

Transition to a New IIS in Kentucky

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Prevent. Promote. Protect.

Before and After

- One jurisdiction, externally run and operated vendor solution (CDP), and vendor also employed the KY IIS Manager
- Took down the old registry June 2014 due to data quality concerns
- Worked under emergency declaration to procure a new solution
- Interviewed state's with either STC, HP/WIIR, or Envision. We then selected Envision
- Work began with Envision prior to the finalization of the contract (Sept 2014 / December 2014)
- Moved IIS in house and moved me into IIS Manager position
- Applied for PPHF grants related to IIS to assist with building staffing
- Soft Launch with completely functional yet empty IIS was May 18, 2015 / Hard Launch December 1, 2015
- Still migrating old HL7 data via a pre-processor

Three Success Factors

- Ensure you have full support from your program manager, commissioner, state epidemiologist, secretary, and any other relevant higher-ups
 - You never know who you may need to call on
 - This includes your family members. You will need their support
- Ensure you, as IIS Manager, have a method to be compensated for over time or are eligible to earn comp-time
 - The hours will be long
- Regional or tiered go-live roll out
 - Soft Launch and Hard Launch with tiered roll out

Three Hard Lessons Learned

- Get to know your jurisdiction's procurement process ahead of time. Ask lots of questions about processes for contracts and getting invoices processed. Also, get to know the staff responsible for your department in procurement or accounts payable.
- Have your helpdesk staff / support staff hired and trained before you go-live
- Migrating historical data from the old system and re-connecting HL7 to the new system-> All going to take 2 to 3 times longer than projected

Three Gold Nuggets of Advice

- It is never an easy decision to change IIS programs. Be sure everyone involved can visualize the benefits your program will gain by the change. It is a long haul and you need to hold onto “the grass will be greener” mentality.
- Personally, be sure you have your stress relieving mechanisms in place before you begin down this road. It is a stressful process.
- You are not alone. You can always call me to vent or ask for advice!

Questions / Contact

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