### **Inventory Management Overview**

- MIROW Goals and Process
- Inventory Management Background
- Key Recommendations
  - NDC and Lot Number
  - Reconciliation
  - Inventory Data Quality
  - Dose Level Accountability
  - Borrowing
  - IIS Reports
- Conclusions
- Questions



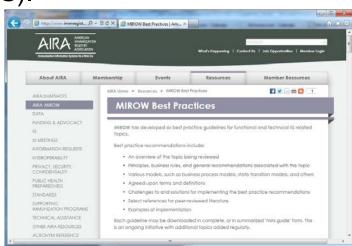
#### **About MIROW**

 The Modeling of Immunization Registry Operations Work Group (MIROW) was formed in 2005 by the American Immunization Registry Association (AIRA) in partnership with the National Center for Immunization and Respiratory Diseases (NCIRD) at the Centers for Disease Control and Prevention (CDC) to develop a best practices guidebook for immunization information systems (IIS).

#### MIROW Goals

- Promote operational consistency
- Foster communication and collaboration
- Increase credibility of IIS





### **MIROW Workgroup Method**

- 14 subject matter experts with diverse backgrounds
- Preliminary work, including collection and analysis of existing IIS materials
- Three and a half days facilitated meeting (September 2011, Atlanta, GA) to analyze existing practices and formulate consensus-based recommendations
- Post-meeting teleconferences to finalize recommended best practices



# Why is Inventory Management important?

- Policy, regulation and technology changes over the past few years has led to requirements for better supply visibility and accountability.
- Grantee immunization programs need to adapt to VFC program requirements to use National Drug Codes (NDC), lot numbers and dose level reporting
  - The roll-out of the new VTrckS public ordering system is already underway and complete in many states.





### Benefits of Inventory Management in the IIS

- Encourage use of the IIS
- Reduce the reporting burden on provider organizations
- Improve inventory data quality and accountability



#### **Recommendation Highlights: NDC** and Lot Number

- NDC supremacy principle: Vaccine inventory management should be based on the National Drug Code (NDC) (P701).
- The NDC received from VTrckS (in the shipment file) should be used for receiving, reporting, and tracking inventory (BR701).
- IIS should make NDC known to Provider Organization prior to arrival of a direct vaccine shipment (BR703).
- Lot number for every vaccine dose utilized by a Provider Organization must be matched/mapped to NDC for a specific inventory entry and the appropriate transaction should be created to adjust the inventory appropriately (BR702).



Adolescent/Adult

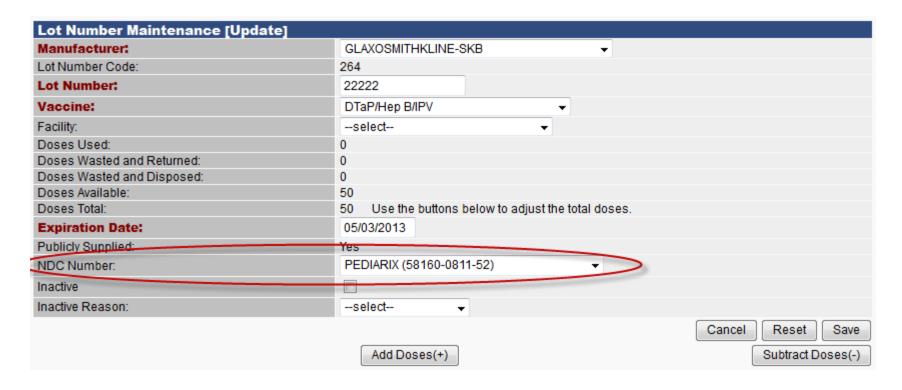
Tdap

## Implementation Details: NDC and Lot Number

- IIS setup defines valid NDC Numbers
- NDC is uniquely identified to a lot
- NDC auto-populates for all VFC orders
- User may also select the NDC from a dropdown when defining new lots
- Challenges:
  - Maintaining the list of valid NDC Numbers
  - Ensuring that private inventory also has NDC defined



#### Lot Definition with NDC Number





### Recommendation Highlights: Reconciliation

- Provider Organizations should reconcile their physical inventories to the IIS at a frequency appropriate to the size and complexity of their practice or clinical setup (P706).
- Reconciliation frequency: Provider organizations should reconcile their entire physical inventory to the IIS at least once a month; large, complex provider organizations may consider reconciling more frequently (e.g., weekly) to minimize the risk of inventory errors (BR723).
- Provider Organizations must reconcile their entire physical inventory to the IIS inventory immediately prior to ordering (BR722).
- Physical inventory count for reconciliation purposes should always be done on a day boundary (i.e., at the end of a business day or prior to

  AMERICA! The next business day) (BR721).

### Implementation Details: Reconciliation

- Providers reconcile when they place an order (based on EOQ frequency)
- Future: Add logic to remind/require sites that order less frequently than 1 month to reconcile
- Challenges:
  - Determining the correct point in time to reconcile
  - Electronic feeds may or may not be fully processed
  - Helping the provider determine the right thing to do when
    the IIS does not match their physical count.



### **Reconciliation Page**

Public lots display with dark gray shading. Private lots display with light gray shading.

Reconcile Inventory  Lot Gun Data Quantity on Physical Adjustment								
Vaccine DT (Pediatric)	Number	05/03/2013	Hand 70	Inventory (+/-)		Reason	PublicIn	
					0.0	No Reason Required ▼	Υ	
DTaP	03051988	05/03/2013	10		0.0	No Reason Required ▼	Υ	
DTaP	06171988	05/03/2013	100		0.0	No Reason Required ▼	Υ	
DTaP/Hep B/IPV	22222	05/03/2013	50		0.0	No Reason Required ▼	Υ	
DTaP/Hib/IPV	33333	05/03/2013	50		0.0	No Reason Required ▼	Υ	
DTaP/IPV	44444	05/03/2013	50		0.0	No Reason Required ▼	Υ	
HPV, quadrivalent	99999	05/03/2013	100		0.0	No Reason Required ▼	Υ	
HPV, quadrivalent	U3522322	12/31/2012	100		0.0	No Reason Required ▼	N	
Hep A 2 dose - Ped/Adol	55555	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Hep B Ped/Adol - Preserv Free	66666	05/03/2013	100		0.0	No Reason Required ▼	Υ	
Hep B/Hib	77777	05/03/2013	50		0.0	No Reason Required ▼	Υ	
HibPRP-T	88888	05/03/2013	100		0.0	No Reason Required ▼	Υ	
IPV	101010	05/03/2013	100		0.0	No Reason Required ▼	Υ	
IPV	A1004356	04/20/2013	100		0.0	No Reason Required ▼	N	
Influenza Nasal Spray	U7844322	12/31/2012	20		0.0	No Reason Required ▼	Υ	
MMR	04191976	05/03/2013	40		0.0	No Reason Required ▼	Υ	
Mening. (MCV4P)	1111111	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Pneumococcal(PPSV)	444444	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Pneumococcal, PCV-13	3333333	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Rotavirus, pentavalent RV5	5555555	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Td Adult, Preserv Free	6666666	05/03/2013	50		0.0	No Reason Required ▼	Υ	
Tdap	7777777	05/03/2013	50		0.0	No Reason Required ▼	Υ	



Public lots display with dark gray shading. Private lots display with light gray shading.

### Recommendation Highlights: Inventory Data Quality

- Manual data entry should be minimized and manual entry of inventory data that is already known should be avoided (GR710).
- Data quality assurance metrics (as determined by CDC and grantee immunization programs) should be utilized to measure and track data quality from any shipping entity, including a centralized distributor (currently McKesson) — e.g., entering lot numbers and other data items. These metrics should be used to improve data quality from any shipping entity (GR717).
- QA process should be in place to assure that information that has been provided as compiled by non-IIS systems is accurate (GR714)
- IIS should follow MIROW Data Quality Assurance in Immunization Information Systems: Incoming Data guidelines (GR709).



# Implementation Details: Inventory Data Quality

- Direct Data Entry users have dropdowns and select boxes for lot number, manufacturer, etc.
  - Valid vaccine/manufacturer combinations are defined
- Inventory information (lot, manufacturer, etc.) auto-populates on the provider's order from the VTrckS or McKesson shipping files
- Data from electronic feeds is matched to registry inventory
- Challenges:
  - EHR systems may be sending both public and private lots and it is possible for the lot numbers to overlap
  - What should happen when a match is not found

