# Improving Data Validation Performance

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#### **Outline**

- Background
- Data Validation Manual Process
- Process Improvement
- Implementing Process Improvement
- Data Validation Automated Process
- Manual Process vs. Automated Process

### Background

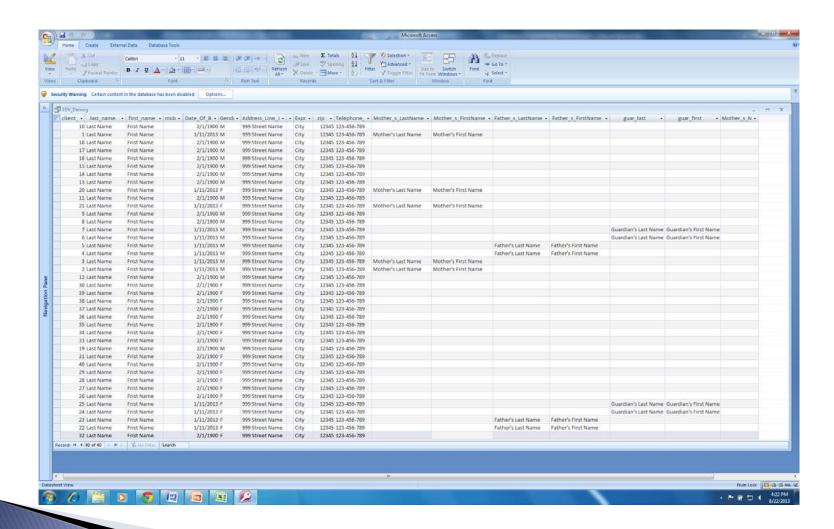
- The data validation is an integral step for the Colorado Immunization Information System (CIIS) to receive accurate and complete data from providers that want to electronically report to the immunization registry.
- There are over 450 providers on the CIIS waiting list for interface implementation.

#### **Manual Process**

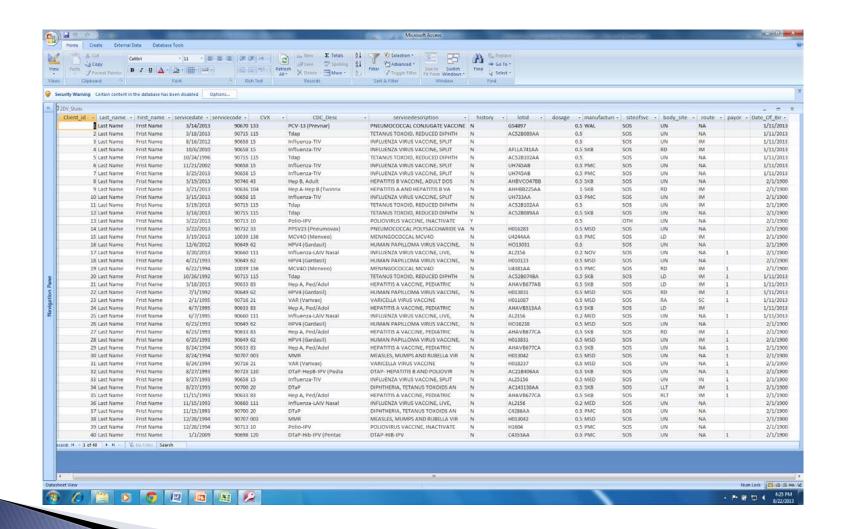
Data validation review was a manual process requiring several steps.

- The raw data sent in the HL7 format is organized into an Access database.
  - Two series of SQL queries are executed
    - The first SQL query pulls all the data together and separates the demographic data from the vaccine services data.
    - The second SQL query pulls out 40 randomly selected patients to be included in the review.

### Access Database: Demographics



#### **Access Database: Vaccines**



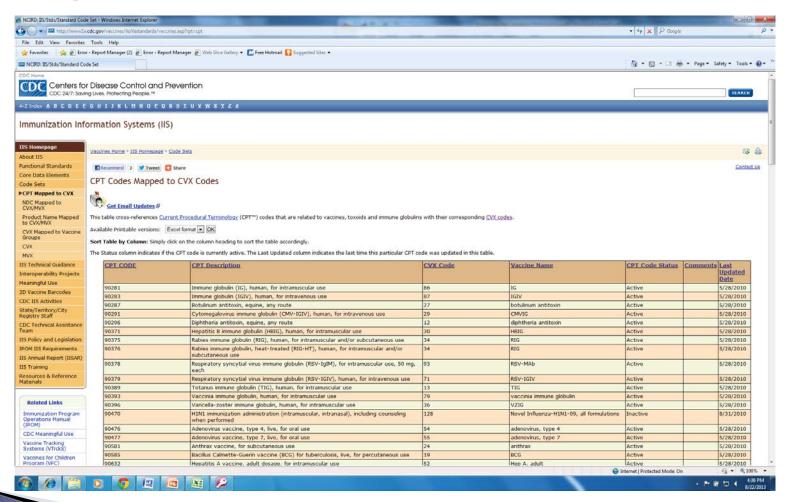
#### Manual Process continued

- The data in the Access database is compared to the hard copy records received from the provider for the 40 selected patients.
  - patient's first and last name
  - patient's address and phone number
  - gender
  - date of birth
  - parent name (if the patient is under 19 years of age)
  - vaccination administration dates
  - vaccine names
  - lot numbers (if administered)
  - administering clinic
  - VFC eligibility
  - **CPT/CVX** codes

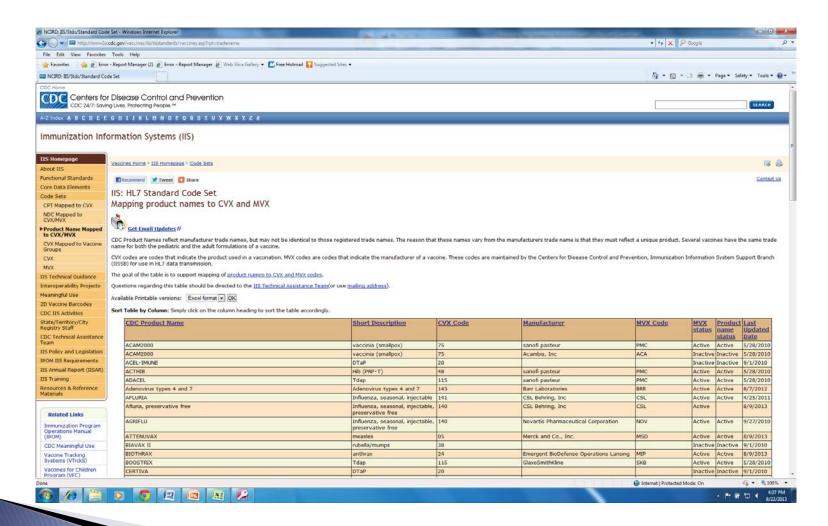
#### Manual Process continued

- Several reference tables are used to verify the accuracy of the vaccine services.
  - CDC Immunization Information Systems (IIS) tables is used to check:
    - CPT codes
    - CVX codes
    - Manufacturer codes
  - Pink Book references tables include:
    - U.S Vaccine
    - Selected Discontinued U.S Vaccines
    - Administering Vaccines: Dose, Route, Site and Needle Size
  - CIIS Reference Code Table created by our Nurse Consultant

# CDC IIS: CPT Code, CPT Description, CVX Code, and Vaccine Name



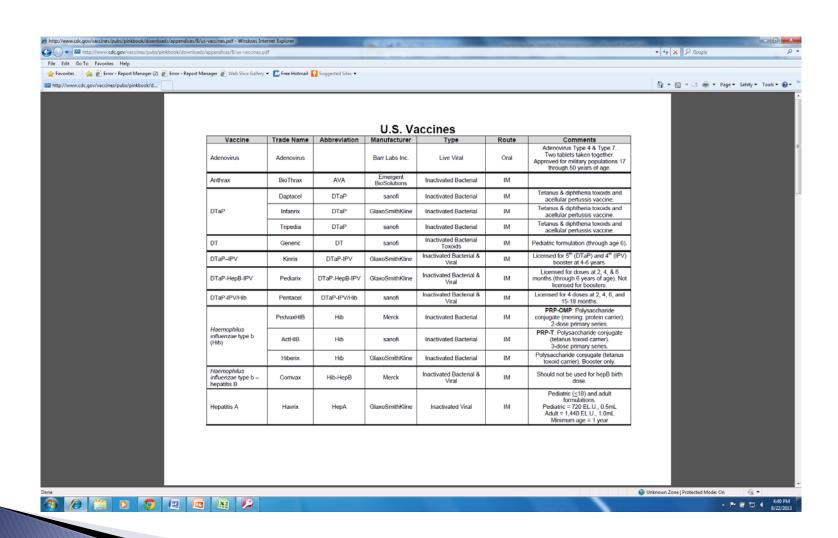
### CDC IIS: Product Name, Short Description, and Manufacturer Name and Code



#### **Pink Book**



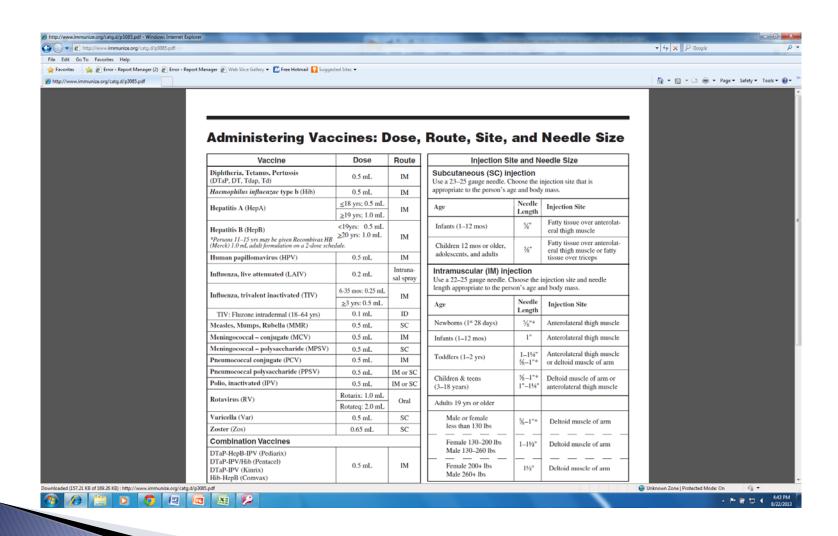
#### Pink Book: U.S. Vaccine Table



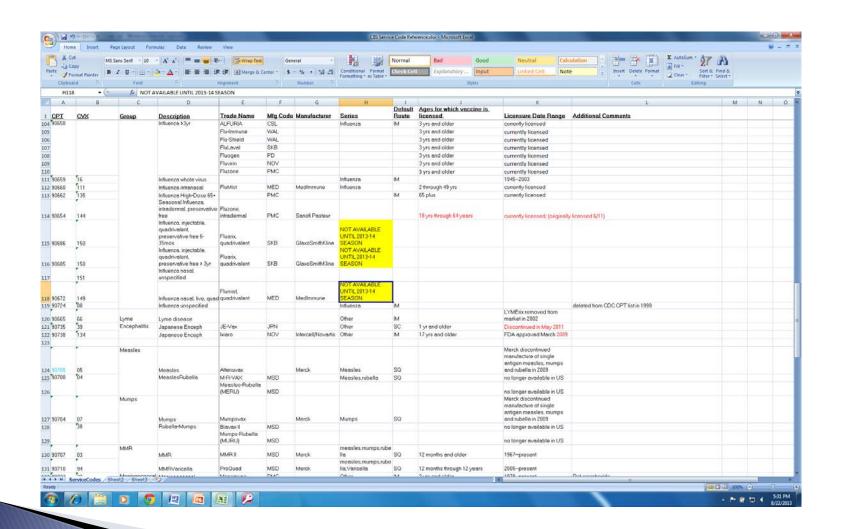
# Pink Book: Selected Discontinued U.S. Vaccine Table



#### Pink Book: Administering Vaccines Table



#### **CIIS Reference Code Table**



#### Manual Process continued

- The results are calculated and are reported along with the common discrepancies to the provider.
  - Results are reported in an Word document
  - Clinics must achieve at least a 95% accuracy rate before going live with CIIS.
- The entire manual process from start to finish takes 283 minutes (4 hours and 43minutes) to complete
  - Step 1: Creating access database = 27minutes
  - Step 2: Performing data validation = 200.5 minutes
  - Step 3: Compiling data validation report = 55.5 minutes

### **Process Improvement**

- Area of improvement
  - Increase efficiency of the program by getting through the wait list faster
  - Increase the bandwidth of my position to focus on other data quality projects

### Implementing Process Improvement

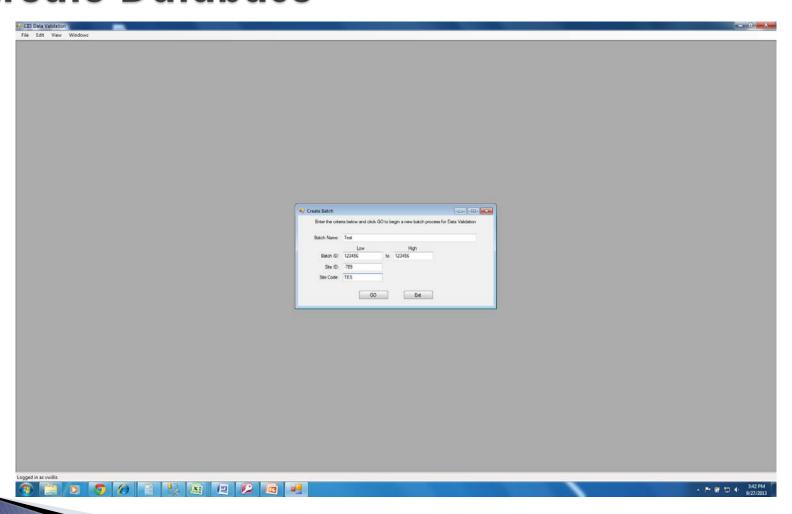
Created an application to get through the data validation process quicker

- CIIS program worked with our IT department to create an desktop application to automate the data validation process
  - IT department is centralized
  - Application developer work on desktop application
  - 78 hours spent to work on desktop application
- Completed a cross reference table to combine all four reference sources into one

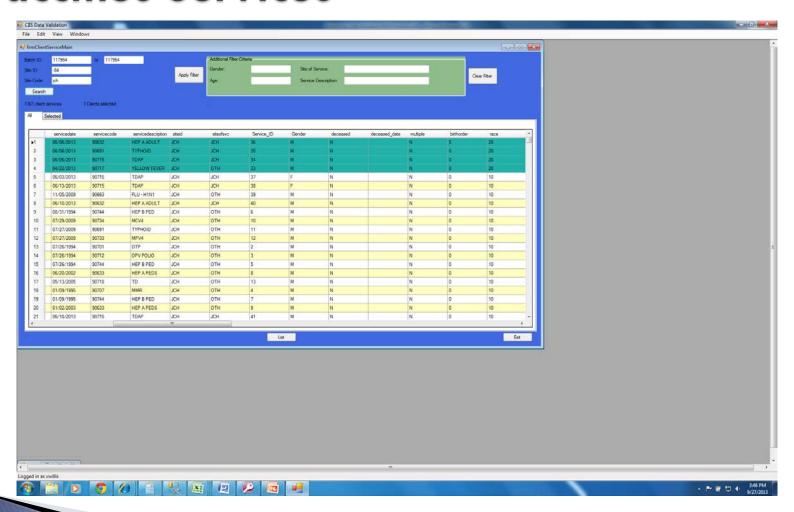
#### **Automated Data Validation Process**

- ▶ This is a desktop application
- Front end view
- Cross reference table is incorporated into the application
- Common Errors table in incorporated into the application
- Report is generated from the application to report results and common discrepancies

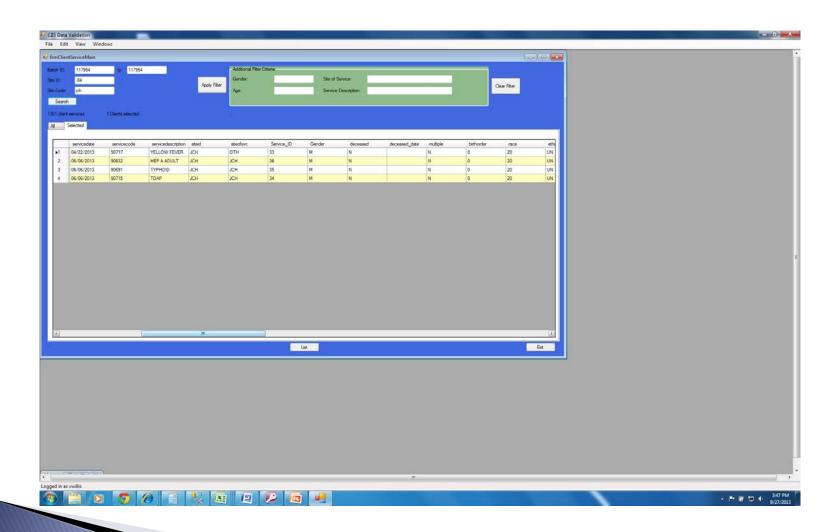
# Desktop Application: Front End View to Create Database



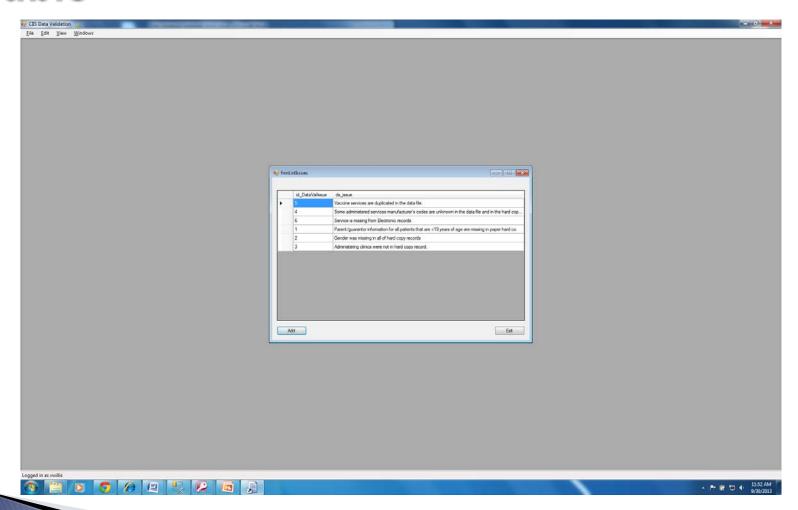
# Desktop Application: Demographics and Vaccines Services



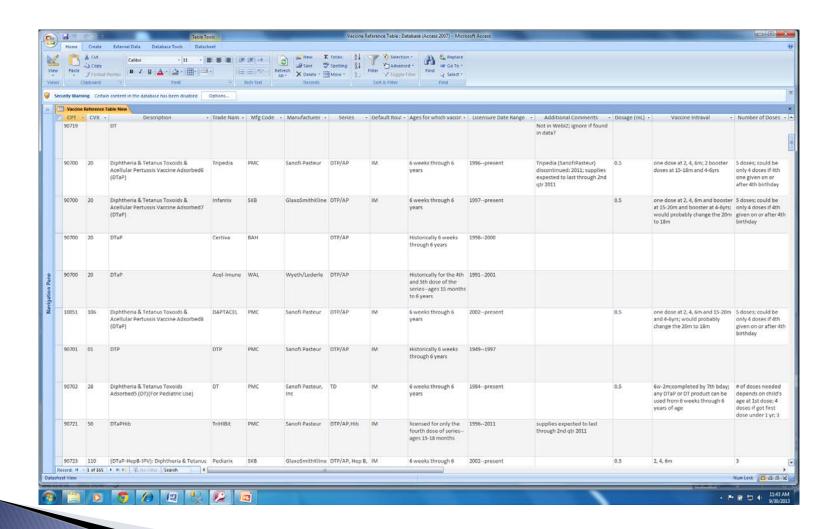
### **Desktop Application: Selected Patients**



# Desktop Application: Common Errors Table



#### **Cross Reference Vaccine Table**



#### **Automated Data Validation Process**

- Entire automated process from start to finish takes 271 minutes (4 hours and 31 minutes) to complete
  - Step 1: Creating automated database = 9.5 minutes
  - Step 2: Performing data validation = x minutes
  - Step 3: Compiling data validation report = x minutes

#### Manual vs. Automated Results

|                              | Step 1: Creating  Database (minutes) | Step 2: Validating Data (minutes) | Step 3: Compiling report (minutes) |
|------------------------------|--------------------------------------|-----------------------------------|------------------------------------|
| Manual Data<br>Validation    | 27                                   | 200.5                             | 55.5                               |
| Automated Data<br>Validation | 9.5                                  | x                                 | x                                  |
| Time saved                   | 17.5                                 |                                   |                                    |

#### Manual vs. Automated Conclusion

- With the automated process I was able to save x time on completing a data validation
  - Imputing the provider's codes in a front end view and the corresponding data being pulled into readable organized table automatically
  - Incorporating a vaccine cross-reference table for automated vaccine checks
  - The common errors table is linked to a generated report to automated and standardized reporting

#### Conclusion

- Automating the data validation process
  - Now allows me to complete x validations a day
  - Has improved the data validation performance and efficiency to get through the waitlist quicker
  - Has increased the bandwidth of my position so I can start to work on other data quality projects

#### Questions

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