

# Meaningful Use: The Minnesota Experience of Meeting the Challenge

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### **Outline**

- MIIC Overview
  - Approach to Meaningful Use
- Progress to Date
- Opportunities
- Challenges
  - **Next Steps**





# **MIIC Overview**





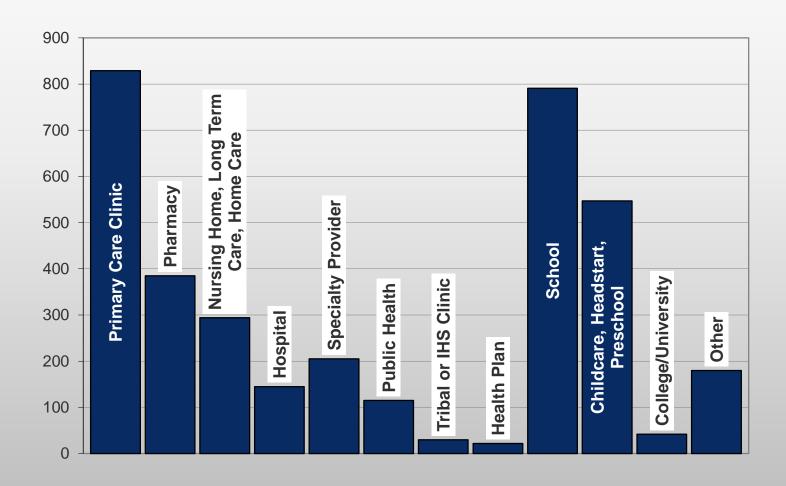
## MIIC: Celebrating a Decade of Success

- MIIC in its 10<sup>th</sup> year
- ~54 million immunizations for 6.2 million clients across the lifespan
- 92% of records contain at least one immunization and 73% contain at least two shots
- There are 3,585 organizations using MIIC
- Over 9,000 active users





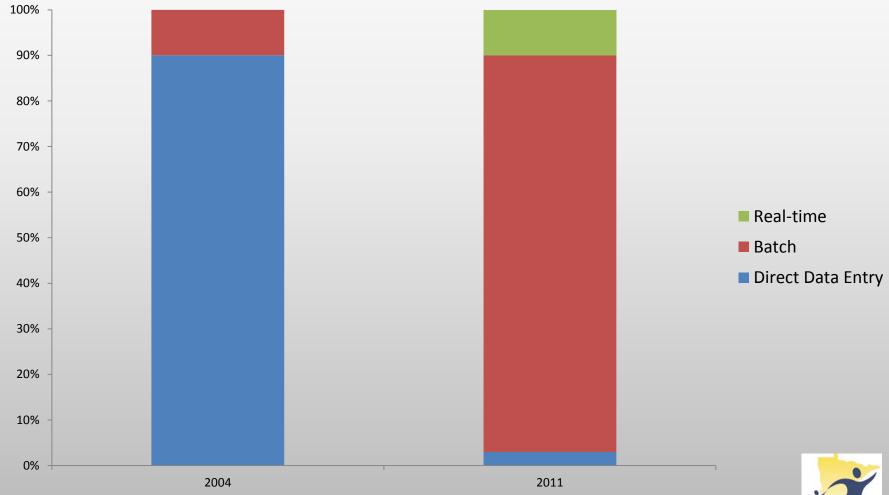
## **MIIC: Active Organizations**







## **MIIC: Trends in Reporting**



Goal is to move more providers to real time based reporting using standards





# Approach to Meaningful Use





## MIIC: Facing Meaningful Use

- Exciting opportunity for MIIC to move providers toward HL7 standard and draw attention to the importance of immunization reporting
- Anxiety due to unknown increases in volume and demand for technical assistance
- Due to multiple entities involved in a provider's switch to standards (HL7) and the varied transport methods, there needed to be increased coordination/communication
- MIIC's response had to be multi-faceted, addressing many aspects of communication, outreach, technical assistance and resources





## MIIC: Meaningful Use Approach

### Communications

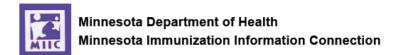
- New materials developed and existing ones updated
- Added MU specific page to MDH web site
- Created a user-friendly, condensed HL7 specifications document which has been well received by provider IT staff and vendors
- Updates during staff meetings, sharing with MIIC Regional Coordinators
   & others
- Process documents and tracking sheets for meaningful use testing
- Got Your Shots? Newsletter, GovDelivery for technical updates

### Collaboration

- Participation in various conference calls and national meetings to share stories and learn from others
- Work with various stakeholders and providers
- Sharing experiences with other IIS across states



### Condensed Specifications document



# MIIC HL7 2.3.1 and HL7 2.4 Specifications Submitting VXU Messages

For Meeting Meaningful Use Stage 1 Reporting to Immunization Information Systems

Took
existing
guide of 38
pages down
to 13 pages.





### Brief segment descriptions, highlighting required fields

MIIC HL7 2.3.1 and 2.4 VXU Specifications

Last Updated 2/12

Fields in bold are accepted by MIIC. Rows highlighted yellow and marked 'Y' are required.

#### PID - Patient Identification

The Patient Identification segment includes client identifiers such as name, date of birth, address, etc.

PID Segment				
Field	Description	Required	Value/Comment	Code Table
1	Set ID – PID		MIIC disregards	
2	Patient ID		MIIC disregards	
3	Patient identifier list	Y	Medical record; stored as chart number in MIIC. (ID^^^MR^^^^)	User-Defined 0203
4	Alternate patient ID – PID		MIIC disregards	
5	Patient name	Y	All three elements are required. MIIC does not accept placeholder names such as "Baby" and "Baby Boy." (Last^First^Middle^Suffix^^^^)	
6	Mother's maiden name	Y	This is used in client de-duplication. (Mother's maiden last^Mother's maiden first^^^^^)	
7	Date of birth	Υ	Client's birth date (YYYYMMDD).	
8	Gender	Υ	Client's gender (F/M/O/U).	User-Defined 0001
9	Patient alias		MIIC disregards	
10	Race	Υ	Client's race.	User-Defined 0005
11	Patient Address	Y	Client's address; Incoming address is assumed as the patient's primary address.  (Street address^other^city^state^zip^^^^^)	
12	County code		Client's county of residence. (E.g., 'MN019')	User-Defined 0289
13	Phone number (home)		Client's home phone number ( (NNN) NNN-NNNN^^^^^^).	
14	Phone number –business		MIIC disregards	
15	Primary language		MIIC disregards	





# MIIC: Meaningful Use Docs on the Web

#### **Resources**

- MIIC and Meaningful Use Fact Sheet
   http://www.health.state.mn.us/divs/idepc/immunize/registry/hp/mu.html
- Public Health Reporting in Minnesota (in collaboration with MDH Office of Health IT)

http://www.health.state.mn.us/e-health/phreportmu.pdf

- Transport Options for Submitting HL7 Data to MIIC
   <a href="http://www.health.state.mn.us/divs/idepc/immunize/registry/hp/datasub.html">http://www.health.state.mn.us/divs/idepc/immunize/registry/hp/datasub.html</a>
- Specifications for Submitting HL7 Messages to Meet Meaningful Use Requirements

http://www.health.state.mn.us/divs/idepc/immunize/registry/hp/hl7specs.pdf

Documents to be updated as needed to keep information current



# **Progress to Date**





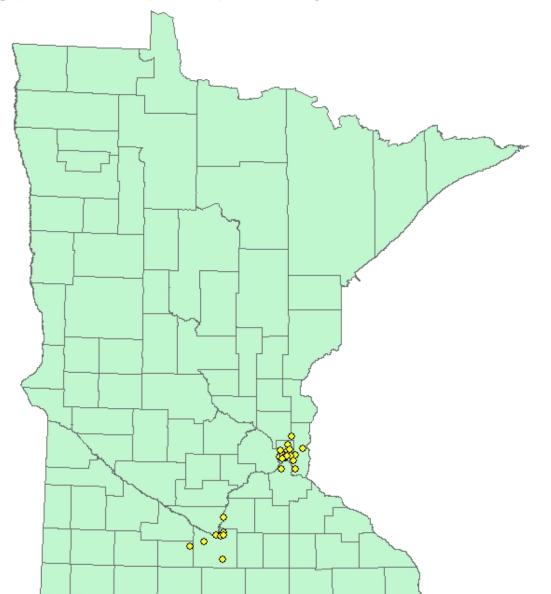
## MIIC: Supporting Meaningful Use

- Assisted several organizations in the move toward standards (HL7 & CVX):
  - 255 in production
  - 384 in process
- Recipient of 2010 EHR-IIS Interoperability grant from CDC
  - Upgrade to HL 7 2.5.1
  - Update to vaccine forecaster
  - Pilot testing of recommended transport protocols (SOAP/web services)





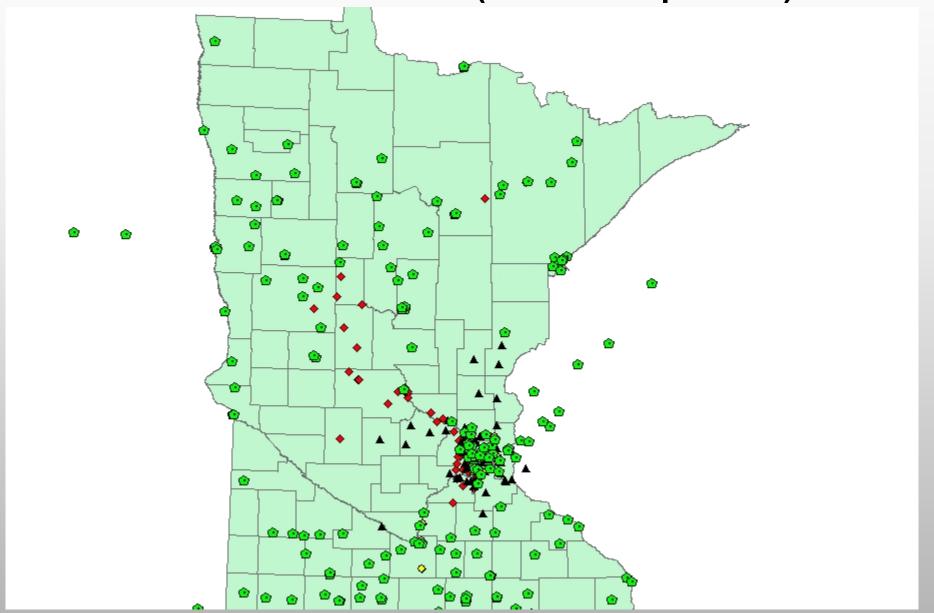
### **HL7 Submitters Prior to 2011**





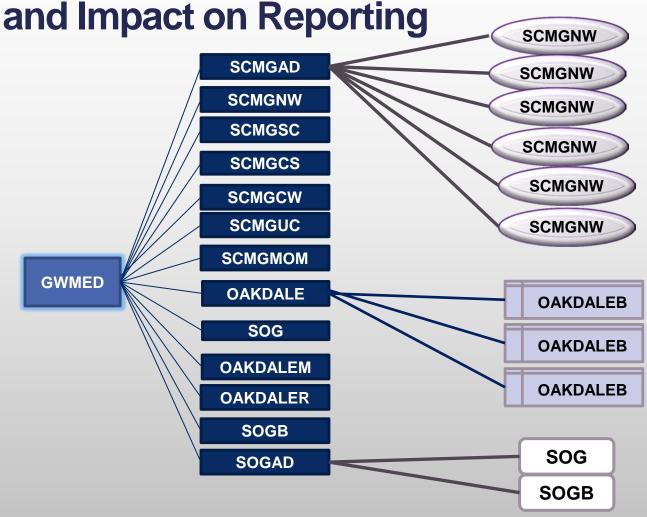


### HL7 Submitters as of 9/7/12 (includes in process)





MIIC: Parent-Child-Vendor Relationships and Impact on Reporting



Parent organization is a vendor reporting on behalf of multiple clinics which in turn have child relationships with other clinics. The children are also directly connected to vendor for reporting purposes.





# **Opportunities**



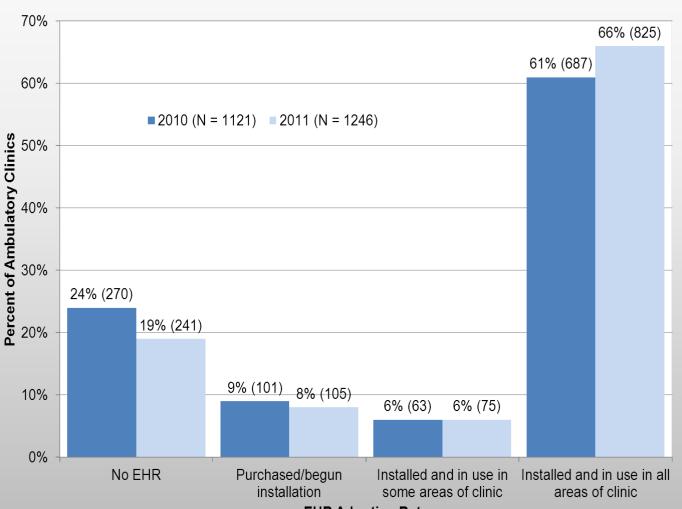


### MIIC: Building on the Meaningful Use Momentum

- High levels of EHR adoption in Minnesota
- Evolution of reporting structure with central IT support and many sites reporting from one point enhances efficiency
- Vendor based support/hosting making its way
- Unique aspects in Minnesota which can be supportive
  - Dominance of integrated delivery network in health care delivery and so many sites in single EHR platform
  - Business affiliate agreements amongst select sites which allows a clinic to be on the EHR platform of the affiliate allowing for electronic reporting. IT support etc



### Adoption of EHRs in MN: Ambulatory Clinics



- 20% increase in the number of ambulatory clinics with EHRs installed and in use in all areas of the clinics from 2010 to 2011
- 11% decrease in the number of ambulatory clinics without an EHR from 2010 to 2011

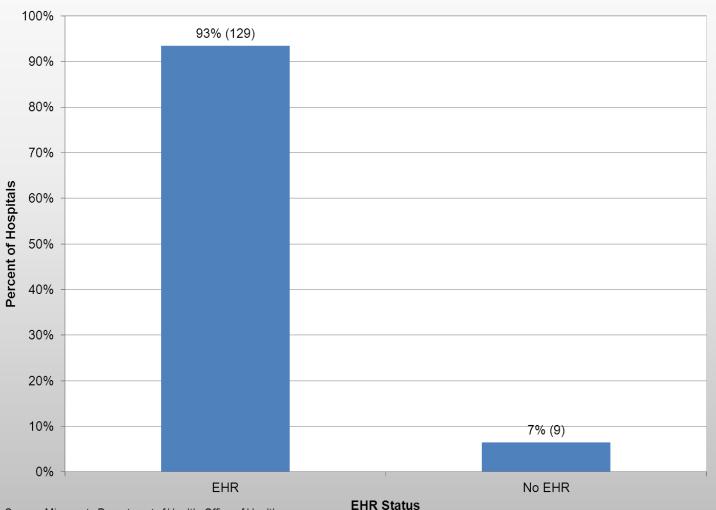
**EHR Adoption Rate** 

Source: Minnesota Department of Health, Office of Health Information Technology, MN HIT Ambulatory Clinic Survey (2010 & 2011) 2010 Response Rate: 87% (1121/1285) & 2011 Response Rate: 92% (1246/1348)





### **Adoption Status of EHRs in Hospital Settings**



Ninety-three percent of hospitals report having an EHR system

Source: Minnesota Department of Health, Office of Health Information Technology, AHA Annual Survey (2011) Response Rate: 93% (138/148)





# Challenges





## Challenges/Emerging Issues

#### **Staffing**

- Work load
- Competing priorities
- Time intensive work to transition to HL7 (several weeks to months)

#### **Data quality issues**

- Wrong codes being sent due to miscoding/mis-mapping at EHR level
- Central reporting structure and hence more layers to get to the source of data to fix systematic errors

#### Reporting structure/support

- Vendors coming into picture with varied tiers of support based on contracts/business agreements
- Parent-child-vendor relationships becoming trickier!



### MIIC & Meaningful Use: Challenges/Emerging Issues

#### **Technology**

- Transport a big black hole!
  - Which transport method would be adopted the most is yet to be seen and hence quandary of efficient use of time and resources
- New technology web services, document-based reporting

#### **Policy**

- Implications around requirements related to final rules for Stage 2 MU
- Burden of attestation on PHA





# **Next Steps: Stage 2**





### Ramifications of Stage 2 Meaningful Use Rules

- Acknowledge the efforts of ONC and CMS to solicit hear stakeholder input and address concerns
  - Our voices were heard!
- Positives about Stage 2 rules:
  - Move to "core"
  - HL7 2.5.1 for EHR certification
  - Grandfathering of existing 2.3.1 ongoing submissions
  - Clarification on definition of "ongoing submissions" and timeline
  - PHA determines transport of submissions
  - Flexibility with attestation "letter" or other written correspondence





### Ramifications of Affirmation/Readiness

- Rule reads, "...any written communication (which may be in electronic format) from the PHA..."
  - Page 208 of CMS rule
- What burden will be placed on public health to track letters/confirmations of attestation?
- Central repository where PHA can indicate their readiness
  - PHA will need to respond to inquiries about readiness
  - EP and EH could claim exclusion of PHA not ready





## Ramifications of Ongoing Submission

- Ongoing submission: must include actual patient data
- Failure to participate in on-boarding process (two written attempts made by PHA)
- A provider who is submitting any reportable data during their normal course of their operations is engaged in ongoing submission.





### **MIIC: Thoughts/Next Steps**

Important more than ever to stay connected with:

- CDC, IIS peers, AIRA
- State and national e-health initiatives
- Tuned into policy items which impact IIS (HIE, consent models, parental access)
- NEED for collaboration/sharing lessons learned





### **Questions?**

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