

Address Cleansing – Bringing Data Back In, and Putting It To Use

AIRA Discovery Session October 22nd, 2018 4pm Eastern

Agenda

- Opening Welcome
- Project Overview Reintegration Guidance
- Address Cleansing in the Wild
 - Texas
 - Rhode Island
 - Michigan
- Discussion/Questions



Today's Speakers:

- Kelly McDonald, Consultant, AIRA
- Kevin Allen, IIS Manager, Texas ImmTrac2
- Mike Berry, Senior Project Manager, HLN
- Josh Hull, Senior Developer, Michigan MCIR
- Lynsey Kimmins, Epidemiologist, Michigan MCIR



Address Cleansing Project Overview

Kelly McDonald



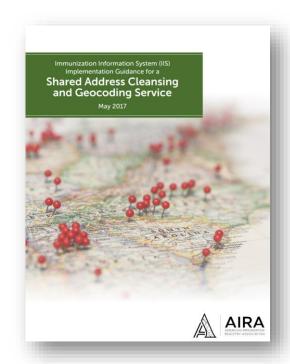


IIS Guidance: Reintegration of Cleansed Addresses and Geocodes

Kelly McDonald

Background: 2014-17

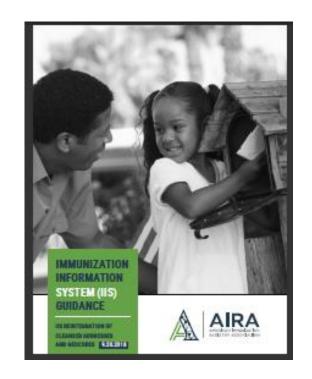
- 2014 AIRA awarded funds to support joint development efforts
- JDI Workgroup
 - Initial joint development concept = centralized address cleansing and geocoding service
 - SmartyStreets
 - Implementation Guidance, May 2017





Background: 2018

- February Contracted to gather and document experiences/best practices
- March-April Interviews, workgroups, other IIS outreach
- May-August Writing, revising
- September 30th Complete!





What is Address Cleansing?

Standardization – The process of changing an address to adhere to USPS standards.

Example:

INPUT

STANDARDIZED

616 ivory rio rancho NM, 87214-3042 616 Ivory Rd SE Rio Rancho NM 87214-3042 Validation – The process of verifying that the address matches an address in the official USPS database.

Benefits of Address Cleansing

- Improved reminder/recall success
- Patient-level deduplication
- Quality and accuracy of reports run by address and geographic parameters (e.g., AFIX and other coverage assessments)
- Household grouping functions
- Reductions in the number of manual reviews required by IIS staff



Geocoding

- A geocode provides the GPS coordinates (i.e., latitude and longitude) of a physical location
- Geocodes can be leveraged to improve mapping capabilities:
 - Rates aggregated by city, county, or ZIP code
 - Number/types of provider organizations
 - Coverage rates during VPD outbreak
 - Other special projects



Getting Started

- Establish purpose
- Get to know the codes
- Select essential fields
- Establish business rules
- Test it out!



Example Output and Use

	SMARTYSTREETS FIELD NAME	DEFINITION
Delivery Point Validation (DPV)	dpv_match_code	Status of the Delivery Point Validation (DPV). This lets you know if the USPS delivers mail to the address. • Y – Confirmed; entire address was DPV confirmed deliverable (e.g., 1600 Amphitheatre Pkwy Mountain View, CA) • N – Not Confirmed; address could not be DPV confirmed as deliverable.
	only accepts s returned as 'Y'	 S – Confirmed by dropping secondary; address was DPV confirmed by dropping secondary info (apartment, suite, etc.). D – Confirmed - Missing secondary info; the address was DPV confirmed, but it is missing secondary information (apartment, suite, etc.). [blank] – The address was not submitted for DPV. This is usually because the address does not have a ZIP code and a +4 add-on code or the address has already been determined to be Not Deliverable (returned only as part of the XML response).

Implementation & Reintegration

- Establish connection method
 - Manual batch processing
 - Automated batch processing
 - HL7 real-time solution
 - User interface API
- Prepare IIS for reintegration
 - Fields, tables
 - Business rules
- Monitor and evaluate the quality of new address data



Implementation Challenges

- Competing projects / priorities
- Investment of staff and financial resources
- Adoption of new processes takes time



IIS Experience with SmartyStreets

- "SmartyStreets works great. I'm really happy with the speed and their customer service."
- We have definitely benefited from address cleansing already through reduced returns on our reminder/recall postcards."
- "Geocodes give our epidemiologists a whole new playground to have fun with."



Planning Support

APPENDIX A CHECKLIST

The checklist below is intended to provide assistance to IIS programs in discussing the steps involved to implement address cleansing. Given the variations in IIS program structures and staffing, as well as network architecture, the order of these steps may vary. There may also be additional or alternate steps for jurisdictions to consider.

- Establish the purpose(s) for address cleansing. Does the IIS program wish to:
 - Standardize addresses
 - Confirm addresses as deliverable
 - Create and store geocodes to map patient or provider organization data
 - Other:______
- Sign the <u>Partner Agreement</u> and receive a token for access from AIRA staff.
- Notify the IIS vendor or IT support of plans and the timeline for address cleansing implementation, if applicable.
- Read and follow SmartyStreets documentation to set up testing and plan for implementation and reintegration.
- Test SmartyStreets to become familiar with functionality,





Interested in Address Cleansing and Geocoding?

- Visit AIRA's address cleansing webpage: https://www.immregistries.org/address-cleansing
- View guides in AIRA's Resource Repository: http://repository.immregistries.org/
- Sit in on Address Cleansing and Geocoding User Group meeting
- Contact Maureen at <u>mneary@immregistries.org</u>



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Texas – ImmTrac2

Kevin Allen





Texas Department of State
Health Services

Texas Immunization Registry

Address Cleansing Implementation
Presenter: Kevin Allen





Texas Department of State Health Services

- Implementation
- Phase I, II, III
- Daily Batch Processing
- Outcomes & Benefits
- Future Enhancements

Implementation: Phase I

Production on June 21, 2018

- Organization Addresses
 - ~40,000 records
- 89% corrected
 - 1,600 Zip codes updated
 - 860 City name updated



Texas Department of State
Health Services

Implementation: Phase II

Identified DQ issues with specific counties

- Legacy vs. FIPS county code
- Cottle county
 - Pop. 1,500
 - IIS: 7,000



Texas Department of State
Health Services

Implementation: Phase III

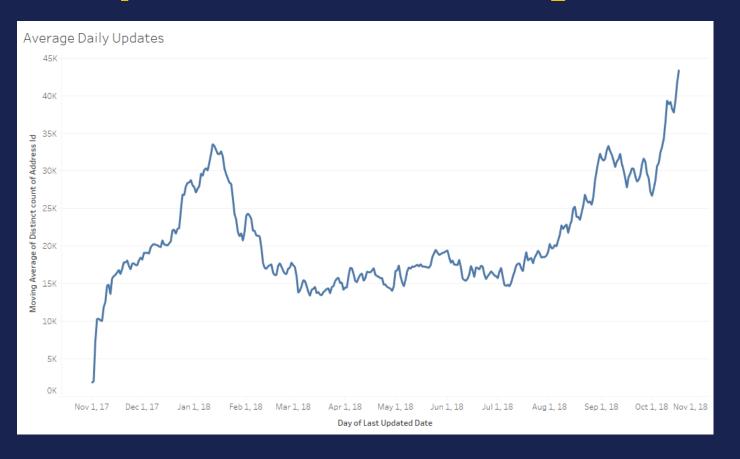
Remaining client addresses

- 10.3m records
 - 1.2m County corrected
 - 986,500 Zip corrected
 - 640,930 City corrected



Texas Department of State
Health Services

Daily Automated Batch Update





Health Services

Anticipated Outcomes & Benefits

- Better data
- More reliable demographics
- Standardization simplifies deduplication
- Populate geocode data
- Cost-savings on postage

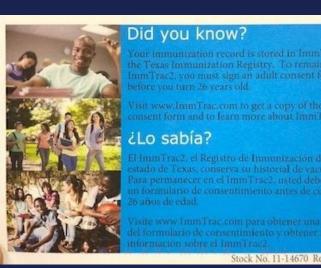
In process of evaluation



Texas Department of State
Health Services

10/30/2018 26

Postcard Reminders



18 Year Old Consent



Texas Department of State Health Services

4th DTaP Reminder



Future Enhancements

- Implement into UI
- Implement into data exchange



Texas Department of State Health Services



Texas Department of State Health Services

Thank you

Kevin Allen – IIS Manager kevin.allen@dshs.texas.gov

10/30/2018 29

Rhode Island - KidsNet

Mike Berry, HLN





Goals for SmartyStreets Initiative in RI

- Improve deduplication of addresses
- Improve quality of addresses for display and mailing
- Improve city identification for school district mapping
- Make geocoding data more accessible

Determine how to best utilize SmartyStreets for all of the above



SmartyStreets Integration Opportunities

- Replace existing routines in batch de-duplication
- 2. Produce geo-coding and postal service metadata
- 3. Incorporate into existing web-based data entry
- 4. Clean addresses already in KIDSNET
- 5. Incorporate into existing data imports



SmartyStreets-enabled Deduplication

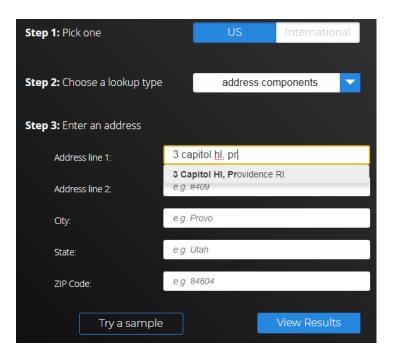
- 123 TORTELLOT HILL ROAD, SCITUATE, RI, 02857
- 123 TOURTELLOT HILL ROAD, SCITUATE, RI, 02857
- → 123 Tourtellot Hill Rd, Scituate RI 02857
- 123 SAUNDERS BROOKE RD, CHEPACHET, RI, 02814
- 123 SAUNDERS BROOK RD, CHEPACHET, RI, 02814
- → 123 Saunders Brook Rd, Chepachet RI 02814
- 123 MCCARRIE LANE, PORTSMOUTH, RI, 02871
- 123 MCCORRIE LANE, PORTSMOUTH, RI, 02871
- → 123 McCorrie Ln, Portsmouth RI 02871

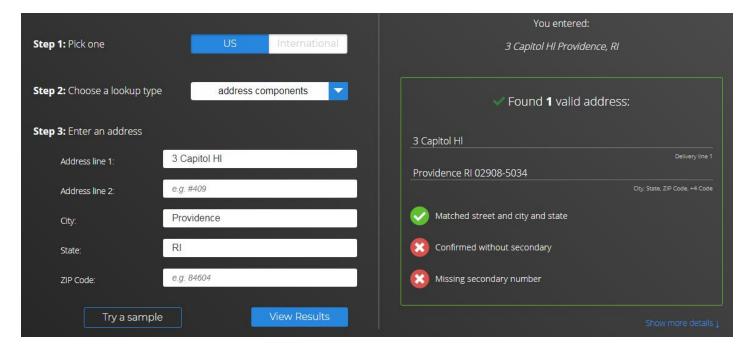
- 123 JOSLIN STREET 1ST FL, PROVIDENCE, RI, 02909
- 123 JOSLIN STREET 1ST FLR, PROVIDENCE, RI, 02909
- → 123 Joslin St Fl 1, Providence RI 02909
- 123 WINTERBERRY RD, SAUNDERSTOWN, RI 02874
- 123 WINTERBERRY RD, NARRAGANSETT, RI 02874
- **■** → 123 Winterberry Rd, Saunderstown, RI 02874
- 123 POTTER AVE, PROVIDENCE, RI 02907
- 123 POTTERS AVE, PROVIDENCE, RI 02905
- 123 POTTERS ST, PROVIDENCE, RI 02905
- → 123 Potters Ave, Providence, RI 02905
- Low-hanging fruit, low-risk implemented first
- 24,000 pairs of duplicate addresses identified
- Geocodes and delivery metadata stored



Web-based Data Entry

- Real-time suggestions as the user types
- Demonstration at smartystreets.com







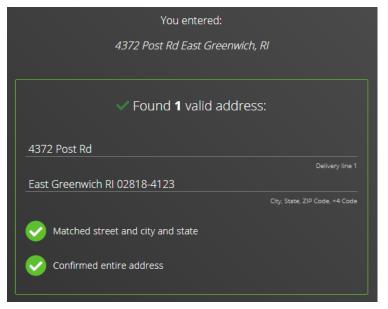


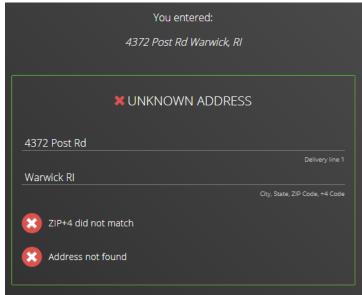
Currently in development in KIDSNET:

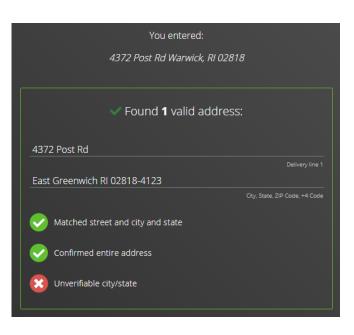


Postal City vs. Actual City

- SmartyStreets uses United States Postal Service (USPS) addresses
- USPS city names may not be the actual city in which the property resides
- The example below (a business) resides in and pays taxes to the city of Warwick, RI









Postal City vs. Actual City (cont.)

- Solution: "Official City" a calculated field
- Using SmartyStreets coordinates, geolocate USPS address on the map inside the official city boundaries
- Automatically populate (and in the case of web data entry, show) the official city
- Problem: SmartyStreets precision may be up to a few hundred yards off; houses near municipal borders may land on the wrong side
- Solution: Verify with E911 address database
 - If coordinates are less than a half-mile apart, trust E911 city
 - If more than a half-mile apart, trust SmartyStreets-mapped city



Next Steps

- Refine and test web-based data entry
 - Implement "Official City" solution
- Back-end address clean-up
 - Consider re-integration best practices and options
 - Important to be aware of potential data loss in cleaned address, e.g.:
 - City name
 - Extraneous info after street address that is not floor, apartment, etc.:
 - 2 WASHINGTON AVE / WEST HALL ROOM
 - Street Address



Michigan - MCIR

Josh Hull Lynsey Kimmins



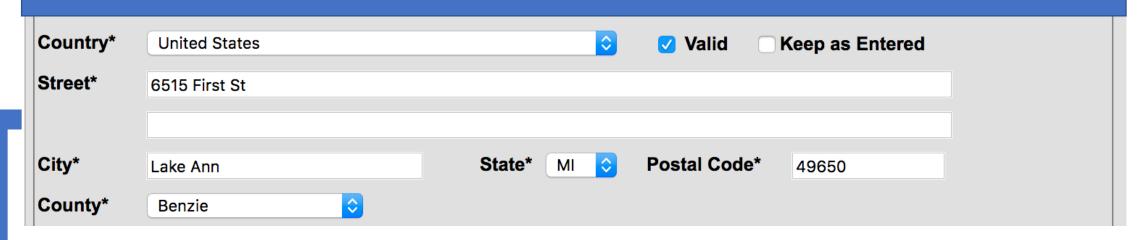
MCIR Address: Three Statuses





? Unknown

MCIR Online Data Entry





MCIR Database





Message Received

```
MSH | ^~\& | | 1255-60-20 | MCIR | MDCH | 20181019150056-0400 | | VXU^V04^VXU_V04 | 3WzJ-A.01.01.2aF | PID | | | TEST-694842261^^^AIRA-TEST^MR | | Erasma^Darren^Sadurni^^^L | Andres^Emmet | 201807 | PD1 | | | | | | | | | 02^Reminder/Recall - any method^HL70215 | | | | A | 20170301 | 20170301 | NK1 | 1 | Erasma^Emmet^^^^L | MTH^Mother^HL70063 | 417 Kuhuk Ave^^Lake Ann^MI^49650^USA^P
```

HL7 Interface

MCIR Database

Unknown

Other Data Sources (Vital Records, etc)

MCIR Database

🔁 Unknown i

Valid

Invalid

Daily
MCIR Address Cleanup
Application







MCIR Address Cleansing







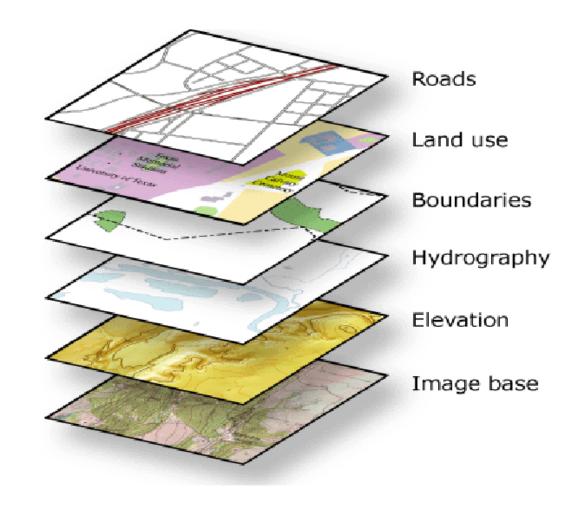
Known

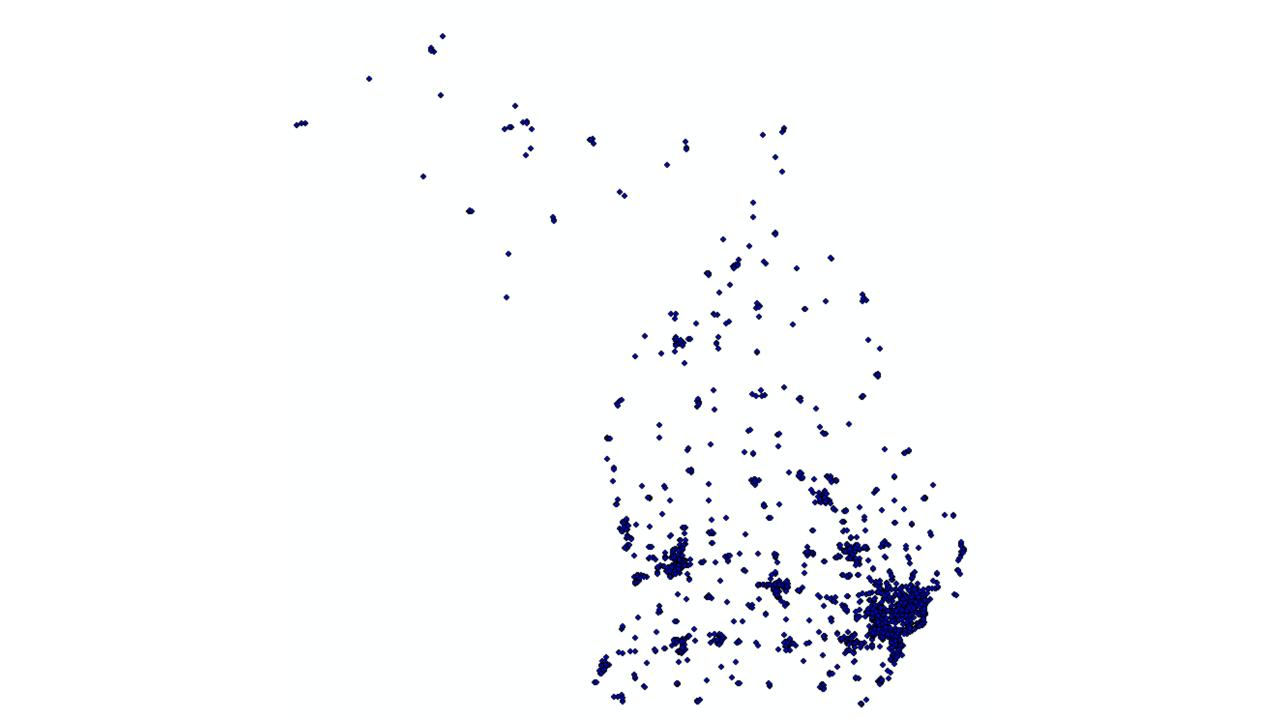


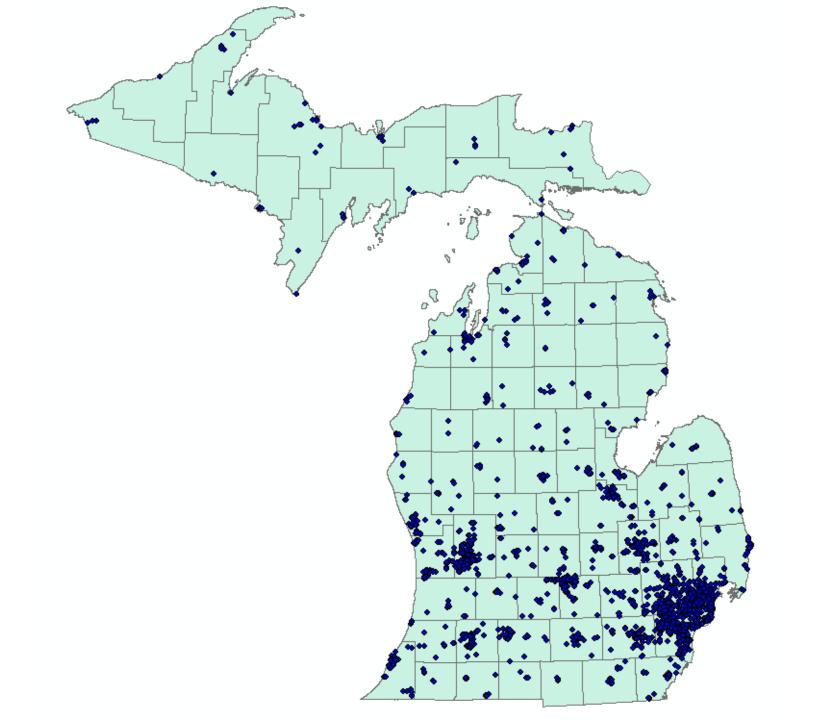


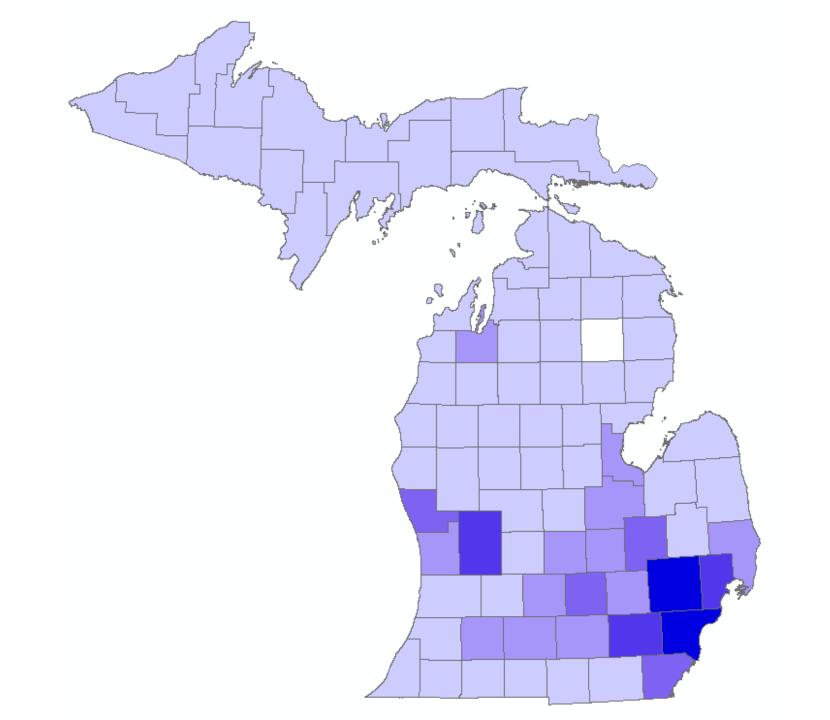
Geographic Information Systems (GIS)

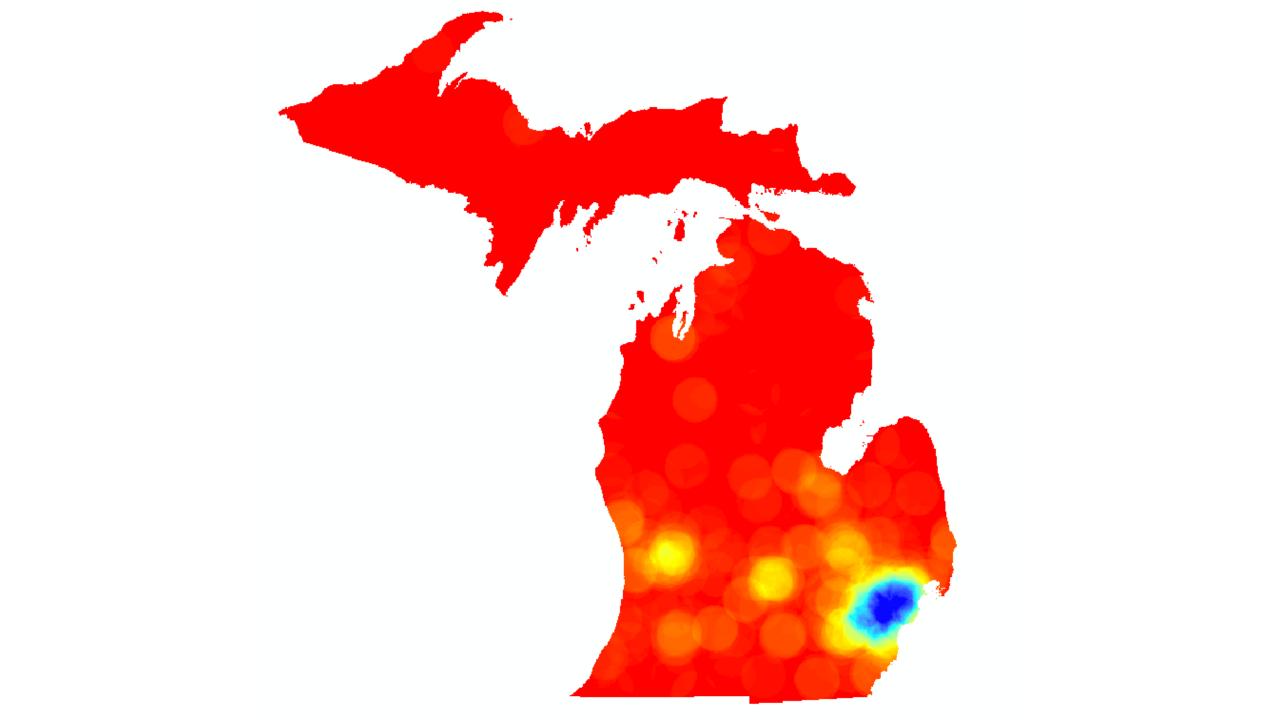
- Used to capture, store, and display data related to its position on the Earth
- Data is comprised of different components, each stored as a layer
- Visualize patterns and relationships







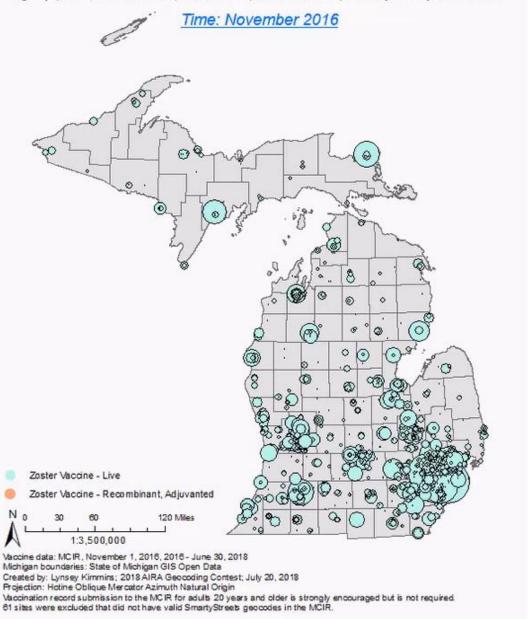




For animation: view in presentation mode and click the map to play.

Zoster Vaccines: An Uptake Explosion by Month

Zoster Doses Administered and Reported to the Michigan Care Improvement Registry (MCIR) for Adults 50+, November 1, 2016 - June 30, 2018 by Facility and Month



GIS Software...just to name a few

Proprietary

- ArcGIS (Esri)
- MapInfo (Pitney Bowes)
- ENVI (Harris)

Open Source

- QGIS
- GRASS

Questions, Comments, Discussion?



Thank you for attending!

- For more information, visit the AIRA website at https://www.immregistries.org/address-cleansing
- Both Address Cleansing Guidance Documents are up on the AIRA Repository, and this webinar will be added by later this week
- Questions about using this no cost Address Cleansing service? Contact Maureen Neary, AIRA Project Manager, at <u>mneary@immregistries.org</u>
- Watch for a survey about today's webinar thank you in advance for providing input/feedback!