## AFIX IMPLEMENTATION IMPROVEMENT JOURNEY: LESSONS FROM EASTERN WASHINGTON

Alexandra Hayes, MA, LSSGB Spokane Regional Health District Spokane, WA

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## SETTING THE STAGE

Spokane, WA

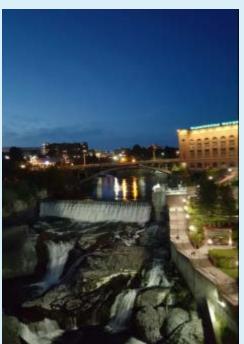
Spokane County Population (2015)	City of Spokane Population (2015)
490,945	213, 272
# under 18 years of age	109, 971 (22.4%)

Vaccines for Children (VFC) program

- Local and State Department of Health Collaboration
- Universal Vaccine Program
- \$10.86 million of vaccine(2016)
- ~80 VFC providers
- 1 FTE staff













# BEFORE: TAKING A LOOK AT THE APPROACH



- Combined VFC/AFIX visits
- Individual offices
- Conducted with VFC Coordinators
- Limited QI skills and education
- Project management "span of control" challenge

#### 2015 Data

**52**% either partially implemented or fully implemented selected QI strategies

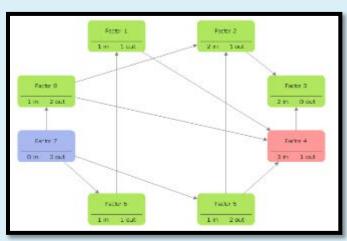
**37.5**% providers experienced an increase in childhood vaccine series (4:3:3:1:3:1:4) coverage rates

**50**% experienced an increase in 3-dose HPV coverage rates

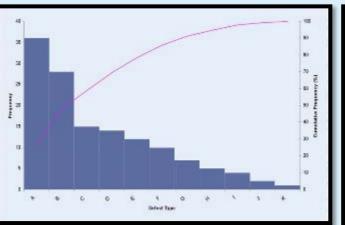


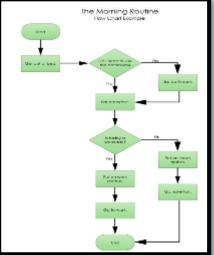
## AFTER: CHANGING THE APPROACH











- More targeted quality improvement project support
- Elimination of combined VFC/AFIX visits
  - Data-driven AFIX site selection criteria design
- Coordination and facilitation with higher level leadership
- Quality improvement strategy preselection

## ROLLING IT OUT

#### **TIMEFRAME**

• February-September 2016

#### **PARTNERS**

- 3 organizations (19 total offices)
- Combined **pediatric** cohort: 2,650
- Combined adolescent cohort: 10,136

#### **STRATEGIES**

- IIS patient record data clean-up
- Reminder/recall

#### **Objectives**

- Increase the percentage of strategies scored as "partially implemented" or "fully implemented" from 52% to 70%
- Increase the percentage of VFC offices achieving an increase in childhood vaccine series coverage from 37.5% to 50%
- Increase the percentage of VFC offices achieving an increase in 3 dose HPV series from 50% to 75%

## SUCCESSES

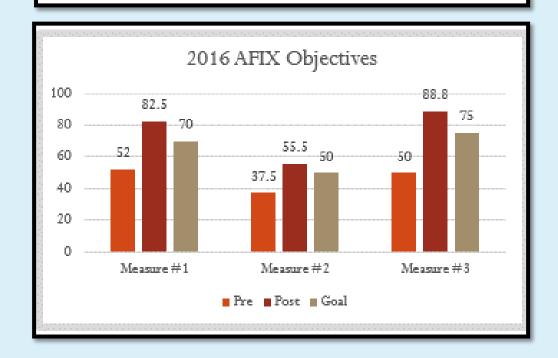
- Immunization coverage rate increase
- Strategy implementation
- Automation of patient record review process for inactivation
- Partnerships and relationships
- Policy and systems level changes

#### **Project Results:**

- 82.5% of VFC providers either partially implemented (28%) or fully implemented their selected QI strategies (54.4%)
- 55.5% of VFC providers achieved a positive increase in their childhood vaccine series coverage rate
- 88.8% of VFC providers achieved a positive increase in their 3 dose HPV series coverage rate

#### **Project Measures:**

- Measure #1: % strategies partially implemented or fully implemented
- Measure #2: % childhood vaccine series coverage rate
- Measure #3: % 3 dose HPV series coverage rates







## Alexandra Hayes, MA, LSSGB Immunization Outreach Program Coordinator Spokane Regional Health District 509.324.1480

ahayes@srhd.org

