

# Registry View: How EHRs can contribute to IIS Success

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# agenda

**Methodology Overview**

**Top 10 Registries for Provider Experience**

**How Registries Can Optimize**

**How EHRs Can Help!**

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# Methodology Overview

## Increased adoption of standards leads to better patient care



The provider experience is essential; we want to give the time back to the patient

## **Best ways to increase standardization and interoperability**

- Support query-response (real-time, web-services connection)
- Accepts/sends CDC specs in 2.5.1
- No wait for onboarding
- Simple enrollment process
- Straightforward and minimal testing requirements (esp. for previous submitters)
- Return robust data to providers (CDC requires 16, return amounts vary)
- High quality patient matching

## Scoring specifics

### Points structure

- 2 points each for CDC basics
  - QBP/RSP, Real-Time, Web-Services, CDC In, CDC Out, No queue
- 1 point each for Onboarding Ease
  - Enrollment difficulty, Queue Length, Time to onboard, Re-testing prior submitters
- 2 points for returning 7-12 data response points
- 4 points for returning 13+ data response points



# Top 10 Registries for Provider Experience

## Registries that provide the most value to the provider and patient experience based on our scoring data

1. Indiana (CHIRP)
1. California (CAIR)
3. Arizona (ASIIS)
4. New York City (CIR)
4. Florida (FLShots)
6. Illinois (iCARE)
6. West Virginia (WVIIS)
6. Philadelphia (PhilaVAX)
6. New Mexico (NMIIS)
10. Utah (USIIS)



## Registry View Goals - All states can and should have the highest levels of value

### **We know these are mutual goals; Learn from high achieving registries**

- Increased staff or consultants
- Increased technical capabilities
- Influence over policies (mandated reporting, MU, etc.)
- More robust web presence
- Increased provider reliance on the registry

# How Registries Can Optimize



Use the CDC specifications!  
Anything else causes delays.



Prioritize Query/Response exchange.  
This is the #1 benefit to providers and patients.



Utilize all available resources to reduce wait times



Publicize the queue/waiting list – allows providers insight into the process and prevents confusion

# How EHRs Can Help!



Leverage the vendor for test batching to reduce project time – Ex. Send 30 days of backfill data



Group onboarding – Recorded webinars –  
Group calls



Provide “global” technical error reports directly to the vendors in order to improve response and fix time



Allow vendors to assist in enrollment on behalf of clients

Q&A