



Multi-Language Access to Verifiable Records
Executive Office of Innovation and Technology

Center for Data Modernization and Informatics



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Verified Sharing of Immunization Records

Individuals request their record on WAVerify.org

WA State DOH is one issuer recognized by the SMART Health Card verifier application.



A Vision for More Equitable Access



Accessibility

External experts worked with a cohort of individuals for testing. Our technical team adopted recommended changes.



Future Accessibility Work

A printed option of the WA Verify digital record for those with impaired access to the internet.

Development Work Streams



Technical Team

- Business Administration
- Informatics
- Information Technology



Evaluation Team

- University of Washington community engagement surveys



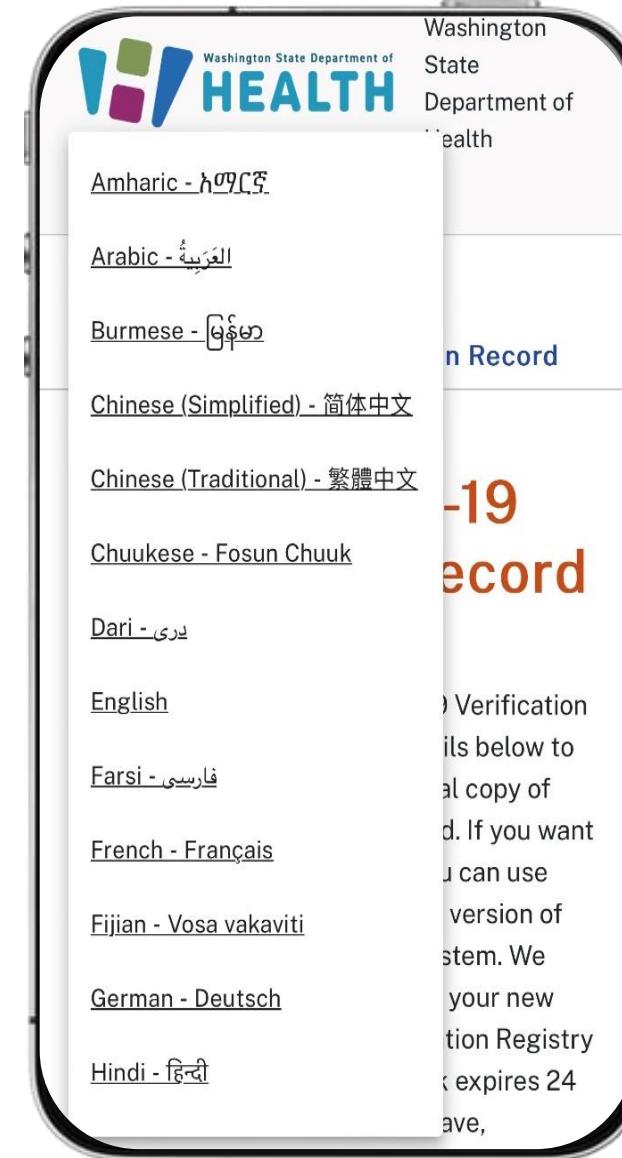
Partnerships

- Our virtual door is open!

Multi-Language Accessibility

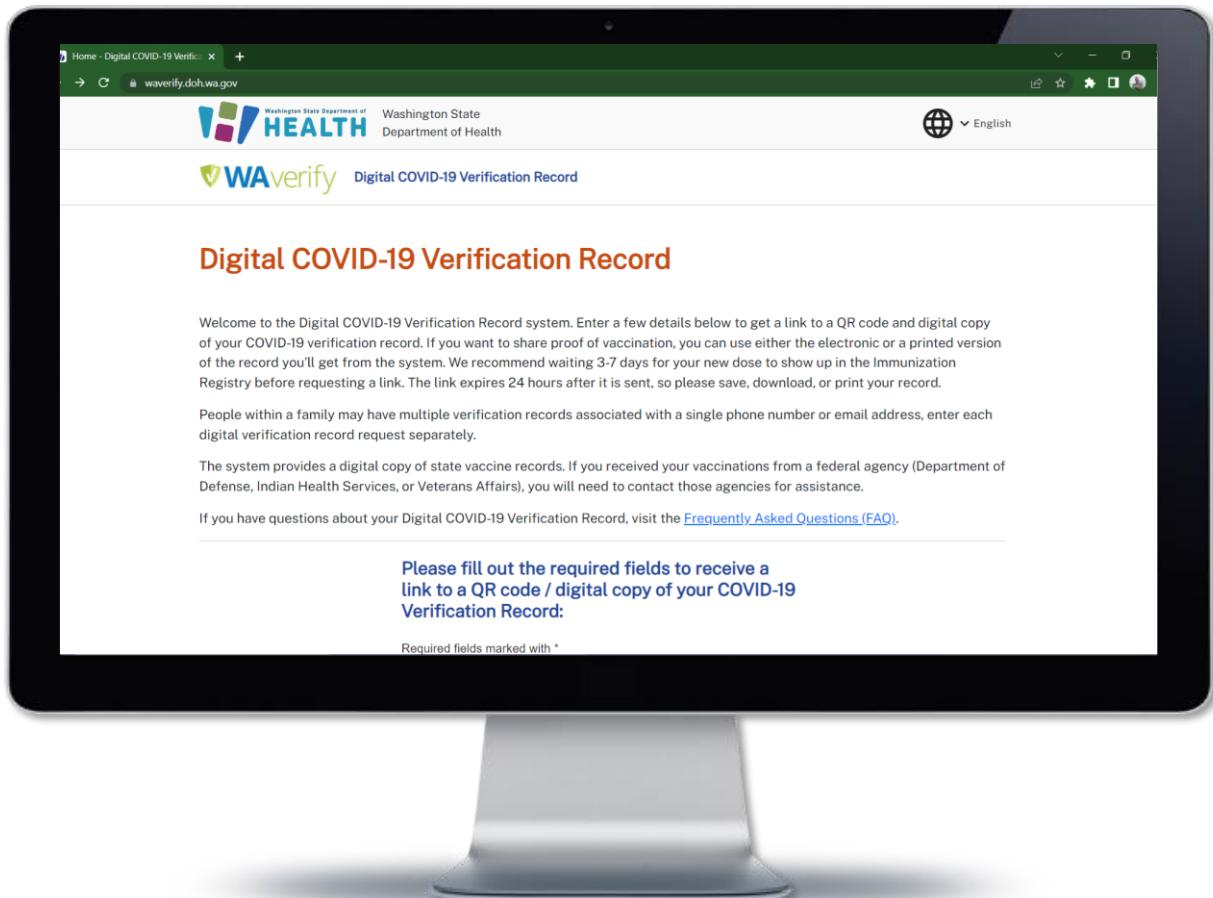
WA Verify content offers over 42 languages – the most of any Verifiable Clinical Information (VCI) issuer.

Each update to the system requires tedious implementation workflow specific to each language individually.



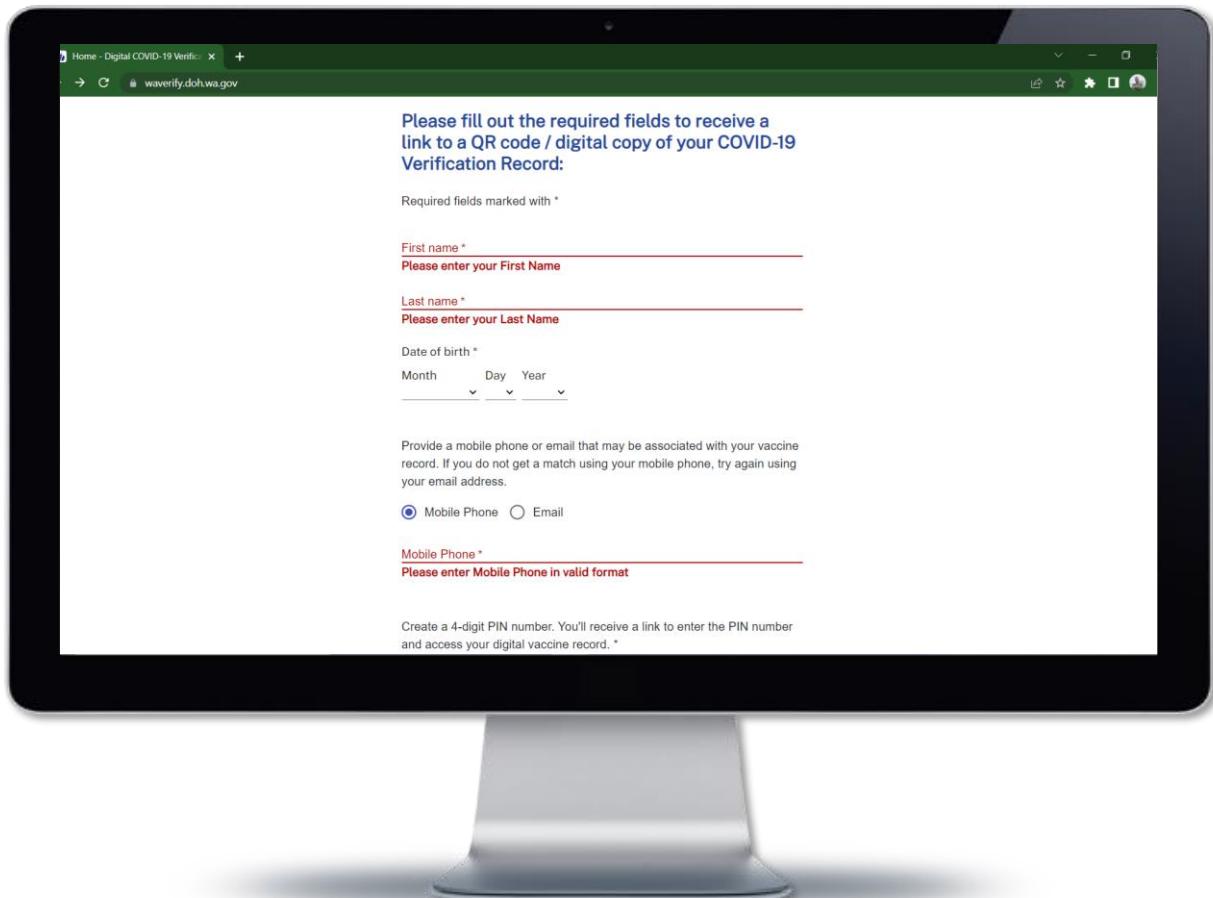
Translated Content

- **Welcome page description**
- Record form request fields, notes, and error messages
- Request received description
- Notification prompts for accessing requested record
- Record information (name, DOB, vaccine information)
- Frequently Asked Questions

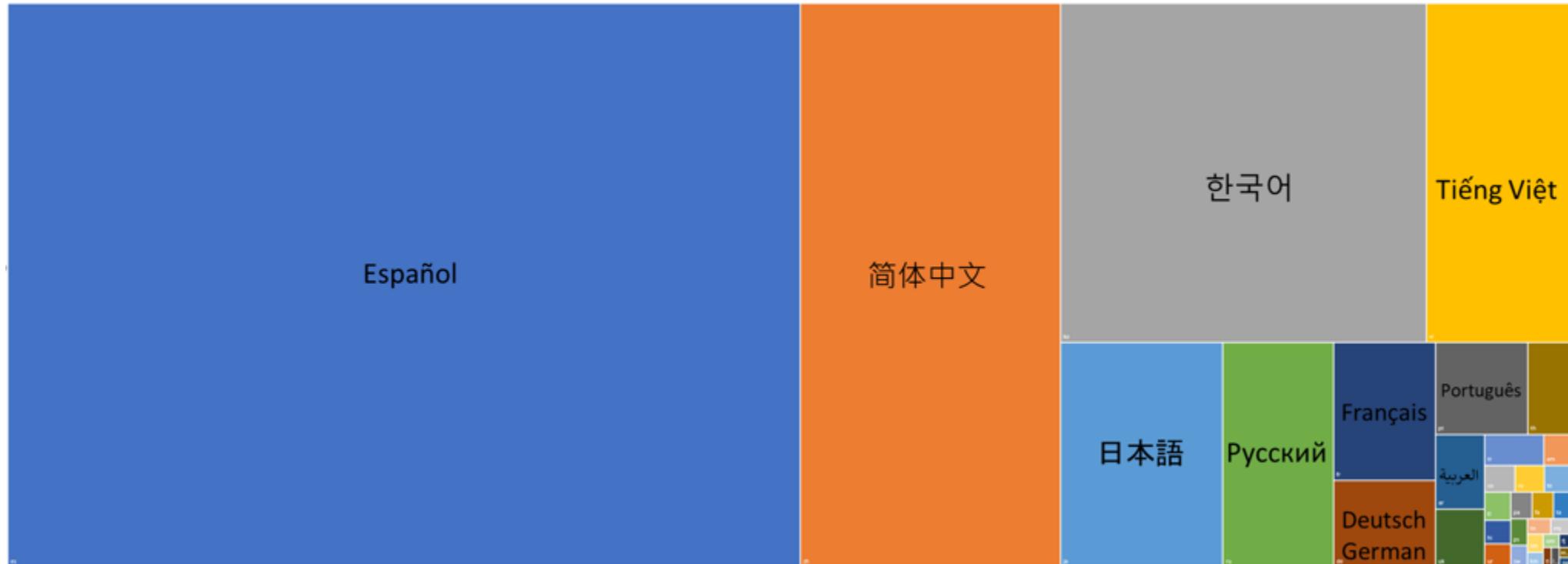


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WA Verify Engagements by Language



Next Steps for Multi-Language Accessibility

- Partner with other issuers to leverage translated content.
- Discover technical performance enhancements for more effectively implementing changes in several languages at once.
- Consider adding more languages to consumer facing immunization resources such as guidance.



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