



Topic: Using IIS for Text Reminder/Recall

Request Date: October 21, 2019

Information Requested:

Does your state conduct text reminder/recall for immunizations using your IIS? If yes, do you require that people opt-in for texting? How do you obtain that consent? If people have to opt-out of texting, please send a copy of your IIS law, legal opinion, or justification as to why you can text using your IIS.

Requesting Member: Mary Woinarowicz (ND)

Responding Member(s): Kim Gulliver (CO), Sherri Dunton (ME), Miriam Muscoplat (MN), Wendell Gullede (SC), Arthur Lara (TX), Kristi Westfall (WY)

Results:

CO:

Colorado does not currently conduct text reminder/recall, but it is something that we have considered. We have not gotten into the specifics of how we would do this or if there would be additional requirements. Colorado is an opt-out state so I'm not sure if it would be assumed that they consent unless they have completed a CIIS Opt-Out Form. Our current CIIS Privacy and Confidentiality Policy does not specify texting so that would need to be evaluated.

ME:

Maine is not doing text reminder recall.

MN:

We are not able to text or call for reminder/recall without consent and we have not sought to obtain consent. We are restricted by our robo-calling statute, which does not have a public health exception.

SC:

No, South Carolina does not conduct text reminder/recall.

TX:

No text reminder/recall



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INFORMATION REQUEST

WY:

We do not at this time.

Note: Some information about their IIS-based text message reminder/recall capability is included in Chapter 7 of AIM's Adolescent Immunization Resource Guide. Link to pdf: https://cdn.ymaws.com/www.immunizationmanagers.org/resource/resmgr/adrg_chapter7/adol_guide_chp7_v4.pdf