Tracking Meaningful Use and Data Exchange Projects

A SharePoint Success Story

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Overview

- Tracking Information: What and Why
 - Meaningful Use (MU) Registrations
 - Immunization Registry Onboarding Projects
- Nebraska's Old Processes (2014-Q1)
 - Challenges With Old Processes
- Solution Needs
- The Solution
- Successes
- Questions



Tracking Information: What and Why

- The Nebraska State Immunization Information System (NESIIS) is funded solely through Federal grants, and with those grants come reporting requirements.
 - How many facilities are testing with NESIIS?
 - How many facilities are sending data to NESIIS?
- MU requires eligible providers (EP's), eligible hospitals (EH's), and critical access hospitals (CAH's) register with Public Health.
 - Public Health must track registrations/requests.
 - Public Health must track EP/EH/CAH's progress with onboarding to send data.



Nebraska's Processes: 2014-Q1

- Meaningful Use Registrations
 - EP/EH/CAH completes Survey Monkey form.
 - NDHHS staff exports registrations from Survey Monkey.
 - Spreadsheet located on shared network drive updated.
 - Email sent to three public health registry staff with spreadsheet attached and new registrations copy/pasted in email.
 - Analysis
 - Manual Process
 - Time Consuming
 - Inefficient
 - Difficult to generate reports.



Nebraska's Processes: 2014-Q1 (cont.)

- Tracking NESIIS Onboarding Projects
 - Spreadsheet tracked each organization & project status.
 - Two copies stored on shared network drive.
 - A master copy maintained by NESIIS data exchange coordinator.
 - An "up-to-date" copy to be opened by others.
 - Analysis
 - Minimal transparency.
 - Lack of ability to track changes over time.
 - Difficult to generate reports.

Nebraska Needed a New System

- Nebraska needed a "system" that allowed us to:
 - Track MU registrations and updates
 - Quickly determine if EP/EH/CAH's were meeting their MU objectives during Medicaid audits
 - Track registry (NESIIS) onboarding projects and statuses
 - Easily generate reports:
 - To satisfy grant deliverables
 - To deliver to NDHHS administrators
 - Track onboarding statuses to make onboarding more efficient
 - Disseminate information quickly and easily
- Requirements
 - Web-based system
 - Compatible with existing NDHHS IT/hardware
 - Free or very inexpensive



Options Available

- The following options were explored as solutions:
 - NDHHS Information Systems & Technology (IS&T) system
 - Web based, already in use, willingness by IS&T staff to enhance existing functionality
 - Limited customizability and system contained external data
 - Open source software
 - Web based, very customizable, staff history with software
 - Not designed with this project in mind, IS&T approval hurdles
 - Purchase software
 - Web based, designed to do exactly what we need to do!
 - Cost prohibitive
 - Design and develop and a custom system from scratch
 - Completely customizable
 - It would take a lot of time and likely require IS&T approval
 - NDHHS Intranet Website SharePoint
 - Web based, customizable, free, ready to use



The Solution

- NDHHS Intranet Website Microsoft SharePoint
 - SharePoint was already in place and ready to be used
 - All NDHHS employees had access
 - User permissions were available to limit access to full access, read access, etc.
 - Use of the intranet was encouraged by IS&T
 - Many users already used the intranet site in other capacities
 - After a quick overview by IS&T staff, the "Health Statistics" site within SharePoint was setup and ready to be customized

The Solution (cont.) – Disclaimer

***** IMPORTANT NOTE *****

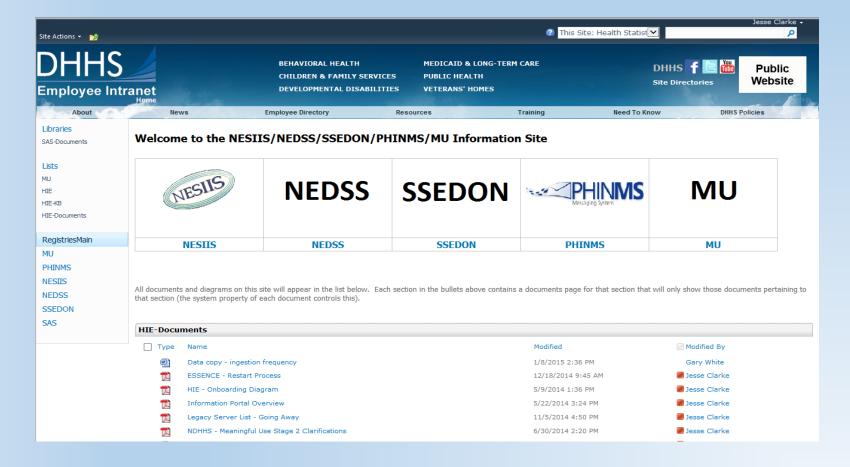
Microsoft SharePoint was what was available in Nebraska. Many other content management software solutions, both open source and commercial, are available and could have been customized to solve our problems.

We used what we had available. Be mindful of that fact as your jurisdiction may use an alternative that you can utilize to solve your problems! ©

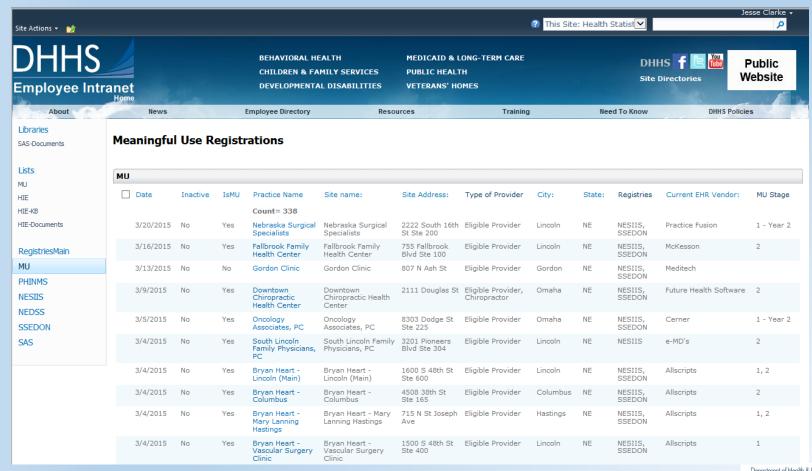
The Solution (cont.)

- The system, referred to now as "SharePoint" would:
 - Track MU registrations
 - Track registry projects
 - Includes immunizations, electronic lab reports (ELR), and syndromic surveillance registries
 - Track issues, software projects, enhancements, etc.
 - Generate notifications
 - Create reports
 - Store documents and other relevant information

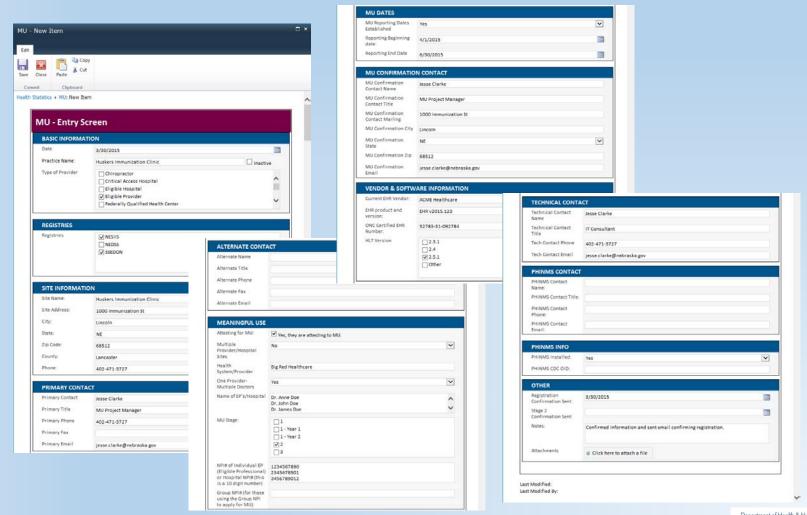
The Solution (cont.)



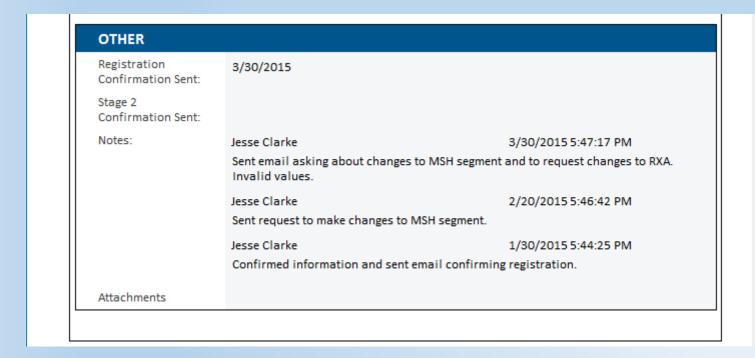
The Solution (cont.) — Tracking MU



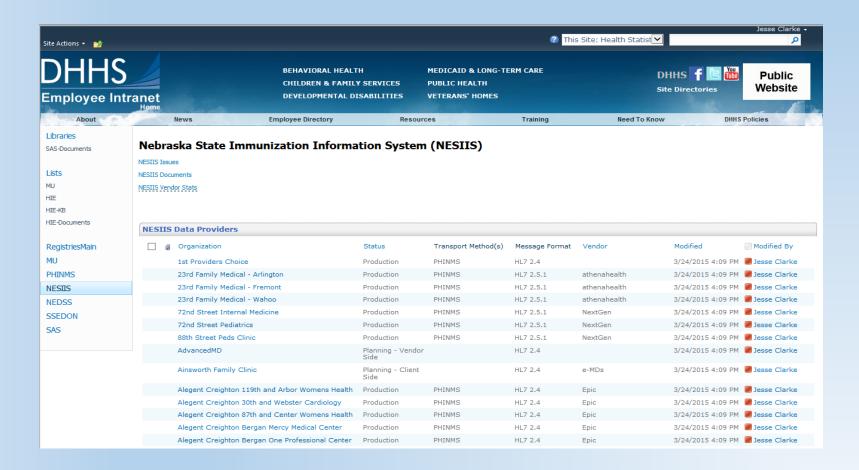
The Solution (cont.) — Adding MU Registrations



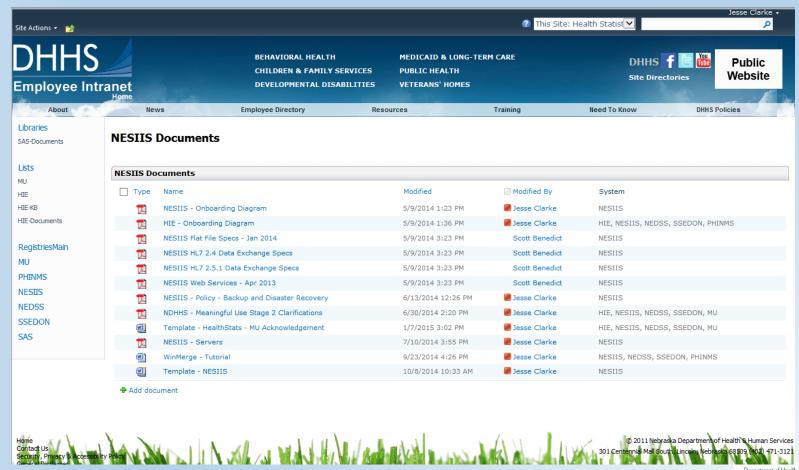
The Solution (cont.) — Tracking Over Time



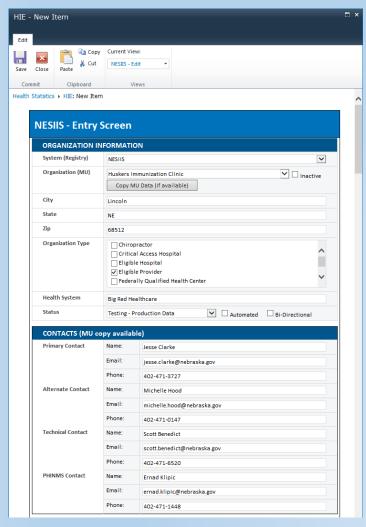
The Solution (cont.) — Tracking Facilities

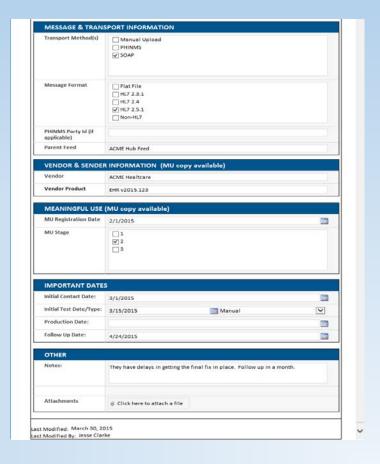


The Solution (cont.) – Documents



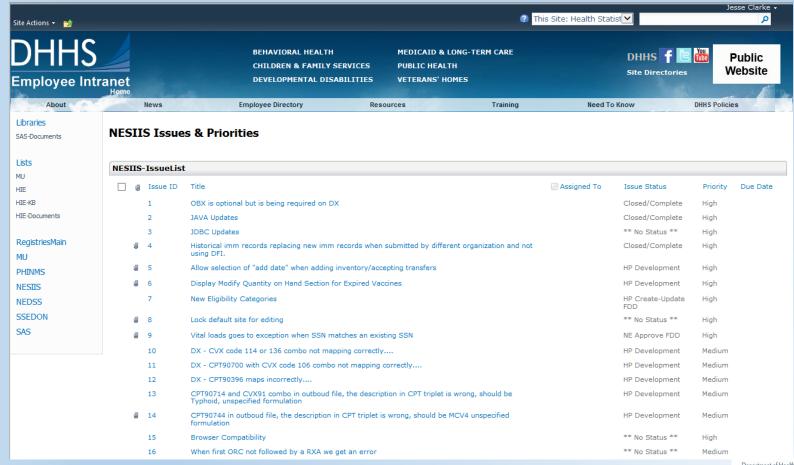
The Solution (cont.) — Adding/Viewing Facilities



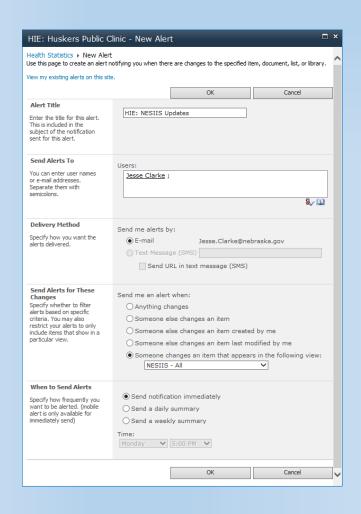


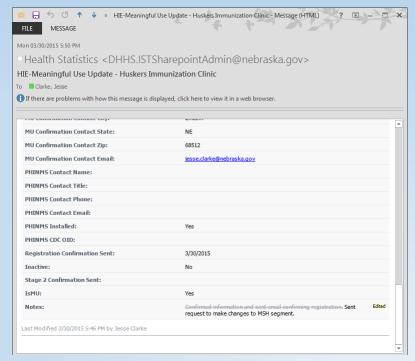


The Solution (cont.) – Issue Tracking



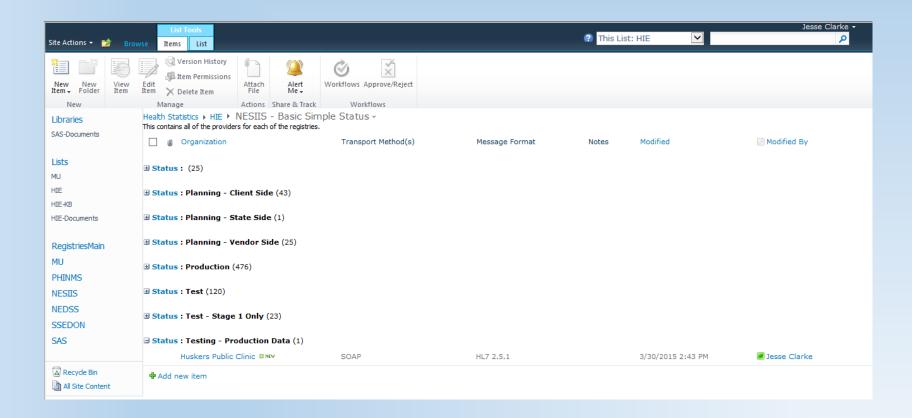
The Solution (cont.) – Notifications



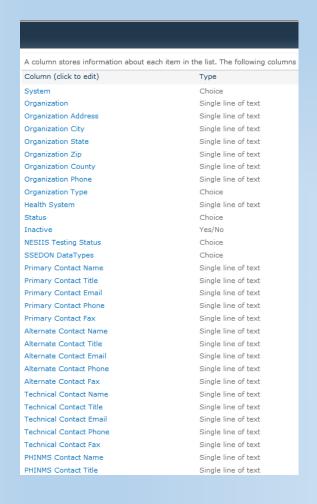


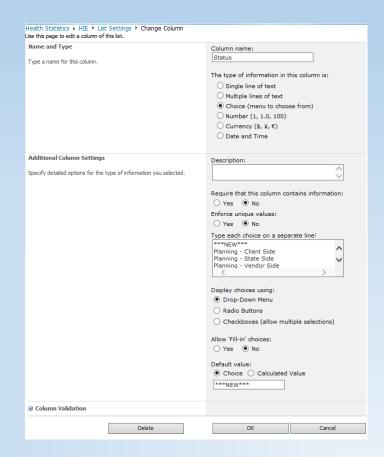


The Solution (cont.) – Reports



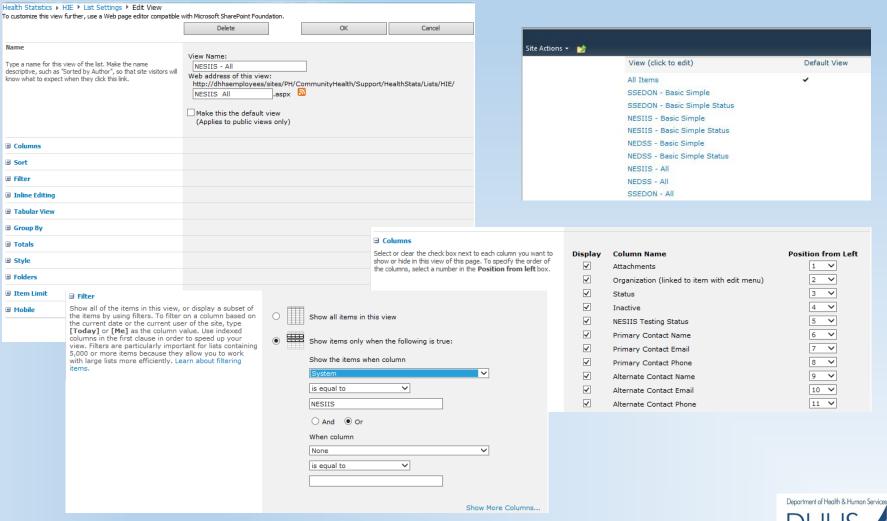
The Solution (cont.) — Customizable Fields





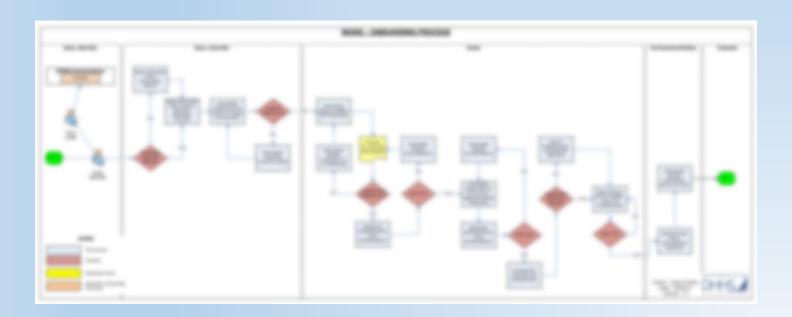


The Solution (cont.) — Customizable Views



The Solution (cont.) — Follows Process

- Track Progress
 - Flexibility allows us to track onboarding processes.



Drawbacks

- NDHHS SharePoint functionality is limited
 - NDHHS IS&T disables certain SharePoint features
 - New version of SharePoint will impact functionality
- Reports are limited to what we can generate on screen or export to other programs (e.g., csv files)
- Hard to change users' mindsets and processes, and to force users to use a new system

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Successes

- We are much more organized one year after implementation
- There is only one place to look for information
- Reports are easy to generate
- The process from MU registration to registry notification is much more efficient
- It's easier to report to Medicaid if facilities met their objectives for MU

Lessons Learned

- Always look for what is available to help you with your day-to-day activities. SharePoint was sitting here in Nebraska waiting to be used. It didn't solve all problems, but we're much better off now than we were a year ago!
- Plan as much as possible.
- Changes to initial designs are inevitable.
- Keep your goals simple and straightforward.
- Change is never easy. Get stakeholders to believe.
- Small, incremental changes to improve processes are better than no change at all.

Questions



Contact Information

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THANK YOU!