

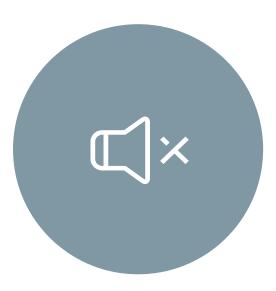
Vaccine Credentialing Solutions - Part 1: Programmatic Aspects

Discovery Session May 10, 2021 4 PM EST

AIRA Discovery Session



This meeting is being recorded and will be posted in the AIRA repository



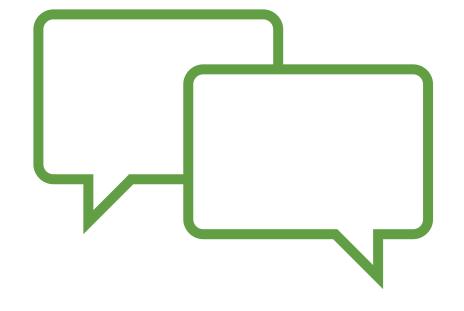
All phone lines are muted



Technical Support

If you experience any technical issues during the meeting, please contact

Sarah Stein via direct message in the Chat.

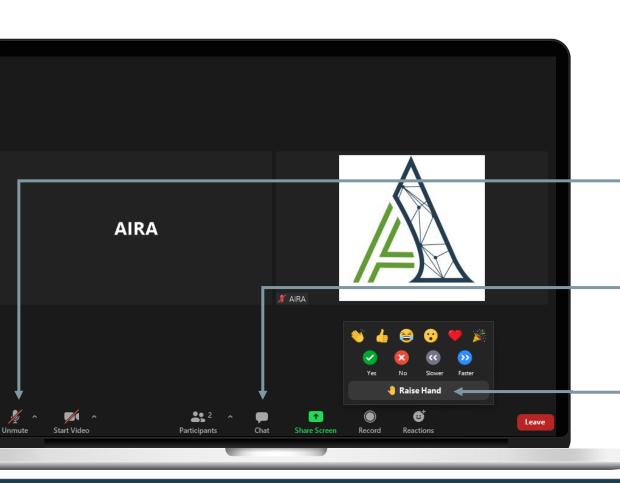


Today's Speakers

- Mary Beth Kurilo
- Tiffany Dent & Sarah McKee
- Quan Le
- Dave McCormick



Questions



How do I ask a question?

There will be time allotted for Q&A following each of the updates.



Select the unmute icon and ask your question verbally.



Select the chat icon and type your question into the chat box.



Select the reactions icon, select "Raise Hand," and you will be called on.

Mary Beth Kurilo

American Immunization Registry Association (AIRA)





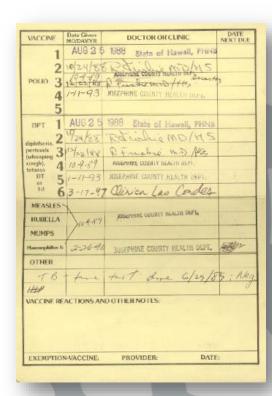
Introduction to Vaccine Credentials Considerations for IIS

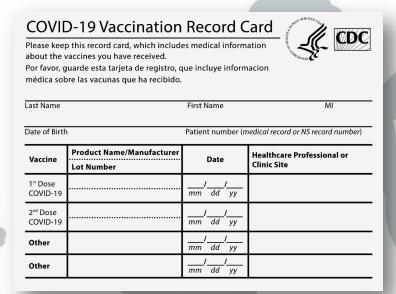
Monday, May 10, 2021 4:00pm ET

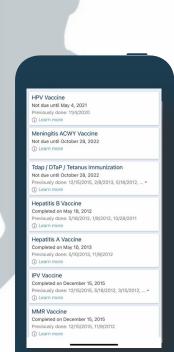
Goals for Today

- Provide high-level context about concepts and definitions around vaccine credentialing from the point of view of the IIS community
- Suggest resources for further exploration/research
- Hear from participants about critical questions

The Evolution (?) of Vaccine Records

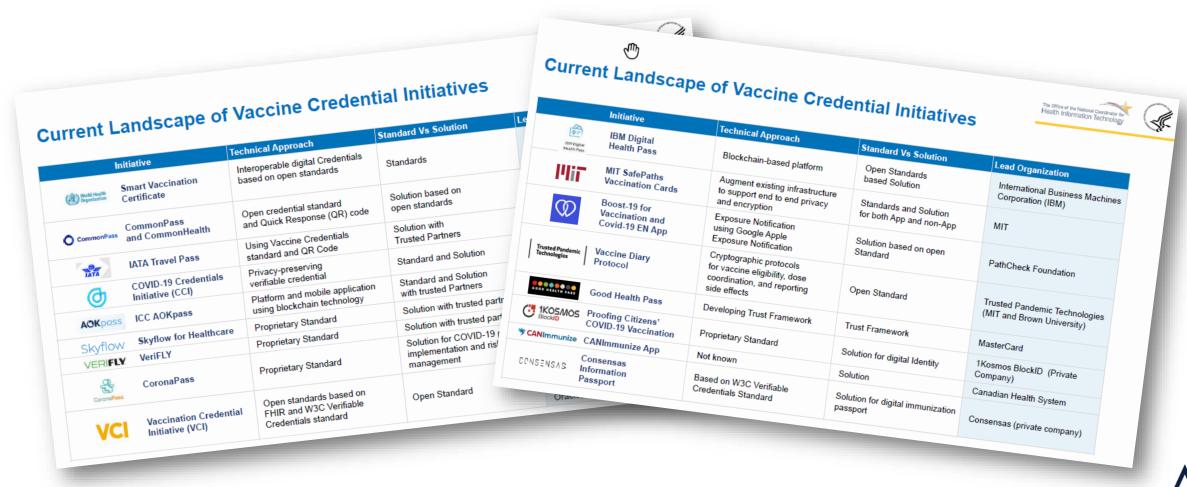




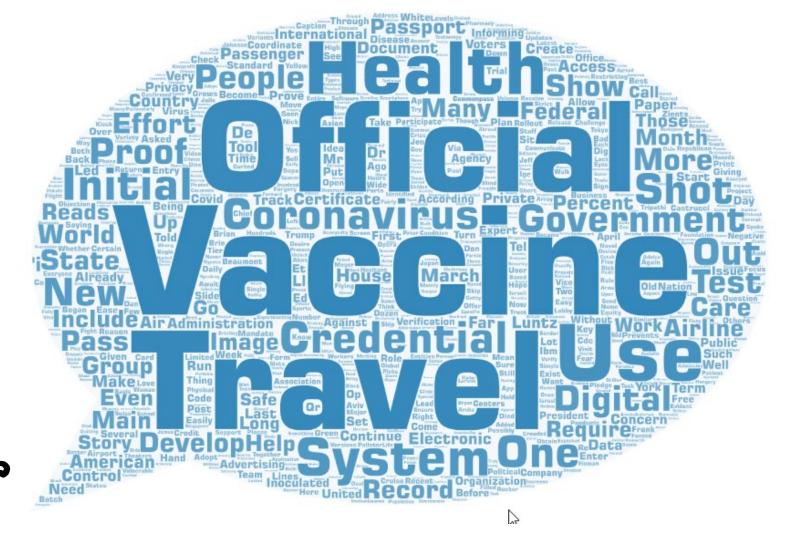




Growing Focus Across Private Industry



Terminology





Working Definitions in the IIS Community

• Consumer Access: The process of offering individuals direct access to their own records and, in some cases, their family members' records

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- Vaccine Credentials:
- Vaccine Certificates:
- Vaccine Passports:

A paper or electronic record of:

- 1) Immunizations received
- 2) Immunization status

Working Definitions in the IIS Community

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A paper or electronic record of:

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• **Digital Credentials**: A paper or **electronic** record of immunizations received that is transmissible/shareable electronically (similar example: boarding pass)



Why is Moving to "Digital" Important?

- More shareable/interoperable (e.g., QR codes)
- More secure/private
- Easier to save (and find when needed)
- Easier to ensure they are being issued and presented by the entity meant to issue and present them
- Less vulnerable to counterfeiting
- Less susceptible to modification, fraud

Roles in the Credentialing Process, Per the SMART Health Cards Framework





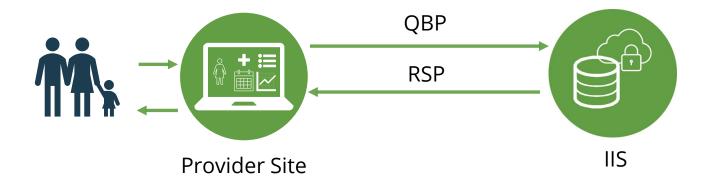
(An IIS may also use a "Proxy issuer" to support issuing credentials)





Important Role of Authentication

 Historically, IIS exchanged data with provider sites, who were able to authenticate the identity of their patients needing records



- For many IIS, consumer access/vaccine credentials change the role of IIS, and bring up questions of who does the authentication and how
- Many broader efforts focused on global digital identity

The Importance of Health Equity When Considering Vaccine Credentials

Can **all our constituents** access through:

- Broad availability (urban/rural, high/low socioeconomic status)?
- Accessible technology (paper AND digital)?
- Multiple languages?
- Culturally relevant presentation?

Does everyone have equal access to vaccination itself?

How complete is our underlying data that we use to answer health equity questions?



Values Emerging Across IIS

- **Equity** is critically important IIS can support equitable access, and can use data to answer health equity questions
- Investments to address consumer needs should be sustainable
- Solutions should eventually consider **all vaccinations**, not just COVID-19
 - Consumers may be motivated by COVID (e.g., replacing white card)
 - Another white card → original provider
 - A full immunization record → IIS can supply that
- IIS data should be securely managed, and broadly available

Selected Resources* for Further Exploration

Vaccine Credentialing Initiative (VCI): https://vci.org/

Smart Health Card Framework: https://smarthealth.cards/

COVID-19 Credentials Initiative (CCI): https://www.lfph.io/cci/

Good Health Pass Collaborative: https://www.goodhealthpass.org/

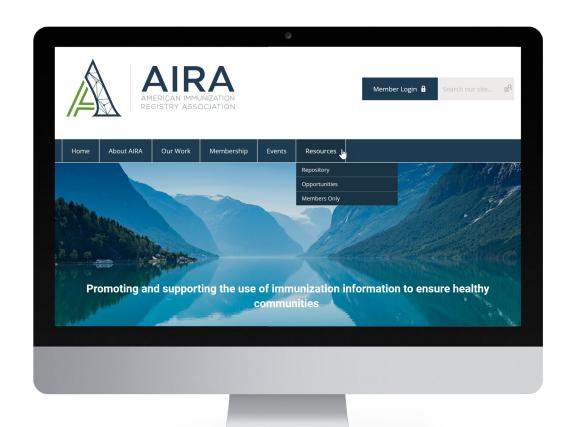
World Health Organization (WHO) Smart Vaccination Certificate: https://www.who.int/groups/smart-vaccination-certificate-working-group

HLN.com Blogs on Vaccine Credential Efforts: https://www.hln.com/vaccine-credentials-do-not-replace-full-vaccination-histories/

* This list is not comprehensive. For a list of initiatives, see the Federal Health IT Coordinating Council slides, March 2, 2021, https://www.washingtonpost.com/context/federal-officials-review-vaccine-passport-plans/d40fb0be-fb34-48c9-be39-43d10bb15feb/?itid=lk_inline_manual_18

Thank You!

Mary Beth Kurilo, MPH, MSW mbkurilo@immregistries.org



www.immregistries.org

Tiffany Dent & Sarah McKee

STChealth





The STChealth Consumer Access Network

STChealth KNOWS Immunization Exchange

IIS Vendor 25+ Years



Supporting 13
States/Territories

Delivering Consumer Access for 10 Years



Connecting over 1 Million
Consumers (10+ States) to
Official Immunization
Record

Provider Access Network Vendor for 8+ Years



Reporting to 58 IIS, Connecting Over 56,000 Vaccine Provider and Pharmacy locations

COVID Immunization Access

1

Emerging market of credentials and health apps providing safe access to office buildings, entertainment, travel, sporting venues, etc. 2

Consumers can and will use applications and digital certificates, as available, to gain access to travel and events

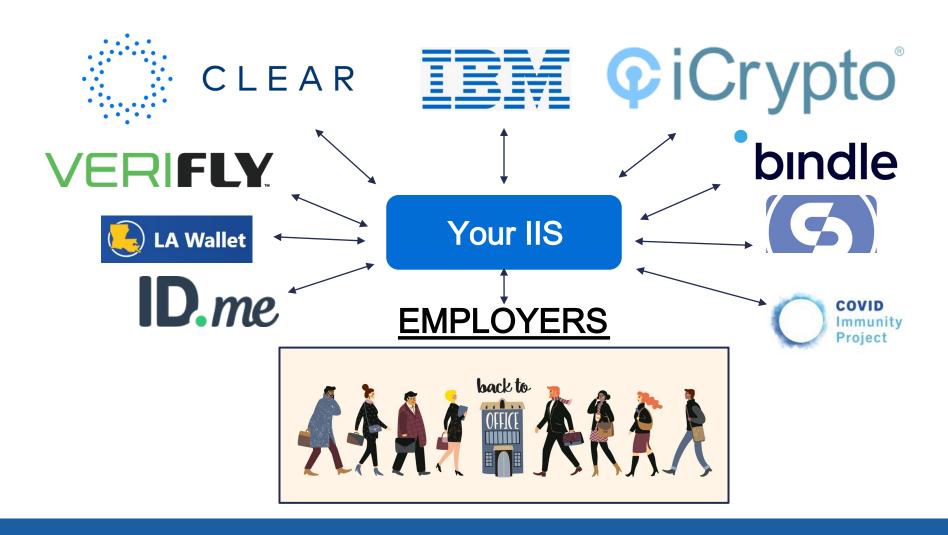
3

States receiving influx in requests to share vaccine data and the need for IISs to allow consumer access is paramount

4

STChealth is a single connection to standardize and share only the essential immunization data with consumer applications

This is the ask of the IIS Community:



Here is the solution:



Consumer Access Network

Your IIS





















Consumer Access Network Mission

Safely and Securely Help the Individual to Share Their Verified Vaccine Information



Workflow





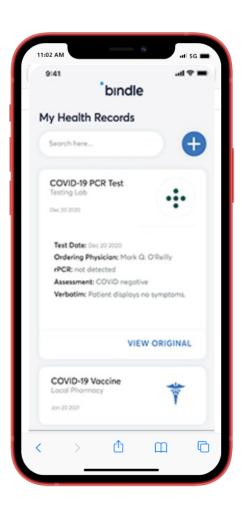
Your IIS

Consumer Access Network





Matching and Consent



Based on the same matching algorithm that has been in place for years in MyIR.

- Secure
- Safe
- Efficient
- Improved





COVID-19 Data

Subset Of Data

- Up-to-date
- Not-up-to-date
- Vaccine ManufacturerDate Administered

*Based on CDSI forecaster

Rules Apply in 3rd Party Sites

*Based on the subset of Covid-19 Data

What's the Difference?

Consumer Access
Network Only

STChealth Information Network

Consumer Portal (i.e MyIR)



Digital Vaccine Record "DVR" aggregator



Leverages CDSi Forecasting



Secure access, ability to track consent, and share verified record



Consumer Portal for full immunization record & decision support



Access to State-customized immunization forms



Consolidate records for individual and dependents

FAQ

Q: Can I use MyIR to provide electronic access to consumers and their family's immunization information?	A: Yes, MyIR allows for consumers and their family members to see their full immunization record and any state custom certificates authorized.
Q: My State already has a Consumer Portal, can I still use STC's Consumer Access Network to enable our consumers to share their records with other entities?	A: Yes, the Consumer Access Network allows your consumers to consent to share their verified vaccine record. Consumers can still leverage your existing Portal for their full immunization record.
Q: Can I use both MyIR and the Consumer Access Network and is there a benefit?	A: Yes, utilizing both platforms allows for a 1-time authentication pathway

STC Allows The State To Remain In Control

- Visibility through State Dashboards
- Insight of all consumer record requests
- Ability to audit consents as needed
- Authorize new technology partners to connect by directing to STC
- Infrastructure integrity STC helps monitor traffic load and response times of IIS. (STChealth hosts and maintains IIS systems throughout the country and understands the critical importance of these systems)

STC Consumer Access Network

Implementation Overview

- 1. **Initiate** | Reach out to STC Client Partner group clientpartners@stchome.com
- 2. **Agree** | Execute MOU "Memorandum of Understanding" w/STC
- Connect | STC configures connection to IIS using the same format we use to report vaccines today (no technical changes needed) <u>TIME FRAME: approx</u> <u>48hrs</u>
- 4. **Test** | STC performs Connection, Query, and Match Testing <u>TIME FRAME:</u> <u>approx 48hrs</u>
- 5. Go Live! | Get back to business!

Contact Us



411 S. 1st St., Phoenix, AZ 85004



www.stchealth.com



480-745-8500



clientpartners@stchome.com

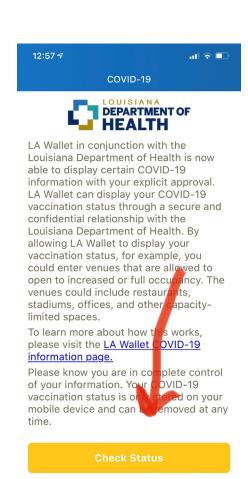


Quan Le

Louisiana







IIIII Scan





Success!



Dave McCormick

Indiana



My Vax Indiana

MyVaxIndiana

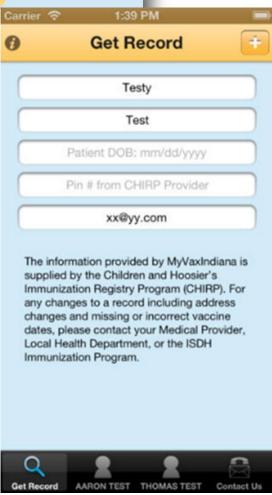


CHIRP & MyVaxIndiana.IN.gov

Patient Portal to vaccination records:

- Accessible 24/7 from any computer
- Opt-in program
- Must be set up in CHIRP by physician office
- www.MyVaxIndiana.in.gov
- Have patient load the app and try it before they leave the office.







How to Access MyVaxIndiana

- 1. Provide PIN to parent/guardian
- 2. Visit the MyVax website: www.myvaxindiana.in.gov/
- 3.Click on "Find My Record"
- 4. Enter Information including PIN#



MyVaxIndiana Instruction Guide



Thank you for using the MyVaxIndiana Immunization Portal. Below are the steps for accessing the record you have requested. Access to MyVaxIndiana has been provided to you through a registered CHIRP provider facility, or from the Indiana State Department of Health (ISDH). If you need help at any time, please contact your provider, or ISDH at the number below. An individual may access their own record or their dependents and in doing so declare under the penalty of perjury under the laws of the State of Indiana that the information provided to obtain access is true and correct, and that you are authorized to view persons Immunization history.

- To begin you will need to access to the internet using web browser program. Application such as MS Internet Explorer, Firefox, and Safari will work.
- 2. In your browser open the page https://MyVaxIndiana.in.gov



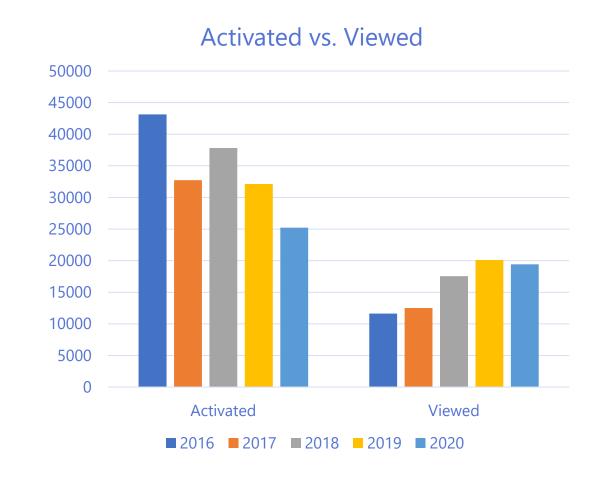
- 3. Select Find My Record to start a Immunization history lookup
- Using the PIN# at the top of this form complete the Immunization Request page, if you would like to be included on Immunization Updates including Reminder/Recall notices, please add your email address.

Last Name: Patient ID: Date of Birth: Patient ID:



Outcomes

- Established in 2012
- 272,561 Hoosier records have been activated
- 113,172 Hoosiers records have been accessed
- Strong relationship between provider and patient
- Lifespan registry





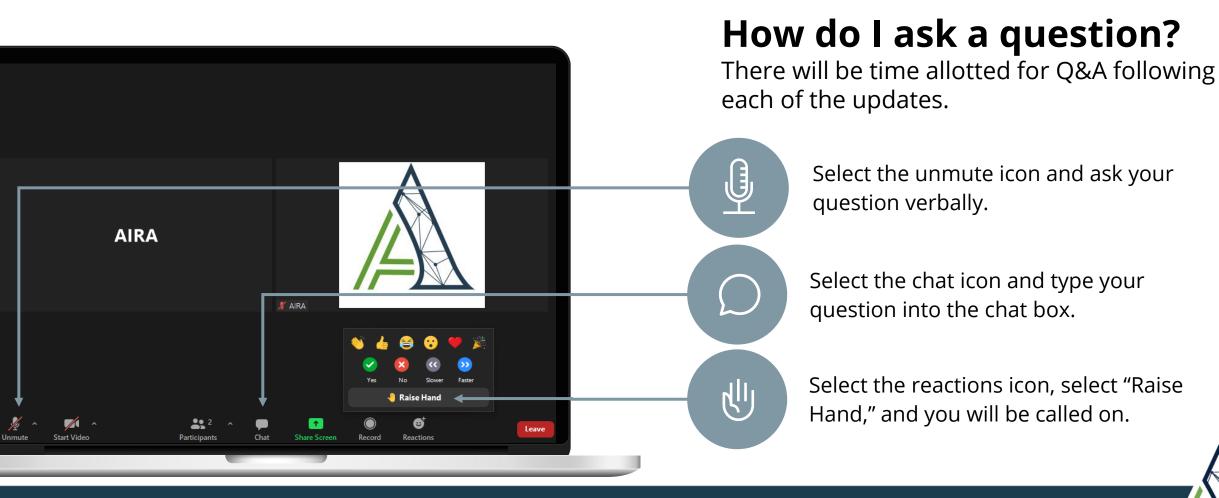
For additional information, please refer to our quick reference guide



And Now A Few Questions For All of You!



Question & Answer



Who is going to issue them? availability of credentials confidentiality People who do not have smartphones or are Too many independent initiatives fluent in smartphone. patient matching securityauthentication

Where to even start with this process. Seems like a daunting project to take on right now.

Will states cooperate with other states

What verification will be done to ensure that fraudulent results aren't shown?

How do we make sure that a company doesn't "mine" the data; that only individuals that verify identity are queried?

Reaching this individuals that do not want vaccines

Big Brother

Data integrity assurance

Cross jurisdiction; authentication and data quality and load on public health authority.

Do systems support standards-based vaccniation credentials and will they work without requiring a patient to own a smartphone?

The amount of work it will take us to implement.

need a standard to follow...

Legislative preemption

Backload from paper

Too many siloed efforts

Non-tech savvy access

Authentication

Data quality

Security, accuracy of demographics in records

Data security

data integrity assurance

Not creating have's and have-not's

Equity!

How much data cleaning/validation is needed

Getting confirmed immunizations into vaccination credential issuers

data cleaning efforts

what the requirements will be/who will issue requirements is everything we're putting in place now change based on federal rules

Workflow when patients aren't found. Wrong matches

Patient matching.

Where do you even start!

education

help drive standardization

These webinars are great

Which will be nationally or internationally recognized

Create a simple summary/comparison of the various initiatives.

Support standards instead of proprietary products or solutions.

Sponsor standards-based initiatives to create a consistent single specification

Support the SMART Health Cards standard.

Work with CDC on a nationwide vision and strategy for consumer access

business model cost and benefits

Fact sheet to educate legislators on diff between credentials and passports



How can AIRA help organize these efforts?

Continued meetings with it as a focus

Common plate form

Help create standards

National standards around credentialing.

Blockchain hahahaha

National standards around credentialing

Offer more events like this.

Perhaps a workgroup specific to Consumer Access

continue to drive info share, bring different speakers.



How can AIRA help organize these efforts?

Have a demonstrations with other vendors

Integrated application. Information sharing

national credentialling, more meetings like this,

workgroups

National Standards!

National and international acceptance

National standards- more conversations!

Train on FHIR if that's going to be used for credentialing

speakers who address common issues with implementation



How can AIRA help organize these efforts?

Provide recommendations on patient-reported immunizations



Thank you to our presenters, and thanks to all of you for joining us!

A brief evaluation survey will be sent out following this webinar

The next Discovery Session will be on May 24, 2021