



# Integrating Your IIS with External Organizations

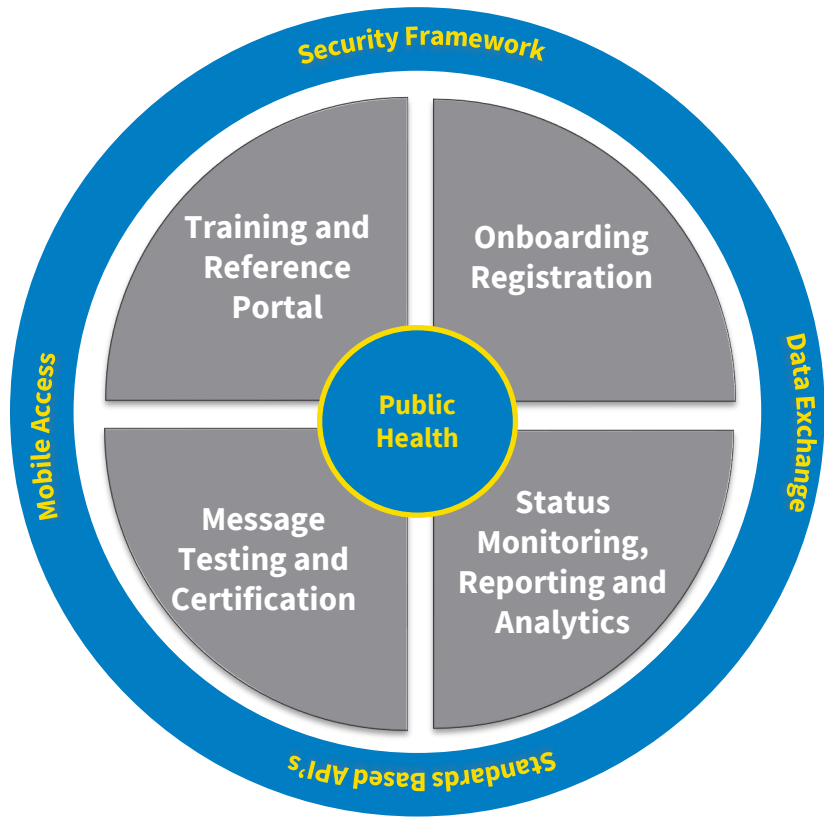
Onboarding an External Provider



# Keeping up with increased demand

- ▶ IIS systems saw more providers and users coming onboard than ever before with the COVID-19 pandemic.

# How did we keep up?



- ▶ The IIS Resource Center is a separate system that **fully integrates** into the IIS.
- ▶ A single system for all onboarding, training, provider communications, support, document storage, and reporting needs.



# Training & Reference Materials




MIIS Resource Center

[Home](#) [Registration](#) [Onboarding](#) [Training Center](#) [Resources](#) [FAQ](#) [About Us](#) [Contact Us](#)

## Training Center


### Mini Guides

Colorful step-by-step guides to walk you through specific functionality in the MIIS.




### Training Videos

Short videos demonstrating specific functionality in the MIIS.




### Recorded Webinars

Missed an MIIS webinar?  
Find it here!




### Live Webinars

Register for live webinars about the MIIS. All webinars include time for Q & A from attendees.




### In-person Trainings

Register for in-person trainings that provide a hands-on individualized experience.



### Self-hosted Trainings

Large organizations can request to host the MIIS at their location for personalized in-person training.





# Organization Registration



MIIS Resource Center

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## New Organization Registration

Complete the information below to start the registration process for your organization.

**Step 1. Please select the type of organization you are registering:\***

☐ K-12 School

☒ Medical Provider Site that administers vaccines

☐ State Agency

☐ Overarching Organization that oversees individual Provider Sites

*An Overarching Organization oversees more than one individual provider site that would be registered beneath the organization within the MIIS. If you are registering as an Overarching Organization, the MIIS considers the individual provider sites to be the administering entities. You will have the opportunity to associate your individual sites once your Overarching Organization is approved.*

**Step 2. Search for your Organization**

Please use the search below to confirm the Organization you are registering is not already registered before proceeding.

Organization Lookup

☐ I am unable to find my Organization and would like to register.



# Data Exchange Onboarding



MIIS Resource Center

Home Registration Onboarding Training Center Resources FAQ About Us Contact Us

## Onboarding


Before an organization can begin sending or entering immunization data into the MIIS they must submit an onboarding request to begin the steps required for onboarding.  
For instructions on how to submit an onboarding request click [here](#).  
For MIIS requirements for COVID-19 vaccine administration reporting click [here](#).

Electronic Data Exchange


Direct Data Entry

### Electronic Data Exchange


Click each step below to learn more about the onboarding process




**STEP 1:**  
DISCOVERY  
& PLANNING




**STEP 2:**  
DEVELOPMENT  
AND TESTING



**STEP 3:**  
PRODUCTION  
APPROVAL



**STEP 4:**  
ONGOING  
MONITORING



**SPECIAL:**  
QUERY/  
RESPONSE



# Task Management & Provider Onboarding Monitoring



My Onboarding Outreach						
Task Name	Organization Name	Site PIN	Onboarding Status VXU	Parent Provider	Due ↑	Created Date
Provider Outreach Attempt #1	CHATHAM MEDICAL ASSOCIATES	10623	Not Started		06/17/2021	06/15/2021
Provider Outreach Attempt #1	Tapestry Health-Amherst	14640	Not Started	Tapestry Health Group	06/17/2021	06/15/2021
Provider Outreach Attempt #1	Crittenton Womens Union-Hastings House	15065	Not Started		06/17/2021	06/15/2021
Provider Outreach Attempt #1	Elizabeth Catherine Rest Home	20321	Not Started		06/17/2021	06/15/2021
Provider Outreach Attempt #2	NFI Massachusetts-Worcester	14296	Not Started		06/17/2021	06/15/2021
Provider Outreach Attempt #4	Sunny Acres Nursing Home, Inc.	20722	Not Started		06/17/2021	06/15/2021

Assigned Production Issues			
Task Name	Due Date	Created Date	
Completing vaccine transfer between sites #3	06/17/2021	06/15/2021	➡
Two different EHRs reporting under the same Practice PIN # #5	06/17/2021	06/15/2021	➡
Lot # Mixup. Large amount of immunizations impacted #2	06/17/2021	06/15/2021	➡
QBP - De-Dup Concerns #4	06/17/2021	06/15/2021	➡
Review New Production Issue		05/10/2021	➡

Owned Production Issues			
Minor Case Type	Task Assignee	Due Date	Created Date
Production Support Issue	Madison Lyman	03/31/2021	03/29/2021
Production Support Issue	Amanda Hall	04/30/2021	04/08/2021



# Reporting



The screenshot displays the 'MIIS Resource Center' interface. The top navigation bar is dark green with white text for links: Home, Registration, Onboarding, Training Center, Resources, FAQ, About Us, Contact Us, Home, Search, Registration, Data Quality, Onboarding, and Bulk Processing. Below this, a secondary bar shows 'Resource Center', 'Reporting' (selected), 'Admin', and 'Account' with user icons. A dropdown menu for 'Reporting' is open, listing: Activity, Bulk Querying Extract, Contact List - MCVP Enrolled with Inventory, Contact List - MCVP Enrolled, COVID Agreement Extract, MCVP Enrollments, My Reports, Onboarding, Organization Extract Report, Ownership Report, and Registration. The main content area has a light gray background. On the left, a sidebar shows 'We' and 'Dash'. The main area features a grid of dark green buttons with white text and right-pointing chevrons: 'Organizations', 'Search Users', 'Invitation', and 'Add Schools'. A small 'Edit' button with a pencil icon is visible near the top of the sidebar.





# How has this helped in Massachusetts?



- ▶ Since the COVID-19 outbreak, an additional **1,503 providers**
- ▶ **10,591 users** were registered with the MIIS.
- ▶ Enrolled **2,937 providers** for COVID-19 vaccine distribution.



# How can technology help with onboarding external organizations to your IIS?





# Seamless integration < > IIS



- ▶ Data exchange via RESTful API
- ▶ Bi-directional sync of Provider data
- ▶ Workflow-oriented registration
- ▶ Workflow-oriented onboarding
- ▶ Easy provider access



# Modular, flexible systems outside of the main IIS...

Here's why this is so important!



# Additional Functionality Added

- ▶ Things you can consider for external IIS integrations in the future...

# Summary





# Takeaways

- ▶ Make it as easy as possible for providers to **on board and give** you data
- ▶ Make it as easy as possible for your team to **track** provider progress and any issues.
- ▶ Don't implement something that only solves **short term** problems
- ▶ Integrating external registration and onboarding to your IIS doesn't have to be a **massive project**



# Questions?

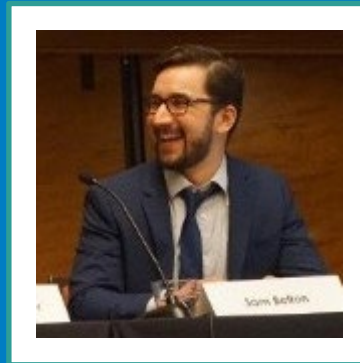




# Thank You!



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