecture

- The current ad hoc means of inter-jurisdictional IIS interoperability
- Regionalized clusters for multi-jurisdictional IIS to reduce the number of end points for connections
- An EHR-centric model for querying across jurisdictional lines
- The use of a single national hub or network
- A consumer-mediated model



Current *Ad hoc* Method

Strengths	Weaknesses
<ul style="list-style-type: none">• Individual jurisdictions can proceed with plans to interoperate without the burden of national coordination• Implementation can proceed incrementally.• More realistic given current funding constraints.• Does not require any more governance than agreement between the trading partners.	<ul style="list-style-type: none">• Progress to date has been slow and haphazard.• Data sharing agreements not standardized making every negotiation a unique experience.• Jurisdictional differences in privacy/security laws continue to hinder data sharing.
Opportunities	Threats
<ul style="list-style-type: none">• Development of model standardized inter-jurisdictional data sharing agreements will not take a lot of effort but would greatly facilitate the process.• Early adopters can provide strong models for later adopters.• Health Information Exchanges (HIEs) could fill the void and play a more prominent role in inter-jurisdictional data sharing which, if done collaboratively with IIS, could free up IIS to pursue other core activities.	<ul style="list-style-type: none">• Variability in technical approaches continues to hamper progress.• No strong incentives for more standardized technical approaches.• Patient and vaccination-level de-duplication will be an even larger issue across jurisdictions than it is within IIS projects now.• HIEs may take a more prominent role in inter-jurisdictional data sharing which may reduce the role and impact of the IIS in this process.



Regionalized Clusters

Strengths	Weaknesses
<ul style="list-style-type: none"> • Regions can proceed with plans to interoperate without the burden of national coordination • Implementation can proceed incrementally. • Somewhat more realistic given current funding constraints. • Allows for regional differences to be recognized and exploited. • Inter-regional interoperability still possible by mutual agreement. 	<ul style="list-style-type: none"> • Requires regional cooperation and consensus around policies and technical implementation. • Data sharing agreements not standardized nationally which potentially hampers inter-region interoperability. • Differences in jurisdictional privacy/security laws still have to be reconciled in any data sharing agreements. • Requires a somewhat formal governance structure to set policy and to adjudicate unexpected consequences of interoperability.
Opportunities	Threats
<ul style="list-style-type: none"> • Early adopter regions can provide strong models for later adopters. • One or more regional approaches may prove to be useful models of a future national approach. • Health Information Exchanges (HIEs) could fill the void and play a more prominent role in regional data sharing which, if done collaboratively with IIS, could free up IIS to pursue other core activities. 	<ul style="list-style-type: none"> • Regional participants may not be able to reconcile policy and legal differences between jurisdictions. • Health Information Exchanges (HIEs) may take a more prominent role in regional data sharing which may reduce the role and impact of the IIS in this process. • No strong incentives for nationally-standardized technical approach.



EHR-centric Model

Strengths	Weaknesses
<ul style="list-style-type: none"> • Individual jurisdictions need not worry about interoperability with other IIS directly. • Individual jurisdictions can support this strategy with little or no change to their infrastructures. • Implementation can proceed incrementally. • Consistent with focus of CMS EHR Incentive Programs on EHRs. • Does not require any more governance than agreement between the trading partners. • Individual provider sites not hampered by limitations in particular jurisdictions of interest. 	<ul style="list-style-type: none"> • Places the burden of record consolidation on the provider. • Access to data limited by capabilities of multiple IIS of interest to a provider. • EHR-S may need to be enhanced to able to perform queries to multiple IIS and integrate the results. • Providers will have to negotiate data sharing agreements with each jurisdiction in the absence of a national model or agreement. • Providers would become even more responsible for patient and especially vaccination-level de-duplication of data as the point of integration is their EHR-S.
<ul style="list-style-type: none"> • Integration/de-duplication of results from multiple sources now needs to be done by the provider and not the IIS causing a potential delay in the availability of the information. • EHR-S may have insufficient CDS to assess consolidated record locally. • IIS performance capacity may be adversely impacted by an increase in query requests. 	
Opportunities	Threats
<ul style="list-style-type: none"> • Health Information Exchanges (HIEs) could take a prominent role in onboarding providers for inter-jurisdictional data sharing to simplify the process for IIS projects already overwhelmed with onboarding requirements <i>within</i> their jurisdictions. • HIEs could reduce the number of end-points for IIS connectivity. • Strong incentives for standardized technical approaches to develop. 	<ul style="list-style-type: none"> • Variability in technical approaches to interoperability may continue to hamper progress. • IIS may push providers from other jurisdictions lower in the onboarding queue which will hamper access to data.



Leverage National Networks

Strengths	Weaknesses
<ul style="list-style-type: none">• Implementation can proceed incrementally as each IIS joins the network.• All IIS use a consistent technical approach for interoperability between them.• All jurisdictions agree to common DURSA and pre-established governance. Jurisdictional differences in privacy/ security laws can be accommodated within this process.• May provide point of leverage for existing (or pending) PHA connection to the national network.	<ul style="list-style-type: none">• Cost to join national network may not be affordable for PHAs.• Technical expertise may not exist within PHAs to support connections to national network.• May require different technical implementation than IIS-to-provider interoperability.
Opportunities	Threats
<ul style="list-style-type: none">• Leverage of commercial services may speed up the implementation timetable significantly.• Health Information Exchanges (HIEs) could assist in inter-jurisdictional data sharing by providing network connectivity for IIS/PHAs.	<ul style="list-style-type: none">• National network may not prove in the long run to be a viable interoperability platform.• Patient and vaccination-level de-duplication of data will be an even larger issue across jurisdictions than it is within IIS projects now.

Consumer-mediated Approach

Strengths	Weaknesses
<ul style="list-style-type: none"> • No issues of consent management as the patient ultimately should have the right to request his/her own records. • Individual jurisdictions need not worry about interoperability with other IIS directly. • Individual jurisdictions can support this strategy with little or no change to their infrastructures. • Implementation can proceed incrementally 	<ul style="list-style-type: none"> • Places the burden of record consolidation on the PHR. • Access to data limited by capabilities of multiple IIS of interest to the patient. • PHR-S may need to be enhanced to able to perform queries to multiple IIS and integrate the results. • PHRs will have to negotiate data sharing agreements with each jurisdiction in the absence of a national model or agreement.
<ul style="list-style-type: none"> • PHRs would become even more responsible for patient and especially vaccination-level de-duplication of data as the point of integration is their PHR-S. • Integration/de-duplication of results from multiple sources now needs to be done by the PHR and not the IIS causing a potential delay in the availability of the information to the patient. • PHR-S may have insufficient clinical decision support (CDS) to assess consolidated record locally. • IIS performance capacity may be adversely impacted by an increase in query requests. 	
Opportunities	Threats
<ul style="list-style-type: none"> • Leverages strong patient incentive to consolidate and control his/her own record. • This provides a potential mechanism for IIS to provide patient access to immunization data with little marginal effort or cost. 	<ul style="list-style-type: none"> • Variability in technical approaches to interoperability may continue to hamper progress. • IIS may push PHRs lower in the onboarding queue which will hamper patient access to data. • Patient and vaccination-level de-duplication of data will be an even larger issue across jurisdictions than it is within IIS projects now.

Comparison of Approaches

Measure	Current Approach	Regionalized Approach	EHR-Centric	National Network	Patient-mediated
Will achieve universal interoperability more quickly	○	◐	◐	●	○
Builds on/promotes compliance with national standards	◐	◐	◐	●	◐
Ease of governance	○	◐	◐	●	●
Builds on/consistent with existing IIS technical implementation	●	●	●	◐*	●
Provides an accurate consolidated immunization history	●	●	◐	●	◐
Provides an accurate vaccine forecast	●	●	◐	●	◐
Opportunity to Leverages HIEs	●	●	●	●	○
Likelihood of ultimate success	◐	◐	◐	◐	○
Lower overall cost	◐	◐	●	◐	●
Unweighted Total Score (1, 2, 3)	20	22	21	24	18

* Depends on approach



- Current approach: Path of least resistance
- Surescripts hub: Commercial solution
- ONC/CDC Hub: MOU/governance issues
- EHR or PHR-centric: MU will shape whether approaches have traction
- Regionalized hubs: Via HIEs?
- eHealth Exchange: Less likely



Resource

- HLN White Paper:

<https://www.hln.com/assets/pdf/HLN-National-IIS-Architecture-White-Paper.pdf>



Contact Information

Noam H. Arzt

President, HLN Consulting, LLC

858-538-2220 (Voice)

858-538-2209 (FAX)

arzt@hln.com

<http://www.hln.com/noam/>