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# Measurement & Improvement Overview

Kevin Snow, MACAW Co-Chair



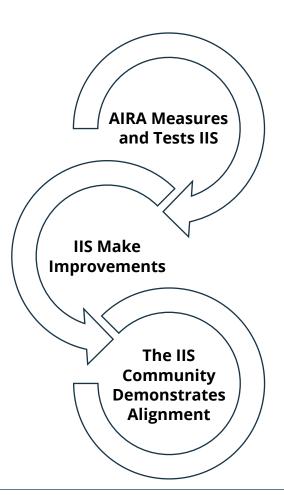
# Measurement and Improvement Initiative – What is it?

The IIS Measurement and Improvement (M&I) Initiative began in 2015 in collaboration with CDC as an effort to:

- Test IIS alignment with standards
- Provide IIS with info and assistance to improve

All testing is conducted by AIRA through:

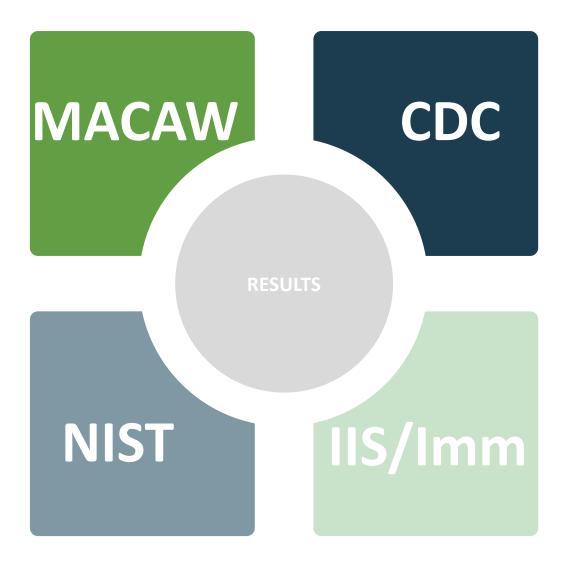
- Connecting with pre-production systems
- Analyzing deidentified data



## Who is Supporting This Process With AIRA?

#### **MACAW**

The Measurement for Assessment and Certification Advisory Workgroup, made up of IIS, Immunization Program Managers IIS Vendors and Federal Partners



#### **CDC**

Centers for Disease Control and Prevention, our funders, supporters, and collaborators

#### **NIST**

National Institute of Standards and Technology, who collaborate with AIRA to develop tooling to support measurement

#### **IIS, Imm Programs, Vendors**

IIS and Immunization Programs do the heavy lifting of analysis, planning, funding and implementation. IIS Vendors support IIS and Immunization Programs in planning and implementation

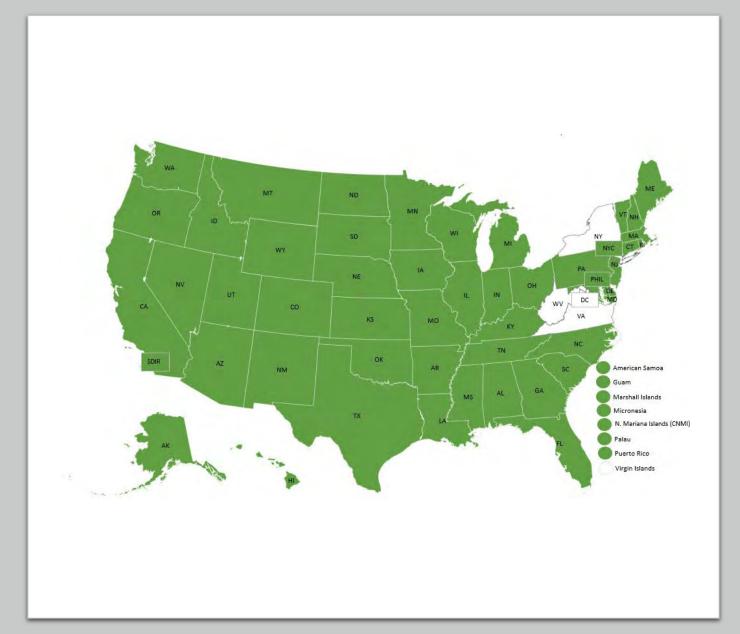
## MACAW Members

Kevin Snow, Envision (Co-Chair)
Valentin Shoshtarikj, AZ (Co-Chair)
Aaron Bieringer, MN
Shannon Coleman, STCHealth
Jillian Doss-Walker, IHS
LaTreace Harris, CDC

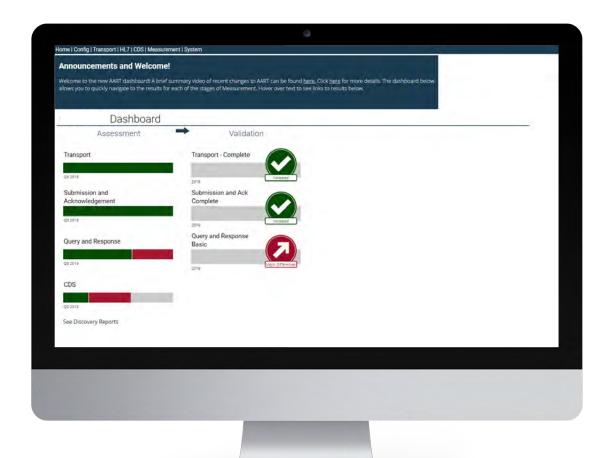
Josh Hull, Kunz and Leigh Dave McCormick, IN Amy Metroka, NYC John Robinson, PHIL Eric Schuh, Gainwell Rob Snelick, NIST

# Thank You For Engaging With Us!

- Participation is strong and increasing
- Improvements in standardization across IIS are broadly recognized



## The AART Dashboard – Gateway To Data



#### Click to drill down to:

- Measure results and information
- Test case outcomes expected and actual
- Historical perspectives
- Results from your peers who have shared their data and information



#### **Content Area**

Transport

Submission/Acknowledgement

Query/Response

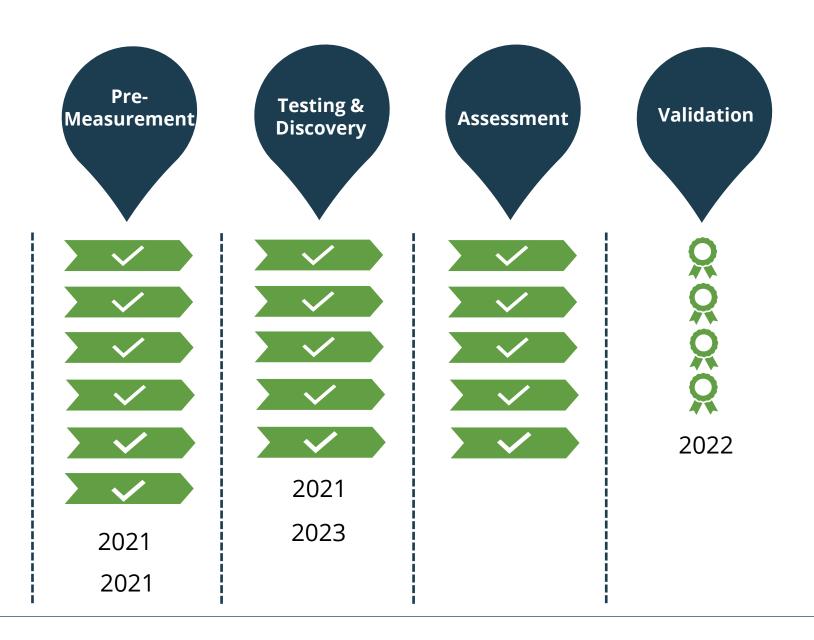
CDS

Data Quality Incoming/Ongoing

Data at Rest

**Provider Participation** 

Patient Deduplication





# M&I: The Impact

Eric Larson

# The Impact of M&I at the Point of Care: The patient-provider experience

It's time for a patient's annual exam.



They arrive at the doctor's office and are shown to the exam room.



While they are waiting, the physician prepares for the visit.



The physician accesses the EHR and searches for the patient's record.

## EHR-IIS Interface

This provider has an interface between their EHR and IIS

This allows the patient's doctor to query the IIS for more information

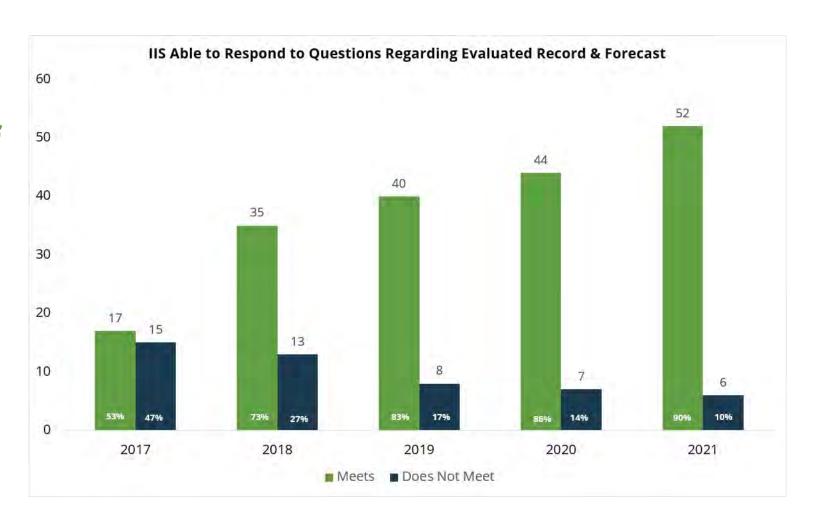


What information can be messaged between an EHR & IIS?

- Providers can find answers to questions like this:
  - Do you know this patient?
  - What vaccines has this patient received in the past?
  - When were the vaccine given?
  - Were the vaccines valid?
  - What vaccines are due today?

# 90% of registries that were measured are able to successfully answer these types of questions

- This is an INCREASE OF35 from 2017
- These vaccination records include patients from BIRTH THROUGH ADULTHOOD



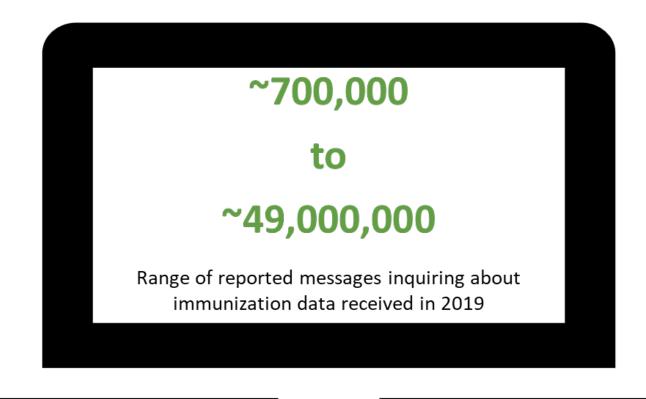
# DISCLAIMER

- Are all these improvements a direct result of M&I?
  - Probably not
- •Is it likely that M&I has helped to focus IIS Programs and Vendors, as well as Immunization Program staff, on much needed and high priority improvements, and has accelerated improvements?
  - •We think so!



# How much are IIS being asked for information?

- Registries work hard each SECOND to answer the MILLIONS of questions they receive from various sources each year. With the COVID-19 pandemic, registries are getting more daily questions than ever.
- •In 2019, registries received a wide range of message request inquiring about immunization data; this was reported in a 2020 community survey.



- •One IIS reported approximately 49 MILLION messages for inquiries about immunization data in 2019.
- •THAT IS
  APPROXIMATELY 4
  MILLION QUESTIONS
  IN A MONTH
  - •(Note: Pre-COVID)

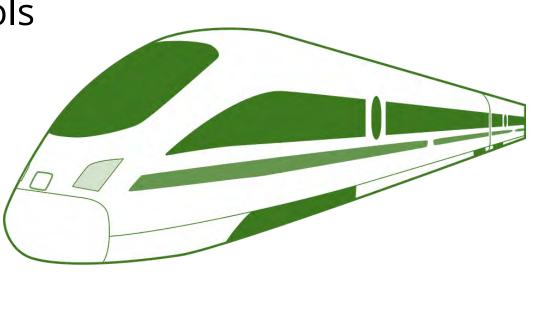


# Transport

•Standardized transport protocols allow the office's EHR and IIS to both exchange data electronically and to use the exchanged data.

•The use of the agreed upon transport layer promotes interoperability.

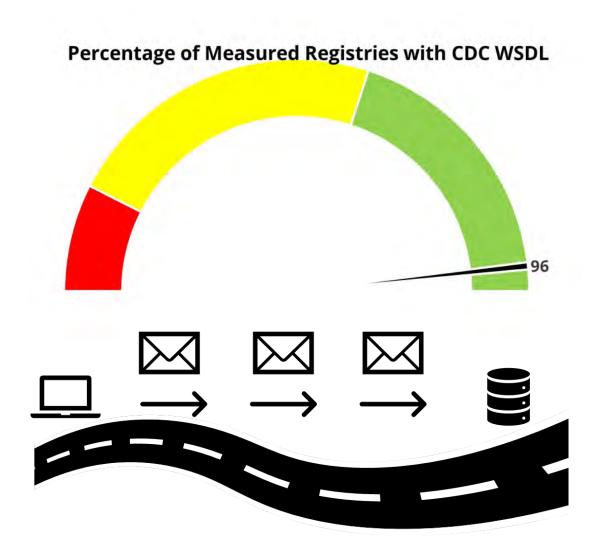
•Our patient's physician is able to query the IIS using an HL7 message sent via SOAP.



# Over 95% of IIS are following the standard

• In 2021, **55** out of 57 IIS that are measured are using the established standard transport language.

• In 2016, there were **25** registries with this capability.



All this has occurred, and the provider has not even seen the patient yet!



During the initial query to the IIS

A patient vaccine history and forecast is messaged back to the EHR

The provider uses the information to determine which vaccines the patient should receive during this visit.

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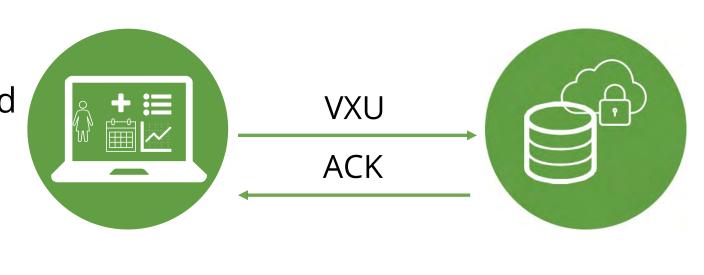
Then...

The patient is vaccinated \*\*\*

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### What Next?

- •The immunizations are administered, recorded in the EHR, and automatically sent to the IIS.
- •Since the message contained the conformant demographic and vaccination data, the message was accepted, and the IIS sent back an acknowledgement to the EHR.





**97%** of registries that were measured in 2021 can successfully receive and accept messages containing administered vaccine information

An **INCREASE OF 3%** from 2017



**100%** of registries that were measured in 2021 can successfully receive and accept messages containing historical vaccine information

**STABLE** since 2017

IIS receive MILLIONS of messages with vaccination event information annually



How does today's vaccination impact the future?

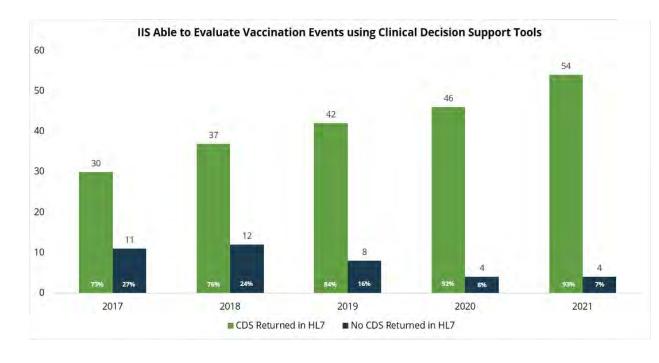
This event impacts the providers' ability to determine which shots are needed in the future!

The IIS is a consolidated source of immunizations, so now the IIS can update the immunization forecast for the next provider query.

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Can all IIS evaluate immunization data through an interface?

•An **ASTOUNDING 54** IIS that were measured have clinical decision support (CDS) tool functionality. Registries with CDS functionality **INCREASED BY 20%** since 2017.



# Take Home Messages



**Great Participation** 



Significant, measurable progress over time



The IIS community continues to align with Standards



State and local policies impacts IIS operations, IIS are more alike than they are different



How Participating in Data at Rest (DAR) Helps IIS Data Quality

Eric Larson, AIRA

#### DAR Overview

Data at Rest is the measurement of data residing in the IIS database regardless of how it arrived there. This content area puts into practice data quality indicators found in the May 2018 IIS Data Quality Practices document.

#### AIRA will be measuring:

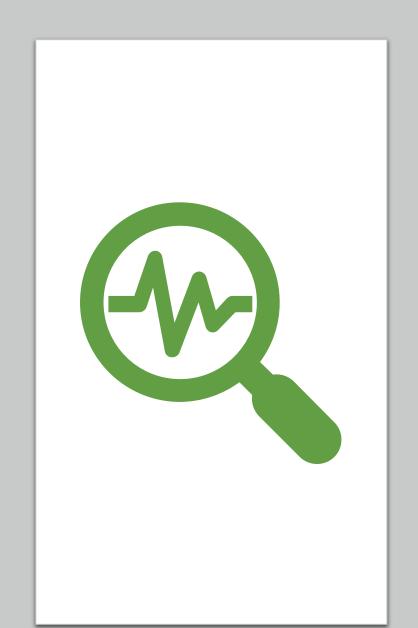
- 24 Completeness Indicators
- 18 Validity Indicators
- 2 Timeliness Indicators





## Data Quality Story

How to increase race and ethnicity capture within the IIS?



An IIS elects to participation in the M&I Data at Rest Content Area

# Steps Taken by IIS Staff & AIRA to Obtain Results

#### **Extract**

IIS staff will pull a pre-defined cohort of patients from their production database into a flat file.

#### **Transform**

IIS staff will run an AIRA-provided tool on their extracted data. This tool will assess for data quality indicators. The output of this tooling will be a set of aggregate detections void of identifiable patient data.

#### Load

The aggregate file generated during the Transform step will be uploaded to AIRA for analysis.

### Analyze

AIRA will analyze and produce individualized reports for the IIS to review and use to improve their data quality.

## Results are in!

#### **IIS-Wide Report**



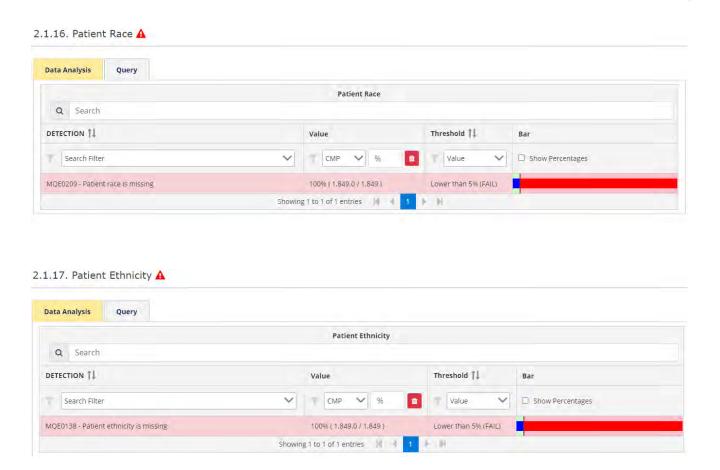
The IIS-Wide report looks at the entire cohort of data across the selected data quality indicators.



This report gives a good view of the overall picture of the completeness, validity, and timeliness of the IIS data

## While digging into the data, IIS staff realize...

We have really low IIS Wide capture of race and ethnicity data!





IIS can drill down into their data



Sort results by a threshold or percentages



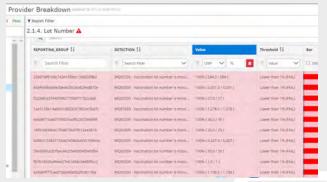
Find the handful of providers who may be contributing to the low capture rate



Target outreach and education efforts to increase data quality

# Participation in DAR can help!





This report can be used to filter data by provider groups.

# Provider Breakdown

## DAR Testing and Discovery Next Steps

### **Summer 2021**



- Technical improvementsEducation and communication

## Fall 2021



- Enroll jurisdictionsMeasure data and generate reports

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# What else could the future hold with DAR participation?

Provider Participation

Patient Deduplication

Vaccine Deduplication

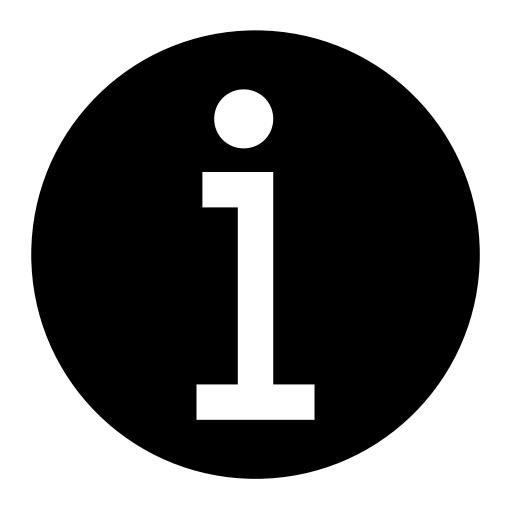
Standardized Coverage Rates



# Want more info on DAR?

Email Assi to get started.

adiallo@immregistries.org



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# M&I Future Content Areas

Mary Beth Kurilo

## Upcoming Areas for Validation

## Current Areas Being Validated

- Transport
- Submission/ACK
- Query/Response
- CDS

#### **Provider Participation**

What proportion of targeted providers are submitting to an IIS, and are these providers submitting complete data?



2023?

#### **Patient Deduplication**

How do we objectively measure and compare patient deduplication?

### Data Quality: Incoming/Ongoing

Can the IIS detect quality issues on a per-message basis?



#### **Data Quality: Data at Rest**

What is the quality of data within the IIS's database, on the whole and by provider?

# The Rest of the Picture

Upcoming content areas...

- Patient and Vaccine Saturation
- Vaccine Deduplication
- Functions (Inventory, Reminder/Recall, etc.)
- Onboarding
- Code Sets
- Policy
- Security

Plus: Expanding developer access and product validation



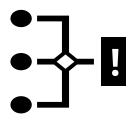
# Three Expectations for M&I Moving Forward



Move forward quickly to encompass all essential IIS content areas/functions



Introduce new methods to ensure M&I represents the true picture of the full community



Include a Summary Validation component that rolls up content areas to provide an overarching measure of success for IIS systems

More to come from MACAW...



# Validation Recognition

Mary Beth Kurilo

## Content Areas for Validation in 2021



#### **Transport**

Does the IIS offer to exchange data using the formally defined transport specification, SOAP/Web Services and the CDC WSDL?

#### Submission/Ack

Can update messages be received according to current HL7 standards, and can data exchange partners be notified of the outcome?

#### **Query/Response**

Can query messages be received according to current HL7 standards, and can data exchange partners receive standardized responses at the point of care?

#### **Clinical Decision Support**

**Since 2020** 

Can the IIS determine and return evaluated and recommended immunizations that align with ACIP?

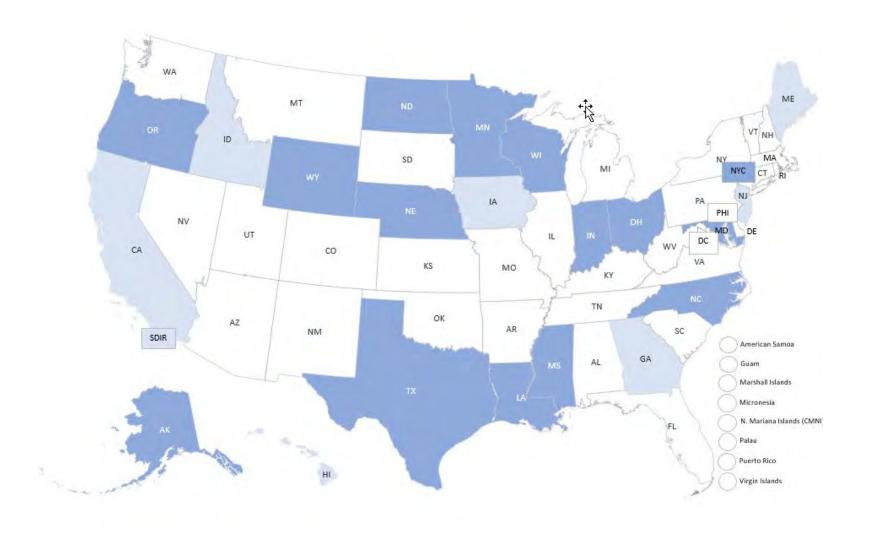
### 2021 - IIS Validated in One Content Area



- California
- Georgia
- Hawaii
- Idaho
- lowa
- Maine
- New Jersey
- San Diego

(n=8)

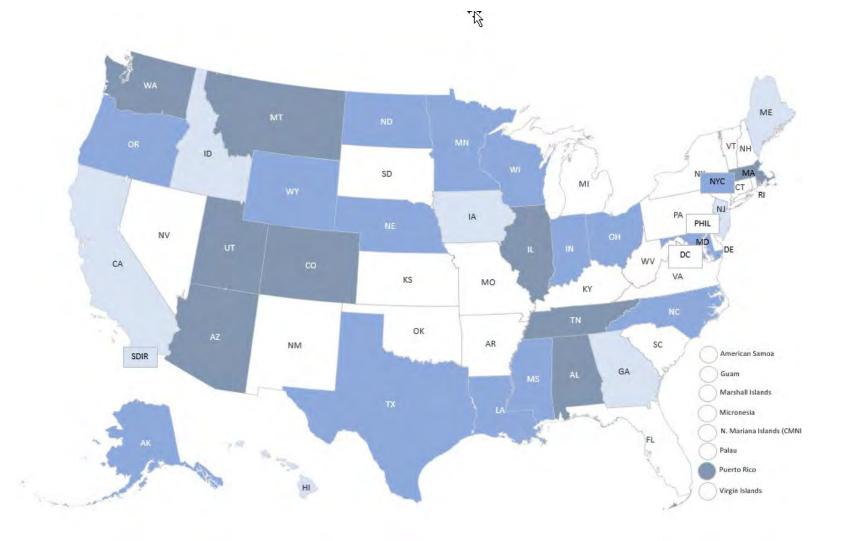
## 2021 - IIS Validated in <u>Two</u> Content Areas



- Alaska
- Indiana
- Louisiana
- Maryland
- Minnesota
- Mississippi
- Nebraska
- New York City
- North Carolina
- North Dakota
- Ohio
- Oregon
- Texas
- Wisconsin
- Wyoming

$$(n=15)$$

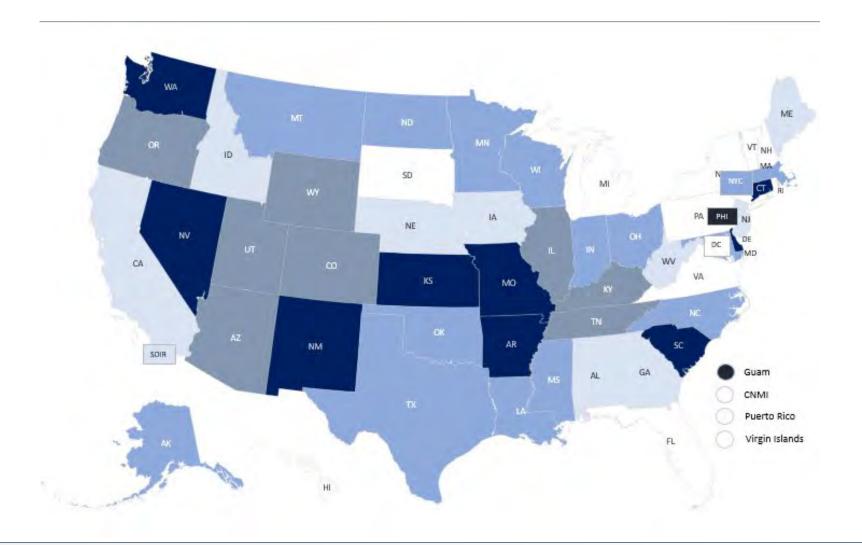
## 2021 - IIS Validated in <u>Three</u> Content Areas



- Alabama
- Arizona
- Colorado
- Illinois
- Massachusetts
- Montana
- Puerto Rico
- Tennessee
- Utah
- Washington

(n=10)

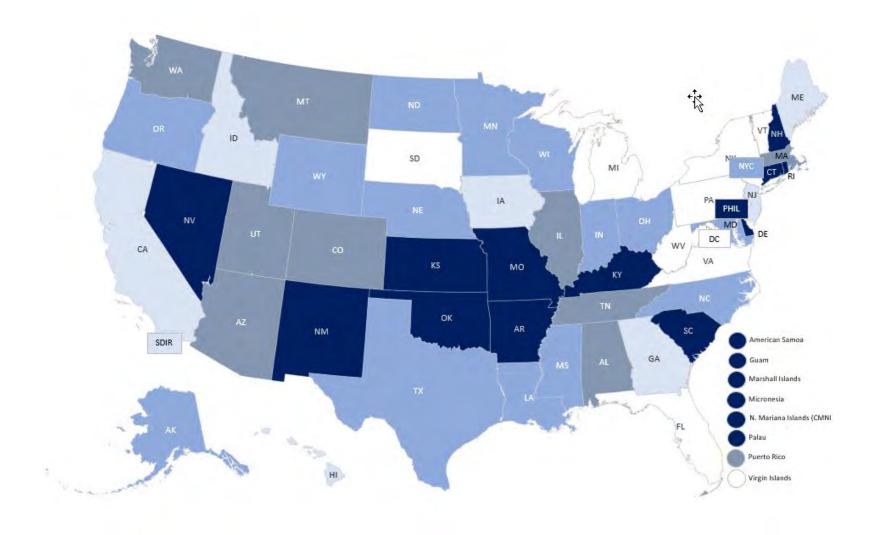
## 2020 - IIS Validated in Four Content Areas



- Arkansas
- Connecticut
- Delaware
- Guam
- Kansas
- Missouri
- New Mexico
- Nevada
- Philadelphia
- South Carolina
- Washington

(n=11)

## And Now, 1 year later...



IIS Validated in Four Content Areas (n=19)

## All 19 IIS Validated in 4 (!) content areas

- American Samoa
- Arkansas
- Connecticut
- Delaware
- •Guam
- Kansas
- Kentucky
- •Marshall Islands
- Micronesia
- Missouri

- New Hampshire
- New Mexico
- Nevada
- Northern Mariana Islands
- Oklahoma
- Palau
- Philadelphia
- Rhode Island
- South Carolina



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# We appreciate all your hard work

You are at the forefront of moving our community forward, ensuring:

- IIS have compiled high-quality data
- Partners can easily access and use these data
- Patients are protected from vaccine preventable diseases

Thank you for all you do!

## For More Information on IIS Measurement and Improvement:



Visit <u>www.immregistries.org</u> and navigate to the "Ongoing Efforts" tab



Email info@immregistries.org



Reach out to the AIRA Team or any member of MACAW

# Questions/Discussion?

## Announcing: AART OFFICE HOURS!

Have any questions about the AART, your reports, DAR..?

Drop by the Willamette 2 room during these times!

Wednesday 8/4	<b>12-1 PM</b> (lunch), <b>5-6 PM</b> (free time)
Thursday 8/5	7-8 AM (free time), 12-3 PM **on-demand

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<sup>\*</sup>No prior sign-up required!

<sup>\*\*</sup>Email Assi @ adiallo@immregistries.org if you would like to schedule a session Thursday 12-3pm