



AIRA
AMERICAN IMMUNIZATION
REGISTRY ASSOCIATION

INFORMATION REQUEST

Topic: IIS Platforms Used for Training

Request Date: July 19, 2023

Information Requested:

The New York State Immunization Information System (NYSIIS) team is interested in learning what platforms other IIS use to train their users. NYSIIS currently offers formal user training in the form of recorded Webex webinars, posted on the public-facing NYSDOH website. From the NYSIIS training page on its public site, users can select the specific training they would like to view and are then prompted by a required registration page before the video will buffer and play. This registration page is critical not only because it tracks usage but also because the registration fields are used in IIS user setup. The current platform presents these trainings using a file type known to cause issues, and it can be glitchy when users try to view them. If any jurisdictions are willing to share the platform they use for training their users, NYSIIS would greatly appreciate it.

The platform must:

- Allow a training link to be posted to a public-facing website with a streaming option
- Prompt users with a required registration page before viewing the training

Requesting Member: Lori Isabella-Rhoades (NY)

Responding Member(s): Andrew Sellner (STC), Kris Balfanz-Vertiz (IL), Breanna Weston (OR)

Results:

Note: AIRA recognizes that our members and partners often create solutions or provide services that our members and partners may be interested in. We invite entities to join AIRA with the understanding that AIRA must maintain a neutral stance with regards to promoting specific products and services. AIRA does not endorse or imply any endorsement of any member or partner or their products and/or services.

STC:

We use [Tovuti](#) to platform our training content. Prior to that, we relied on Moodle and found it to be full of shortcomings. Before making the switch, we conducted a pretty



exhaustive search reviewing 18 different vendors, including the big names (Docebo, Cornerstone, etc.), and found that the per user costs were the lowest with Tovuti. Also, unlike other platforms, content creation tools were included with the learning management system (LMS) subscription, which saved some of our licensing costs for tools like Captivate and Articulate. We also haven't had any issues with streaming prerecorded webinars or live content for the most part. We have found some impediments with this vendor, such as support being available only through email (no live support) and feature requests which are often slow to be implemented. So far, the good is outweighing the bad. I'd be happy to chat more about it if you'd like.

Illinois:

I saw your question in the AIRA newsletter. Sorry, but I do not have an answer. We are currently looking for something similar. Trying to find a free and easy answer to recording trainings and posting them on our IIS. It would not be public-facing. We would like something with closed-captioning, and this has been tricky to find for free. We are working with Chicago on videos, and they have used PowerPoint with Speechify for the voiceover. You need a license for Speechify, and there is a cost. For the closed-captioning, they used Filmora, also a cost, but you can add it to PowerPoint as an audio. I would be interested to see the results of your ask to see if others have a better solution.

Oregon:

Oregon Immunization Program has recently implemented a new learning management system (LMS) called Cornerstone to host trainings. Cornerstone allows us to create links directly to trainings, but users must have an account to be able to take the trainings. The link will prompt the user to log in or create an account if needed.

Additional benefits of using an LMS include:

- Users' being able to keep a record of all trainings both in progress and completed
- Streamlining internal processes
- Being able to collect materials into one training
- Integrating on-demand with live webinars
- LOTS of analytics options

Other considerations are:

- Cost
- Time-intensive to set up
- Training of staff



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- More technology complexity always means more technology issues

Overall, the Training Team at OIP is happy with the product and is excited to implement the LMS and attempt to use all its great features.