

# CAIR2 Patient Matching: Solving the 25 Million Piece Puzzle

Michael Powell, Immunization Technical Unit Chief, CDPH

Mike Berry, Senior Project Manager, HLN Consulting, LLC

Gary Wheeler, Account Executive and Strategist, DXC Technology

# Solving the 25 Million Piece Puzzle

- ▶ Overview
- ▶ Approach
- ▶ RunMatch Analysis
- ▶ Conclusions
- ▶ Next Steps

# CAIR2 - Patients and Doses\*

<i>Measure</i>	<i>0-5 yrs</i>	<i>6-18 yrs</i>	<i>19+ yrs</i>	<i>All Ages</i>
CA Population	2,629,503	5,733,497	26,745,104	35,108,104
Patients In	3,354,573	5,996,008	17,682,549	27,033,130
% of Pop. In	128%	105%	66%	77%
Patients w/ $\geq 2$ doses	2,077,280	5,373,248	11,700,579	19,151,107
% w/ $\geq 2$ doses	79%	94%	44%	55%
Vaccine Doses	43,216,228	117,866,058	88,645,241	249,727,527

\* As of 7/9/2018. CAIR2 only.

# Solving the 25 Million Piece Puzzle

- ▶ Problem solving
  - ▶ Gather information and knowledge
  - ▶ Identify the problem
  - ▶ Develop Criteria
  - ▶ Generate Possible Solutions
  - ▶ Analyze Possible Solutions
  - ▶ Compare Possible Solutions
  - ▶ Make and Implement the Decision

# Solving the 25 Million Piece Puzzle

- ▶ Matching Algorithm
  - ▶ Designed for UI
  - ▶ Majority of CAIR2 doses coming in through DX
- ▶ Pendings
  - ▶ Bug in Migration
  - ▶ Unmanageable
- ▶ “Ghost” dups
- ▶ Collaborate

# RunMatch Analysis: Introduction

## ► Objectives:

- **Examine** CAIR's RunMatch source code and documentation to identify possible inefficiencies, functional shortcomings, or areas for improvement
- **Experiment** with RunMatch and its capabilities to determine if configuration or functional issues could be causing person-matching issues for CAIR

## ► Inputs:

- RunMatch Design document
- RunMatch Logic and scoring flowcharts
- RunMatch source code (14,000 lines of C)

# RunMatch Analysis: High-level Observations

- ▶ Generally: Deterministic, Probabilistic, Machine learning approaches
- ▶ Many real-world matching engines are hybrid
- ▶ RunMatch has both Deterministic & Probabilistic attributes
- ▶ Advantages and disadvantages to each approach
- ▶ **Common challenge:** Keeping up with changing data characteristics

# RunMatch Analysis: Testing Strategy

- ▶ Compile RunMatch from source
- ▶ Create Oracle database with CAIR tables for RunMatch operation
- ▶ Create custom RunMatch client with CSV interface
- ▶ Configure Febrl (open source probabilistic matching engine) for comparison
- ▶ Run tests against RunMatch and Febrl using:
  - ▶ ONC Patient Matching Challenge dataset
  - ▶ Custom test cases based on observations from the results



# RunMatch Analysis: Findings

## ► Strengths

- Very Fast
- Relatively low resource requirements (CPU, RAM, etc.)
- Very good at handling common typos, transpositions, many special cases
- Good overall match performance compared to Febrl
- Token configuration can be customized without recompiling

## ► Weaknesses

- Complex rule-based model with numerous exceptions / special rules
- Name string matching algorithm has some specific weak areas compared to edit-distance algorithms such as Jaro-Winkler
- Lacks built-in deduplication functionality

# RunMatch Analysis: Potential Improvements

- ▶ In the CAIR installation:
  - ▶ Update names and frequencies in token files
  - ▶ Add local cities to token files
  - ▶ Use result messages and scores from RunMatch to tweak configuration files
- ▶ In the RunMatch software
  - ▶ Redirect RunMatch Server output to database to facilitate post-match analysis
  - ▶ Human review feature for batch imports
  - ▶ Incorporate edit-distance algorithm(s) into RunMatch string-near-matching

# Moving Forward - Collaboration and Planning

- ▶ Review Results, Evolution of RunMatch - Improvement vs. Replacement
- ▶ Maximizing Results, Dual Path
- State-Specific Changes, Scoring Adjustments
- RunMatch Enhancement Project Launch



# Project Goals

- Improve access to algorithm results
  - Reduce manual intervention (multiple matches)
  - Improve algorithm maintainability while
  - sustaining performance
  - Additional matching criteria
- 
- Working together through joint development



# Project Highlights



- Project commencement March 2018
- DXC funded - client driven
- Replacing C code with Java (>14K lines of code)
- Improvements Include:
  - Configurability - Scoring Adjustments
  - Data Availability, Human Readable Logs
  - Enhanced Ethnic Logic, Calculations based on IIS Population
  - Chart # Logic
  - Matching Test Suite, Test Rules and Scoring Changes

# Next Steps/Conclusions

- ▶ Pilot Testing (CA/NE - In Flight)
- ▶ Continued Criteria Improvement
- ▶ Near name matching
- ▶ Addressing address
- ▶ Exact match enhancements
- ▶ Key Lessons
  - Matching is complex, no easy answers
  - Adjusting for volume of submissions and data patterns is critical
  - Access and understanding key to making informed decisions
  - Better together!!!



# Contact Information

Michael S. Powell, MSc  
Michael.Powell@cdph.ca.gov

Mike Berry  
berrym@hln.com

Gary Wheeler  
Gary.Wheeler@dxs.com