



Department of  
**Health**

# Measles Preparedness: Leveraging a Collaborative, Interoperable Approach

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# Response Planning

# Proactive Measles Response Planning

- As measles cases and outbreaks emerged in other jurisdictions, we acted early to strengthen our readiness and ensure a coordinated, effective response
  - **Emergency Preparedness (EP) Coordination**  
Held regular meetings with EP staff to align efforts and strengthen response capacity
  - **Response Plan Review**  
Engaged EP and program staff to review existing plans and identify operational gaps
  - **REDCap Investigation Forms**  
Built user-friendly forms to accurately and efficiently collect case and contact information, enabling real-time data entry and field usability
  - **TennIIS Campaign Capability Assessment**  
Explored roles and resources by asking:  
*“What can we use?” and “What would we need?”* to activate a vaccine campaign
  - **Incident Command Structure (ICS)**  
Developed a measles-specific ICS in collaboration with program leadership, EP, and department leadership to ensure clear roles, communication, and rapid mobilization

# Data Collection & Analysis Team

- As members of the Data Collection & Analysis branch within the Measles ICS structure, Sarah, Shelby, and Madison met regularly to align on data needs, workflows, and visualization goals
  - **Data Strategy & Collaboration**  
The team coordinated to determine what data was needed, how it should be collected, and how it would be shared to support response efforts
  - **Case & Contact Data Collection (Sarah)**  
Curated and refined the existing REDCap investigation form to support accurate and consistent case and contact tracing
  - **Data Extraction & Preparation (Shelby)**  
Began building processes to pull key data elements from REDCap and prepare them for analysis and visualization
  - **Dashboard Design (Madison)**  
Designed the wireframe for a measles visualization dashboard, using existing public health dashboards as a model for structure and clarity



# REDCap Case Investigation Form Development

# REDCap Project Overview



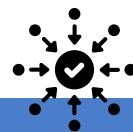
Each record is either a case or a contact  
*can move from contact → case*



Staff from the state & local health departments have access



External code for IIS matching and upload of results



Captures all info in one place  
*immunization history, contact tracing, lab, clinical, epi classifications*



Survey for active daily monitoring  
*self-completed survey or PH phone call*



Data connected to Tableau for visualizations

# Dynamic Response – A Relay Race

Healthcare  
exposed patients  
line lists



Data Entry Team

Data Entry Team



Local  
Public Health  
Staff

Local  
Public Health  
Staff

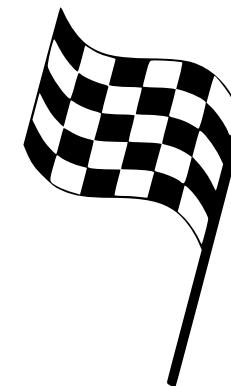


Data Management  
& Daily Monitoring

Data Management



IIS Epis



# Cases & Contacts

## Case

Investigation Classification for REDCap Branching Logic

For purposes of REDCap branching logic, which type of investigation will be held for this individual?

Case

Exposed to a(n)...

TN Case  Out of State Case

## Contact

Investigation Classification for REDCap Branching Logic

For purposes of REDCap branching logic, which type of investigation will be held for this individual?

Contact

Exposed to a(n)...

TN Case  Out of State Case

Did this patient change from a contact to a case at any point?

If yes, remember to change the previous question to "Case" so that all REDCap forms become available to enter data.

Yes  No

## Contact → Case

Investigation Classification for REDCap Branching Logic

For purposes of REDCap branching logic, which type of investigation will be held for this individual?

Contact

Exposed to a(n)...

TN Case  Out of State Case

Did this patient change from a contact to a case at any point?

If yes, remember to change the previous question to "Case" so that all REDCap forms become available to enter data.

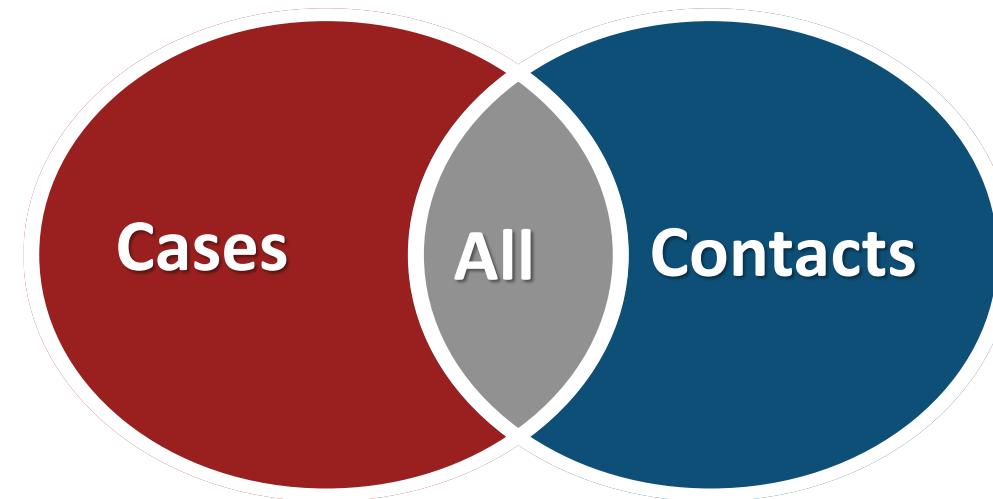
Yes  No

When did this change occur?   M-D-Y

What information prompted the change?

# Form Display Logic

Initial Reporting Source
Demographics & Contact Info
Immunization History
Initial Symptom Info
Measles Complications
Contact Tracing
Lab Tests
Exposure, Prior Immunity & PEP
Quarantine/Furlough Algorithm
Daily Monitoring Survey
Upload Documents
Final Case Classification



# Branching Logic

**Valid proof of immunity**  
**Healthcare workers**

**Evidence of Prior Immunity**  
**Based On Healthcare Worker Status**

(Helpful Tip: Refer back to Immunization History if needed)

Is this person a healthcare worker OR do they work in a healthcare setting (ex. janitorial, admin, facility staff)?  Yes  No

Does this person have evidence of prior immunity against measles?  
*If the patient reports prior immunization but cannot provide proof/documentation, please select "No" for now so that they can be appropriately monitored until documentation is provided!*

Yes  No

If yes, select type:  
 Documentation of 2 MMR vaccines  
 Documented positive Rubeola IgG

# Branching Logic

**Valid proof of immunity  
Non-healthcare workers**

**Evidence of Prior Immunity  
Based On Healthcare Worker Status**

(Helpful Tip: Refer back to Immunization History if needed)

Is this person a healthcare worker OR do they work in a healthcare setting (ex. janitorial, admin, facility staff)?  No  Yes  No reset

Does this person have evidence of prior immunity against measles?

If the patient reports prior immunization but cannot provide proof/documentation, please select "No" for now so that they can be appropriately monitored until documentation is provided!

If yes, select type:  Yes  No reset

If yes, select type:  Documentation of 1 MMR vaccine  Documentation of 2 MMR vaccines  Documented positive Rubeola IgG  Born before 1957  Lab confirmation of prior measles infection reset

# Calculated Fields

Exposure Period	
<i>starting at 21 days prior to rash onset</i>	
Date	Locations Visited
1st Day: 02-24-2025 	Enter details of all public venues and trasportation, and include time of day for each  <a href="#">Expand</a>
2nd Day: 02-25-2025 	Enter details of all public venues and trasportation, and include time of day for each  <a href="#">Expand</a>
3rd Day: 02-26-2025 	Enter details of all public venues and trasportation, and include time of day for each  <a href="#">Expand</a>

# Calculated Fields

REDCap Record ID 623			
Does this person need to furlough or quarantine?			
Link to TDH's full guidelines: <a href="#">2024 Guidelines for Measles Quarantine/Isolation/Furlough</a>			
<p><b>YES</b> - This person must be furloughed from work from Day 5 through Day 21 after last exposure.</p>			
<p><u>Reasoning:</u> healthcare worker with no documented evidence of prior immunity and did not receive IG PEP</p>			
Exposure Date	Initial Interview	Furlough & Daily Monitoring	Resume Normal Activities
04-01-2025	04-05-2025	04-06-2025 through 04-22-2025	04-23-2025

# Calculated Fields

REDCap Record ID 623			
Does this person need to furlough or quarantine?			
Link to TDH's full guidelines: <a href="#">2024 Guidelines for Measles Quarantine/Isolation/Furlough</a>			
<p><u>YES</u> - This person must quarantine through Day 28 after last exposure.</p>			
<p><u>Reasoning:</u> non-healthcare worker with no documented evidence of prior immunity and received IG PEP</p>			
Exposure Date	Initial Interview	Quarantine & Daily Monitoring	Resume Normal Activities
04-01-2025	04-05-2025	04-06-2025 through 04-29-2025	04-30-2025

# Calculated Fields

REDCap Record ID	623
Does this person need to furlough or quarantine?	
Link to TDH's full guidelines: <a href="#">2024 Guidelines for Measles Quarantine/Isolation/Furlough</a>	
No restrictions needed for this person.	
<p><u>Reasoning:</u> non-healthcare worker with either: documented MMR x2, +rubeola IgG, or born before 1957</p>	

# Vaccine History – IIS Match

Automatic TennIIS Data Pull

Vaccination History

**TennIIS Vaccination History**

**TennIIS Match Type** Exact: Name, DOB, Address

**Vacc Hx Available?** Measles Vaccination History Found

Patient SIIS ID: 6069350

Name	DOB	Address
[REDACTED]	[REDACTED]	[REDACTED]

Dose	Vaccination Date	Description
1	05-14-1993	MMR
2	03-22-2000	MMR
3	_____	_____

# Vaccine History – IIS Match

Automatic TennIIS Data Pull

Vaccination History

**TennIIS Vaccination History**

*This is a possible TennIIS patient match, please confirm vaccination history.*

**TennIIS Match Type** Possible: Name, DOB

**Vacc Hx Available?** Measles Vaccination History Found

Patient SIIS ID: 2845249

Name [REDACTED]  
DOB [REDACTED]  
Address [REDACTED]

Dose	Vaccination Date	Description
1	01-18-2000	MMR
2	09-02-2003	MMR
3	_____	_____

# Vaccine History – IIS Match

## Automatic TennIIS Data Pull

### Vaccination History

*A patient match was not found in TennIIS. Please gather vaccination history.*

## Automatic TennIIS Data Pull

### Vaccination History

*TennIIS has not yet been checked for a patient match.*

# Vaccine History – Manual Data Entry

Manual Source Checking  
Vaccination History

Has this person received a measles-containing vaccine?  Yes  No  Unknown [reset](#)

Total Number of Doses Received

Dose 1 Date  [Calendar](#) [Today](#) M-D-Y

Dose 2 Date  [Calendar](#) [Today](#) M-D-Y

Data Sources Used for Immunization History

Immunization Registry (TenniIS)  
 Medical Records  
 Patient Provided Copy of Vaccine Record

REMINDER: verbal attestation does not qualify

# Daily Monitoring Survey

## Text Consent:

Since this individual meets criteria for active/daily monitoring...

**Do they consent to receive daily texts containing a link to a survey to complete which will ask if they have experienced any new symptoms?**

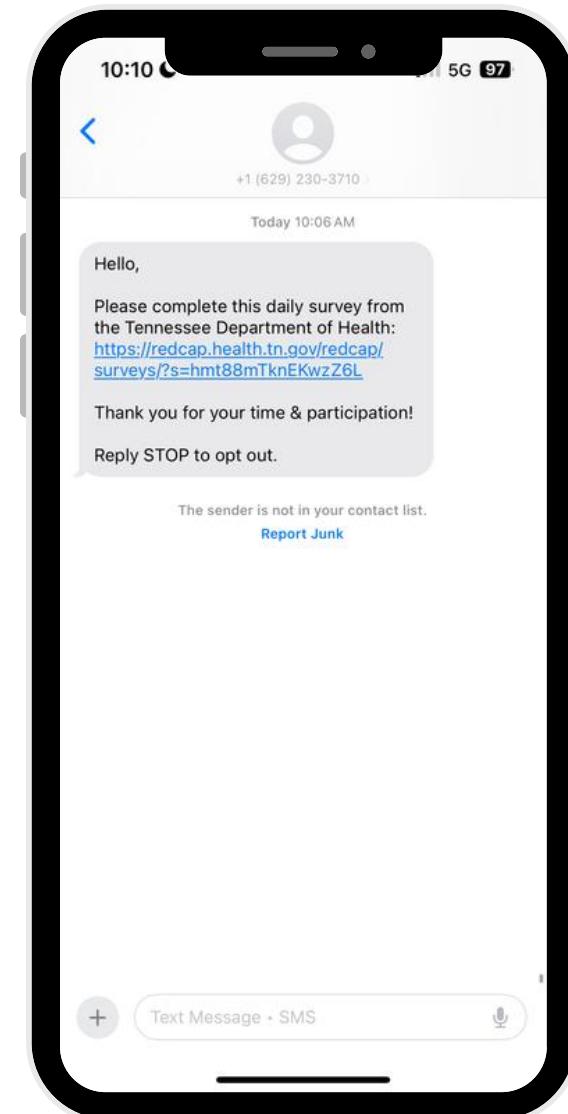
Texts will be sent at 10:00AM Central each day of their monitoring period, and a reminder text will be sent at 3:00PM if they have not responded.

If yes, please make sure the phone number on the Demographics page is up-to-date.

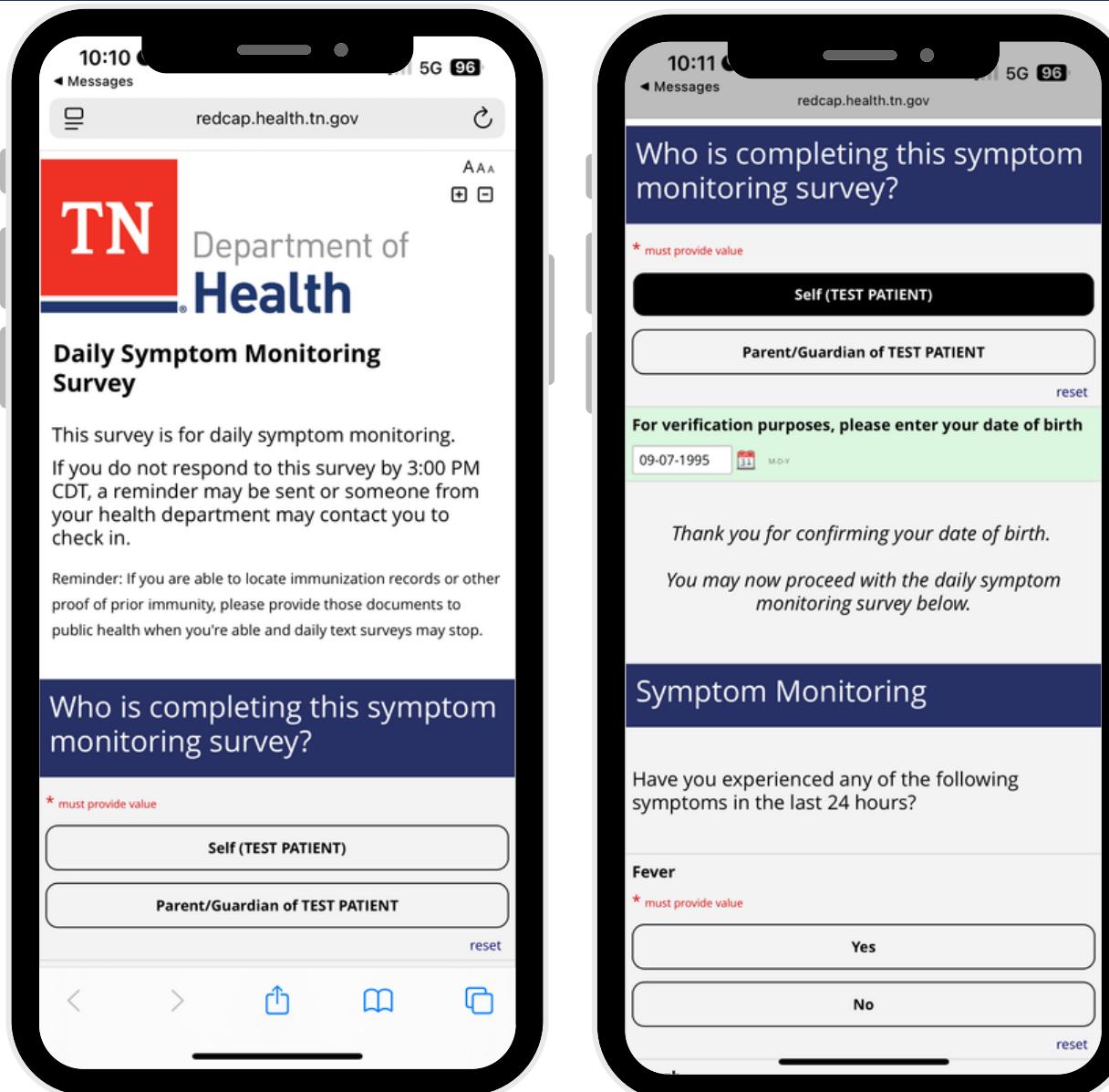
For reference, this is the phone number they can expect to receive these texts from: (629)-230-3710

- Yes, they are agreeable to a texted daily survey
- No, they prefer a daily phone call check-in
- No, they have requested to not be contacted again

[reset](#)



# Daily Monitoring Survey



The image displays two screenshots of a mobile application interface for a daily symptom monitoring survey. The app is titled "Daily Symptom Monitoring Survey" and is associated with the "TN Department of Health".

**Screenshot 1 (Left):** The survey begins with a welcome message: "This survey is for daily symptom monitoring. If you do not respond to this survey by 3:00 PM CDT, a reminder may be sent or someone from your health department may contact you to check in." It also includes a reminder: "Reminder: If you are able to locate immunization records or other proof of prior immunity, please provide those documents to public health when you're able and daily text surveys may stop." Below this, the survey asks "Who is completing this symptom monitoring survey?" with two options: "Self (TEST PATIENT)" and "Parent/Guardian of TEST PATIENT".

**Screenshot 2 (Right):** The survey continues with a confirmation message: "Thank you for confirming your date of birth. You may now proceed with the daily symptom monitoring survey below." It then asks "Have you experienced any of the following symptoms in the last 24 hours?" followed by a "Fever" section with "Yes" and "No" options.



# Vaccination History Auto-Matching

# Anticipation of Rapid Scaling

- With measles highly infectious, we wanted to build our response process with the anticipation of needing to rapidly scale up
- Case investigators (CI)/Contact Tracers (CT) engaging with identified cases and contacts had initially needed to check measles vaccination history manually in TennIIS
- This can become tedious and time consuming if your patient list grows
- We decided to leverage the auto-matching process used by our clinical staff to fulfill TennIIS vaccination record requests
- This process uses a SAS code and an API to pull patient information from the REDCap project and match it against existing patient records in TennIIS

# Vaccination History (Hx) Auto-Matching

- Patient Match Categories:
  - Exact match – patient match found based on name, DOB, and address
  - Possible match – patient match found on name and DOB
  - No match – patient not found in TennIIS
- After being assigned to a match category, patients are then matched to measles vaccination records in TennIIS based on their unique registry ID
  - If a was not found in TennIIS or if patient vaccination record did not contain any measles vaccinations, CI/CTs are prompted to confirm vaccination Hx during the interview
- The auto-matching code can be run multiple times a day as new patients are added to the REDCap
  - Once a patient has been matched against TennIIS records once, it is marked with an indicator so it is not included in future rounds of matching which keeps the code efficient

# Populating the REDCap

- The final dataset is formatted to fit upload requirements for the REDCap project and is then transferred to a secure folder for the VPD team to upload and the team is notified via automated email

Automatic TennIS Data Pull  
Vaccination History

*TennIS has not yet been checked for a patient match.*

Automatic TennIS Data Pull  
Vaccination History

*This patient was not found in TennIS. Please gather vaccination history.*

Automatic TennIS Data Pull  
Vaccination History

*TennIS Vaccination History*

TennIS Match Type: Exact Name, DOB, Address  
Vacc Hx Available? Measles Vaccination History Found

Patient SIS ID: 2440697

Name	DOB	Address
[REDACTED]	[REDACTED]	[REDACTED]

Dose	Vaccination Date	Description
1	08-21-1996	MMR
2	10-01-1999	MMR
3	_____	_____



# Data Visualization & Dashboard Development

# Dashboard Development Overview

- **Inspiration & References**
  - Visualizations from Tennessee's COVID-19 response and measles dashboards from other jurisdictions guided the design and functionality of our dashboards
- **Purpose & Audience**
  - We identified and implemented key features to support both internal evaluation and public-facing communication:
    - Public Dashboard: Age, locality, vaccination status, etc. of cases
    - Internal Dashboard: Vaccine administration trends over time
- **Back-End Architecture**
  - SAS code connects securely to REDCap via API to retrieve curated data
    - Data is uploaded to an internal server that powers the dashboard
    - This setup enables automated data refreshes while maintaining multi-level data security

# Tennessee Measles Dashboards

## Measles Cases in Tennessee (2025)

Date last updated: 4/15/2025  
Data are updated every Friday. All data are provisional and subject to change.

Confirmed Cases	Hospitalizations	Deaths
6	0	0

### Confirmed Cases by Date of Rash Onset

### Public Health Region

Public Health Region	Case Count	Percentage
Chattanooga-Hamilton County Region	0	0%
East Tennessee Region	0	0%
Jackson-Madison County Region	0	0%
Knoxville-Knox County Region	0	0%
Memphis-Shelby County Region	0	0%
Mid-Cumberland Region	2	33%
Nashville-Davidson County Region	0	0%
Northeast Region	0	0%
Southeast Region	0	0%
Sullivan County Region	0	0%
Upper Cumberland Region	4	67%
West Tennessee Region	0	0%

### Age Group

Age Group	Case Count	Percentage
0-4 Years	0	0%
5-17 Years	4	67%
18-49 Years	1	17%
50+ Years	1	17%
Unknown	0	0%

### Vaccination Status

Vaccination Status	Case Count	Percentage
Unvaccinated	6	100%
1 MMR Dose	0	0%
2 MMR Doses	0	0%
Unknown	0	0%

#### About the Data

**Case counts** represent the number of Tennessee residents who have been investigated by public health officials and confirmed to have measles.

**Confirmed measles cases** are defined as individuals with an acute febrile rash illness who meet one of the following criteria: (1) laboratory confirmation of measles virus, or (2) a direct epidemiologic link to a laboratory-confirmed case.

**Date of reporting:** If the rash onset date is unavailable, the specimen collection date used for laboratory confirmation is reported instead.

**Vaccination status** is determined using available sources, including the Tennessee Immunization Information System (TennIIS) and medical records, and reflects the individual's status at the time of illness onset. A status of 'unknown' may indicate that efforts to verify vaccination history are still in progress.

**Public health region** is determined by the case's residential address. A list of counties within each public health region is available here: <http://www.tn.gov/health/health-program-areas/localdepartments.html>.



**\*\*INTERNAL USE ONLY\*\***

## Measles-Containing Vaccine Administration in Tennessee (2025)

Date last updated 4/15/2025.  
Data are updated every Friday. All data are provisional and subject to change.

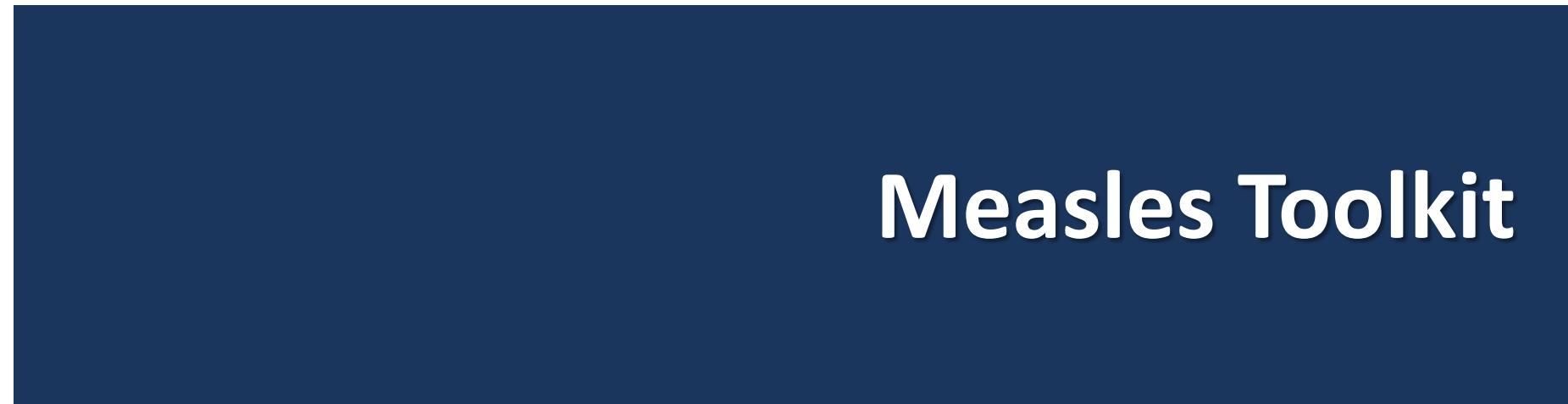
Doses Administered Since First Measles Case D.	Doses Administered this Week: 4/13/2025 - 4/15/2025
19,913	1,377

### Vaccinations Administered by Day

**About the Data**

All data are provisional and subject to change. Information is updated as additional details are received. The data shown reflect what is known to the Tennessee Department of Health (TDH) at the time when the numbers are updated.

Vaccines administered to Tennessee residents are reported to the Tennessee Immunization Information System (TennIIS). Data shown include the number of measles-containing vaccines administered to Tennesseans per day. Data reporting to the registry is not mandatory for all healthcare providers and therefore may not include all vaccines administered to Tennessee residents.



## Data in Action → Education & Information

- Rising measles cases across the U.S. led to increased inquiries from providers and the public early in 2024
- The initial response focused on developing internal education and materials for staff
- Our team identified need for centralized, accessible information for all audiences
- The Outreach Team (Rana) collaborated with our Surveillance Team (Sarah) to adapt technical content for broader use
- This resulted in the creation of the *Measles Toolkit*, a user-friendly resource for public education and provider support

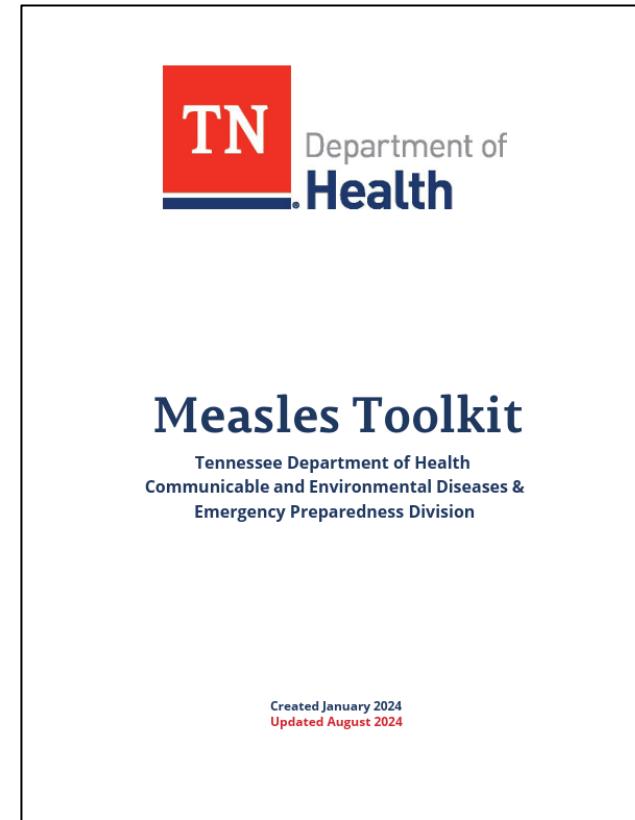
# Strengthening Provider Support and Public Communication

- **Provider Support**

- The Measles Preparedness Toolkit is provider-focused featuring clinical guidance, diagnostic protocols, and reporting procedures.
- In addition to technical content, we also created customizable communication templates to support provider-patient messaging during potential outbreaks.

- **Public Communication**

- To also support and educate the public, we designed public-facing materials and FAQs to address common questions and promote vaccine confidence.





Moment of Truth...

# Successful Implementation

- In September of 2024, Tennessee had its first measles “outbreak” since 2019.
  1. Sarah led statewide REDCap trainings with local health department staff, enabling a swift and effective response.
  2. Vaccination history was processed daily to ensure timely access for contact tracers.
  3. Tableau dashboards provided real-time analysis to support leadership decision-making.
  4. A standardized toolkit ensured consistent messaging across all communications.
- In March of 2025, Tennessee began to see an uptick in measles cases
  - As we continue to respond, ongoing improvements are being made to both REDCap and the dashboard



## All-in-All

- Clear communication and strong teamwork streamlined efforts and improved coordination
- Even with preparation, not everything can be perfectly planned
- A cross-functional approach reduced manual workload and increased efficiency during the response

“Already done!”

# Special Thanks

We would like to extend a special thank you to  
Shelby Davis, MPH, CPH for her contributions to planning and implementation of  
the API for auto-matching!

# Thank you!