## SHARED SERVICES: THE BENEFITS OF WORKING TOGETHER

Michigan Care Improvement Registry

### Why invest time and resources into shared services

- IIS programs have a lot of experience managing provider data, patient data, data quality and HL7 interfaces.
- Look for opportunities to connect with other services that can benefit your program at low cost or no cost!

#### **Utilizing Shared Services**

Data Hub for HL7 Query

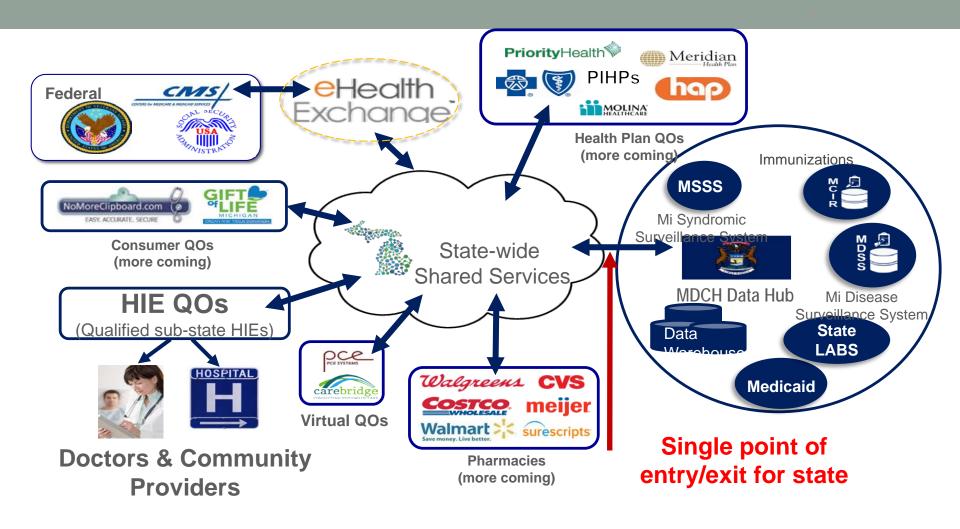
Healthcare Provider Directory

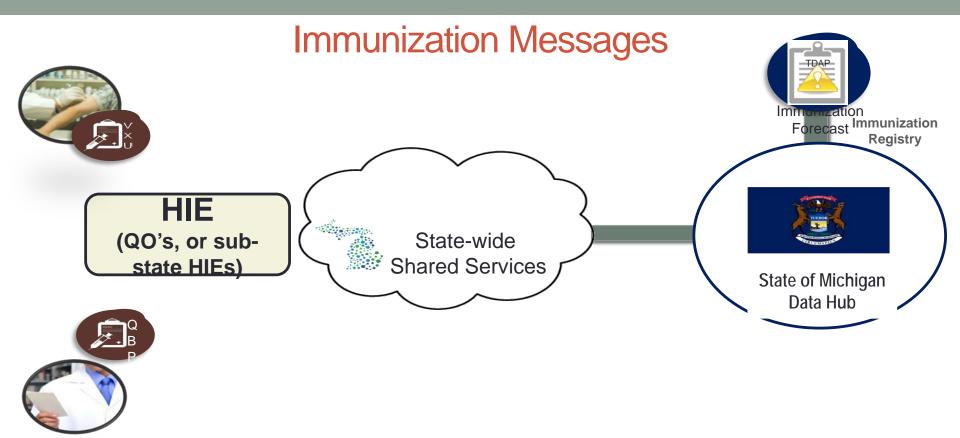
Master Person Index

Address Cleansing

## Michigan Health Information Network (MiHIN)

Is a network for sharing health information statewide for Michigan





#### The Data Hub

- Rhapsody Integration Engine
- Receives VXU Messages from the HIE and directs them to MCIR
- QBP/RSP's are formatted at the Data Hub
  - >QBP 2.5.1 V1.5
  - ➤ History and Forecast

#### Get Official Immunization History Profiles

HL7 VERSION 2.7.1 IMPLEMENTATION GUIDE

Request Official Immunization History Document -- Z94

- Return Official Immunization
- History Document -- Z92





# STATE OF MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES

As of: November 16, 2016

# Official State of Michigan Immunication Record

MCIR ID#: 20006285196 Name: Scimos, Monique

DOB: 03/25/1985 Age: 31 Years 7 Months Candar. Female

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02/06/08 Yellow Fever 08/26/06 (8/26/06 (10) (8/26/06 (10) (8/26/06 (10) (10) (10) (10) (10) (10) (10) (10)	Typhoid	12/15/04 Typhoid (parenteral)											
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ezatan Derson	dates may not appear on
Site Address: 333 S Grand Are Lancing MI 48933	this record. Please ask parent/grandian for addition
3 Side Phones (517) 335-8159	itional immunizations from physicians, schools or other progr

Additional immedia

Site Name: MOHES

\* Invalid Dose

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#### OBX 2 and 3

- OBX 2 The value shall be 'ED'
- OBX 3.1 The value shall be 82593-5
- OBX 3.3 The value shall be 'LN'
- \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*
- Loinc Code 82593-5 is an Immunization Summary
- The value in OBX-5 will be an ED data type that contains a PDF document of an official immunization history.

#### OBX 5

- OBX-5.1 The value shall be 'IIS Name' (OID DH)
- OBX-5.2 The value shall be 'application'
- OBX-5.3 The value shall be 'pdf'
- OBX-5.4 The value shall be a 'Base64'.
- OBX-5.5 The value shall be a base64 encoded PDF(where PDF is inserted)

#### Expectations

 Consumer Access available without the Immunization Program having to authenticate every consumer who would like to access their immunization record.

 MCIR becomes a shared service for EHR Portals, Health Plan Portals, State Consumer Access Portal (MI-Health Portal)

#### MASTER PERSON INDEX (MPI)

#### Master Person Index

Real-time connection in 2014

First public health program to establish a real-time

connection with the MPI

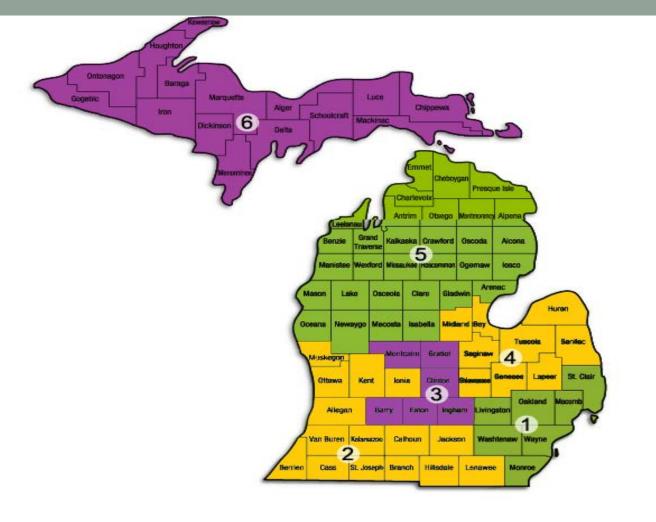
 Only user interface searches connect to the MPI



#### MCIR / MPI Connection

- The MPI discovered over 14,000 duplicate MCIR patient records.
- MCIR developed a toggle to turn off searches to MPI if the MPI is not available.
- Latest development includes near real-time Add, Update and Deletes in MCIR are sent to the MPI.
- Future project is to develop a mechanism to receive death records from the MPI.

## HEALTH CARE PROVIDER DIRECTORY (HPD)



#### 2014-2015

 The Immunization Division began researching provider tracking databases available for public health purposes.

 The MCIR database tracks provider enrollment information, and interface information, but it does not track training, site visits, and other support activities offered by the Regional MCIR Staff.

#### Requirements

- MCIR staff developed business requirements for a new system.
  - System that had robust reporting capabilities
  - Easy to use
  - Online training tutorials
  - Interface with MCIR and State Medical License Database
  - Could support MCIR specific data fields

#### Healthcare Provider Directory (HPD)

- The HPD functions met the majority of the business requirements defined by the Immunization Program
- Connected to LARA (State Medical License Database)

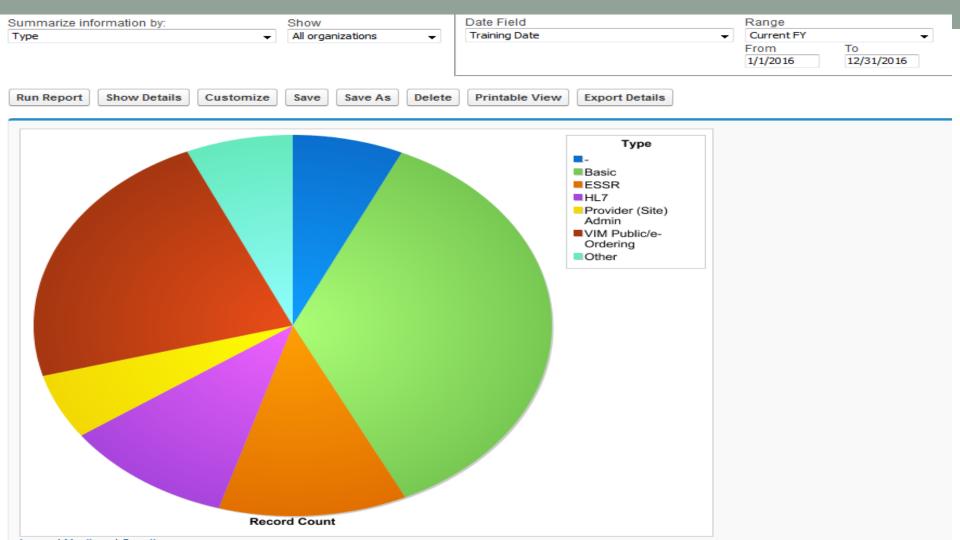
- Robust ad hoc reporting capabilities
- Providers may access the system and update their information

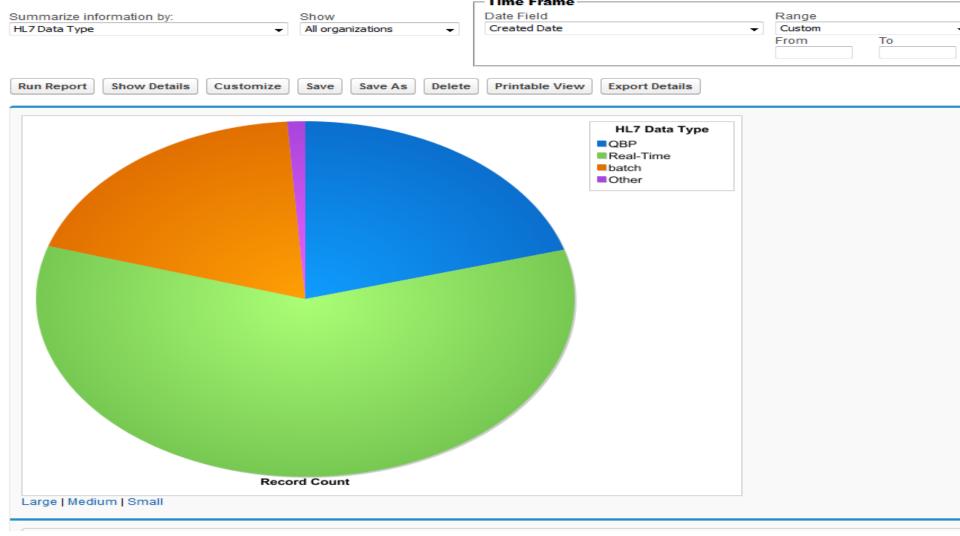
#### MCIR Fields added to the HPD

#### **HL7 Information**

Total Messages

Generate ESSR Report		HL7 First Submission Date	7/10/2012
SSHIE Name	GLHC	HL7 Last Submission Date	11/8/2016
EHR Vendor	Epic	HL7 R&R Form Received	$\checkmark$
EHR HL7 Version	2.5.1	HL7 Site Training Date	7/10/2012
EHR Vendor Product		OBRD First Submission Date	2/7/2012
EHR Vendor Version		OBRD Last Submission Date	
HL7 (Interface) Status	PROD	Passed DQA Date	7/1/2012
HL7 Data Type	QBP	Returned to DQA Date	
HL7 (Go Live) Date	7/10/2012		





#### ADDRESS CLEANSING

#### Address Cleansing

- State of Michigan manages an SAP Address Cleansing Application
- MCIR has a real-time connection to the service
- Any address that has been updated by a user is sent to this service
- HL7 addresses are submitted to the service (pilot phase)

#### **Smarty Streets**

Michigan is also connected to Smarty Streets and is piloting a real-time connection for the AIRA Project!

#### Lessons Learned

 Develop the workflow that works for you and others will follow.

Share costs with other programs.

• Share your expertise!

#### Thank You

- Kevin Dombkowski (University of Michigan)
- Rob Savage (CDC)
- MCIR Team (Technical, Regional, State)
- MiHIN Team
- Data Hub Team
- MPHI Team